VOXX Electronics Corporation

CAR:LINK™

Safety. Remote Start. Savings.

User Guide

Powered by AGNIK

Safety.

- **Emergency Roadside Assistance** — will come to you and assist you 24/7 for many roadside events like flat tire, out of gas, or towing.

- **Auto Crash SOS** — will send a message automatically to a 24/7 Emergency Response call center if the device detects a severe event.

- **Emergency Response** — will allow you to call a 24/7 Emergency Response call center from your Smartphone when in the vehicle.

- **Safe Driver** — options include Text Blocking service app to reduce texting and driving plus Safety Zones (Geo-fencing) for automatic alerts. Driver Scoring reports are also available to help improve driving habits.

- **Stolen Vehicle Assistance** — will allow you to share the vehicle location with the

Remote Start.

- Add the optional remote start system and remotely lock, unlock and start your vehicle all from your Smartphone. Remotely access your vehicle virtually anywhere with included 3G Nationwide Coverage.

Savings.

- Enter the Insurance Discount Program and apply for Insurance Discounts with dozens of major insurance carriers by sending them a sample of your Driver Score for review.
- Use the Vehicle Maintenance Reports to address vehicle issues including the check engine light to help reduce your maintenance costs.
- Review the Fuel Reports to understand how to reduce your fuel costs.

CAR:LINK™

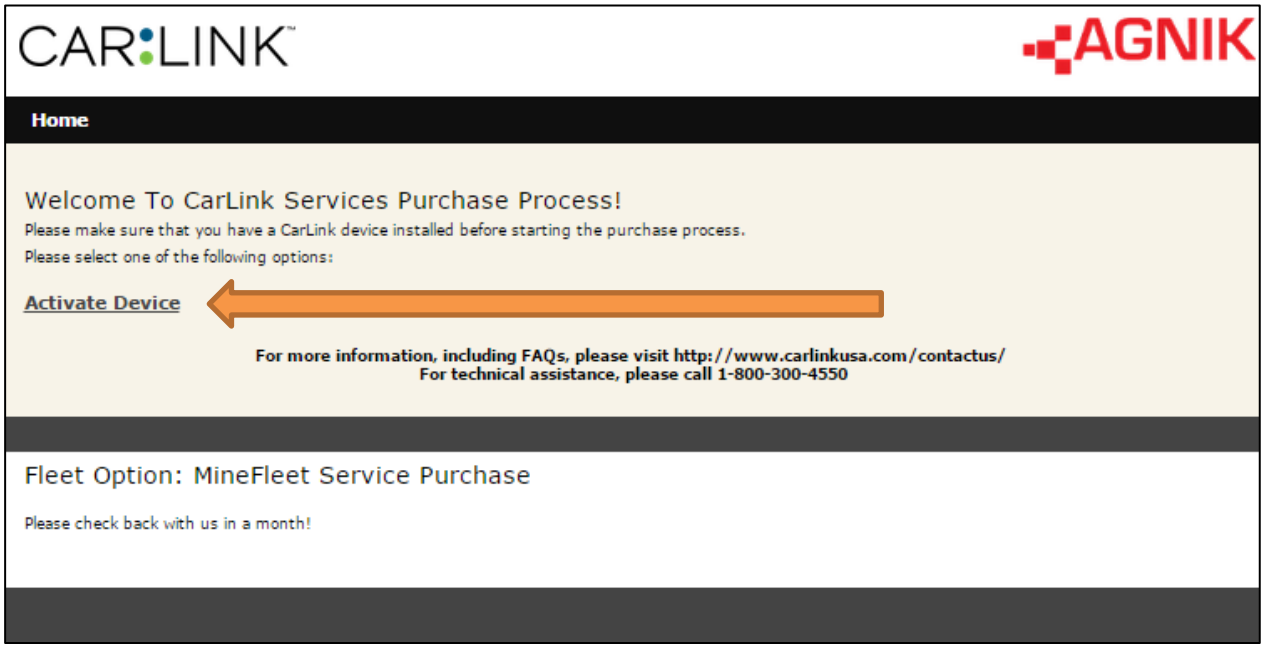
Safety. Remote Start. Savings.

Activation & Walkthrough

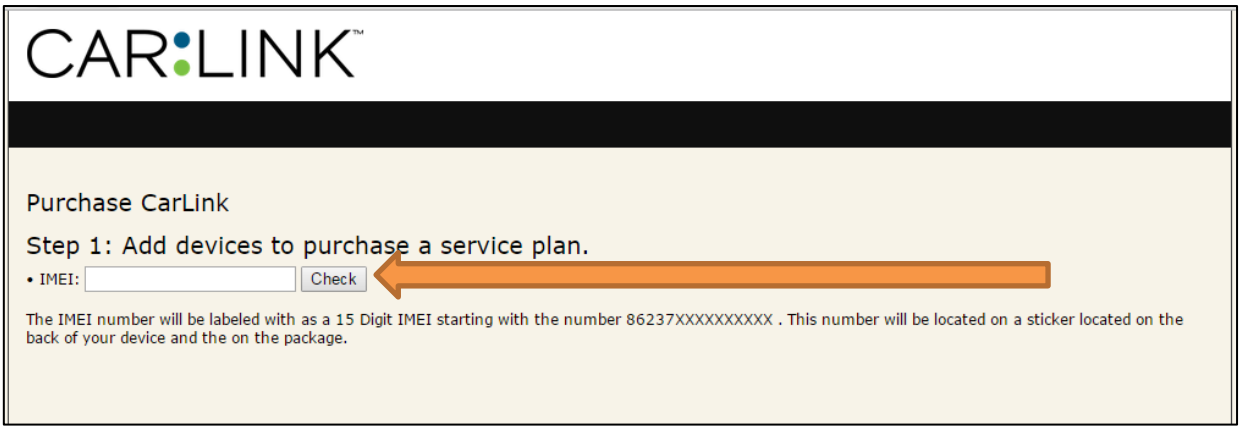
Activate Your Device

Go to: http://www.CarLinkUSA.com/activate

1. Choose ‘Activate Device’


CAR:LINK
AGNIK
Home
Welcome To CarLink Services Purchase Process!
Please make sure that you have a CarLink device installed before starting the purchase process.
Please select one of the following options:
Activate Device
For more information, including FAQs, please visit http://www.carlinkusa.com/contactus/
For technical assistance, please call 1-800-300-4550
Fleet Option: MineFleet Service Purchase
Please check back with us in a month!

2. Enter Device IMEI and Click ‘Check’ to continue.

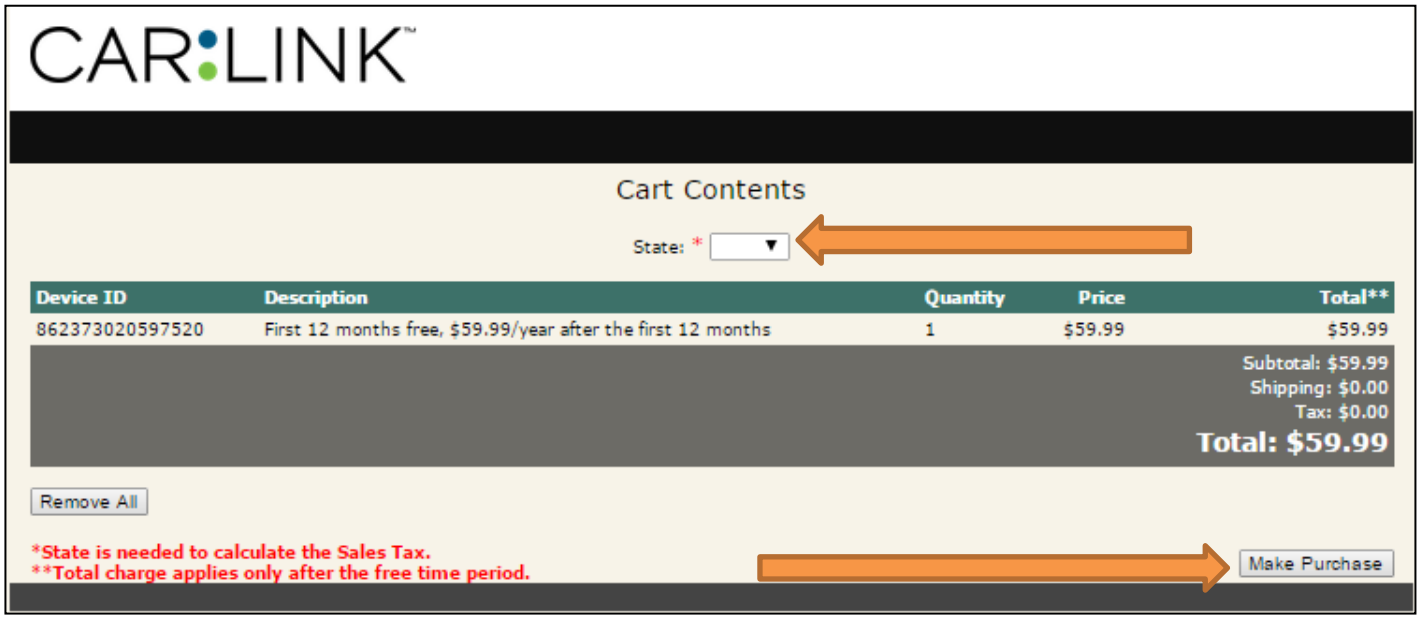

CAR:LINK
Purchase CarLink
Step 1: Add devices to purchase a service plan.
• IMEI:
Check
The IMEI number will be labeled with as a 15 Digit IMEI starting with the number 86237XXXXXXXXX . This number will be located on a sticker located on the back of your device and the on the package.

Activate Your Device

CAR:LINK
Purchase CarLink
Step 1: Add devices to purchase a service plan.
• IMEI*:
Check
*The IMEI number is a 15 Digit number starting with 86237XXXXXXXXX . This number will be on a sticker located on the back of your device and on the package.
IMEI Added:
862[redacted]
Remove All IMEI
Device to be Activated
Step 2: Select a service plan.
Choose one of the service plans. Note that you can only select one plan for a single purchase. All the devices chosen above will be under the same service plan.
Basic Service Plan
Remote Start Basic Service Plan. First 12 months of Basic Service is free. This feature will let you remotely lock, unlock and start your vehicle all from your Smartphone.
Subscription Fee: First 12 months is free. $59.99 per year after the first 12 months is over.
Add to Cart
**Remote Start requires additional parts and labor. See your salesperson for additional details.
Premium Service Plan
All-On Premium Service Plan. First 6 months of Premium Service is Free. Premium Service Plan includes Remote Start Basic plus Auto-Crash SOS, Roadside Assistance, Emergency SOS, Stolen Vehicle Assistance, Safe Driver Package, Vehicle Diagnostics Reports, Fuel Reports, Parking Location, and Insurance Discount program. With Nationwide Emergency Call Center, 24/7, to help you in the event of an emergency, the CarLink Premium Service Plan includes Safety, Remote Start, and Savings all in one complete service to improve vehicle safety and driver safety plus help reduce your vehicle operating cost.
Subscription Fee: First 6 months is free. $9.99 per month after the first 6 months is over.
Add to Cart
**Remote Start requires additional parts and labor. See your salesperson for additional details.

3. Choose Your CarLink Plan:
   a) CarLink: Basic
      - This feature will let you remotely lock, unlock and start your vehicle all from your Smartphone.
   b) CarLink: Premium
      - Daily Vehicle diagnostic and Fuel reports, real time Complete GPS tracking, Parked recovery information, Roadside Assistance, Auto Crash SOS, Emergency Response service, Insurance discount program, rewards points program.

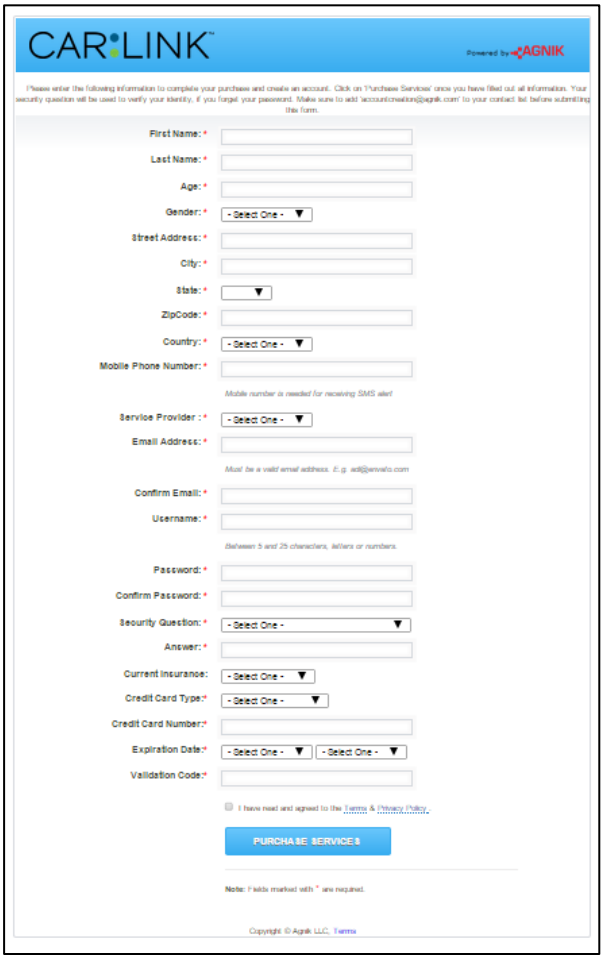
Activate Your Device



4. Your Cart:

   - Choose Your State: State selection is needed to calculate the sales tax.
   - Verify Cart is correct and click ‘Make Purchase’ to continue.

Activate Your Device

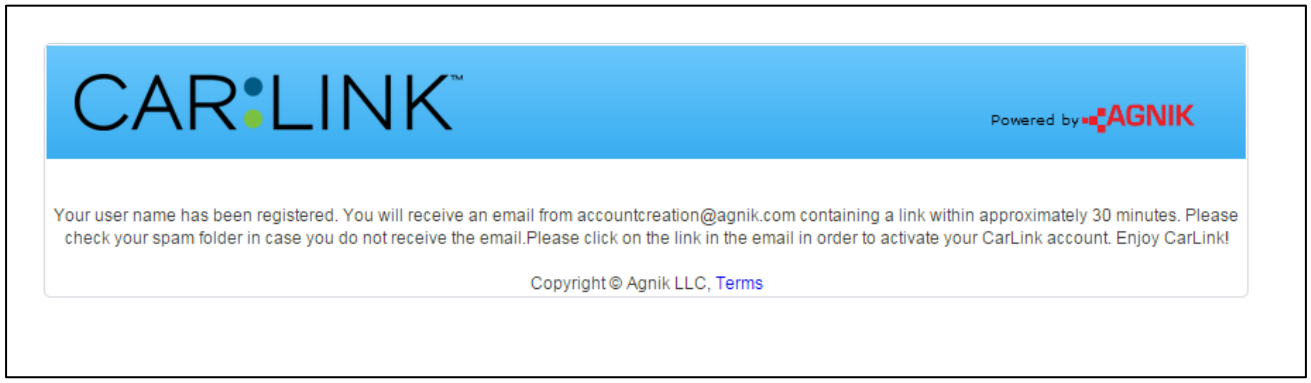


5. Fill Out the Account Creation Form

Your username and password will be saved the exact way you submit them – they are case sensitive when you log in.

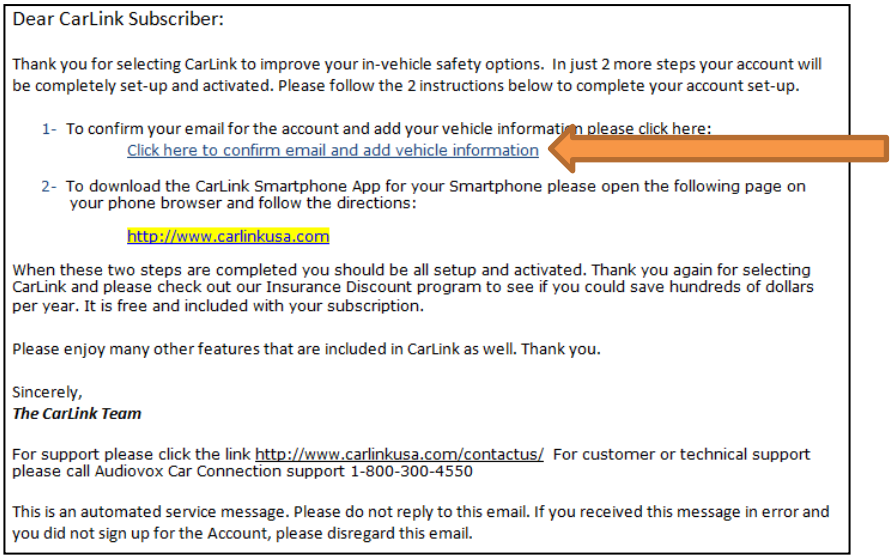
Your password must contain at least one letter, at least one capital letter, at least one special character, at least one number and it must be at least 8 characters long.

Confirmation


CAR:LINK
Powered by AGNIK
Your user name has been registered. You will receive an email from accountcreation@agnik.com containing a link within approximately 30 minutes. Please check your spam folder in case you do not receive the email.Please click on the link in the email in order to activate your CarLink account. Enjoy CarLink!
Copyright © Agnik LLC, Terms

Activate Your Device

6. Completing the form will send a registration email to the associated account. Log in to that email account and follow the ‘Registration Link’



Dear CarLink Subscriber:

Thank you for selecting CarLink to improve your in-vehicle safety options. In just 2 more steps your account will be completely set-up and activated. Please follow the 2 instructions below to complete your account set-up.

1- To confirm your email for the account and add your vehicle information please click here:
Click here to confirm email and add vehicle information

2- To download the CarLink Smartphone App for your Smartphone please open the following page on your phone browser and follow the directions:

http://www.carlinkusa.com

When these two steps are completed you should be all setup and activated. Thank you again for selecting CarLink and please check out our Insurance Discount program to see if you could save hundreds of dollars per year. It is free and included with your subscription.

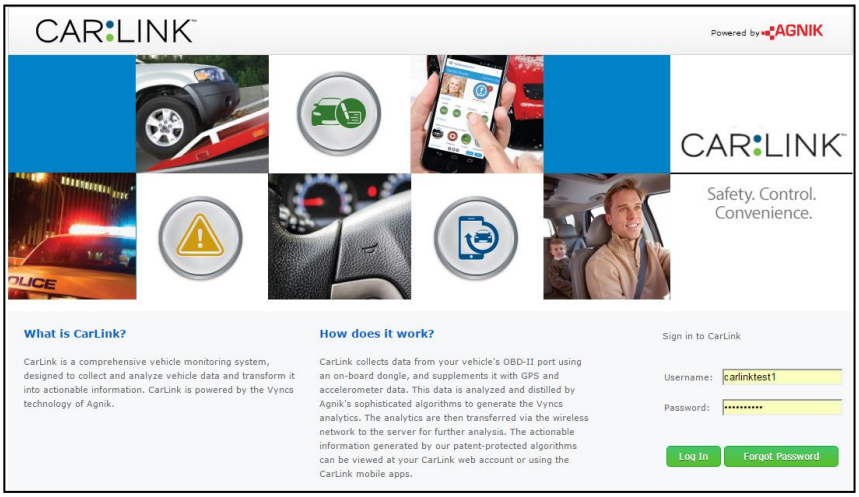
Please enjoy many other features that are included in CarLink as well. Thank you.

Sincerely,
The CarLink Team

For support please click the link http://www.carlinkusa.com/contactus/ For customer or technical support please call Audiovox Car Connection support 1-800-300-4550

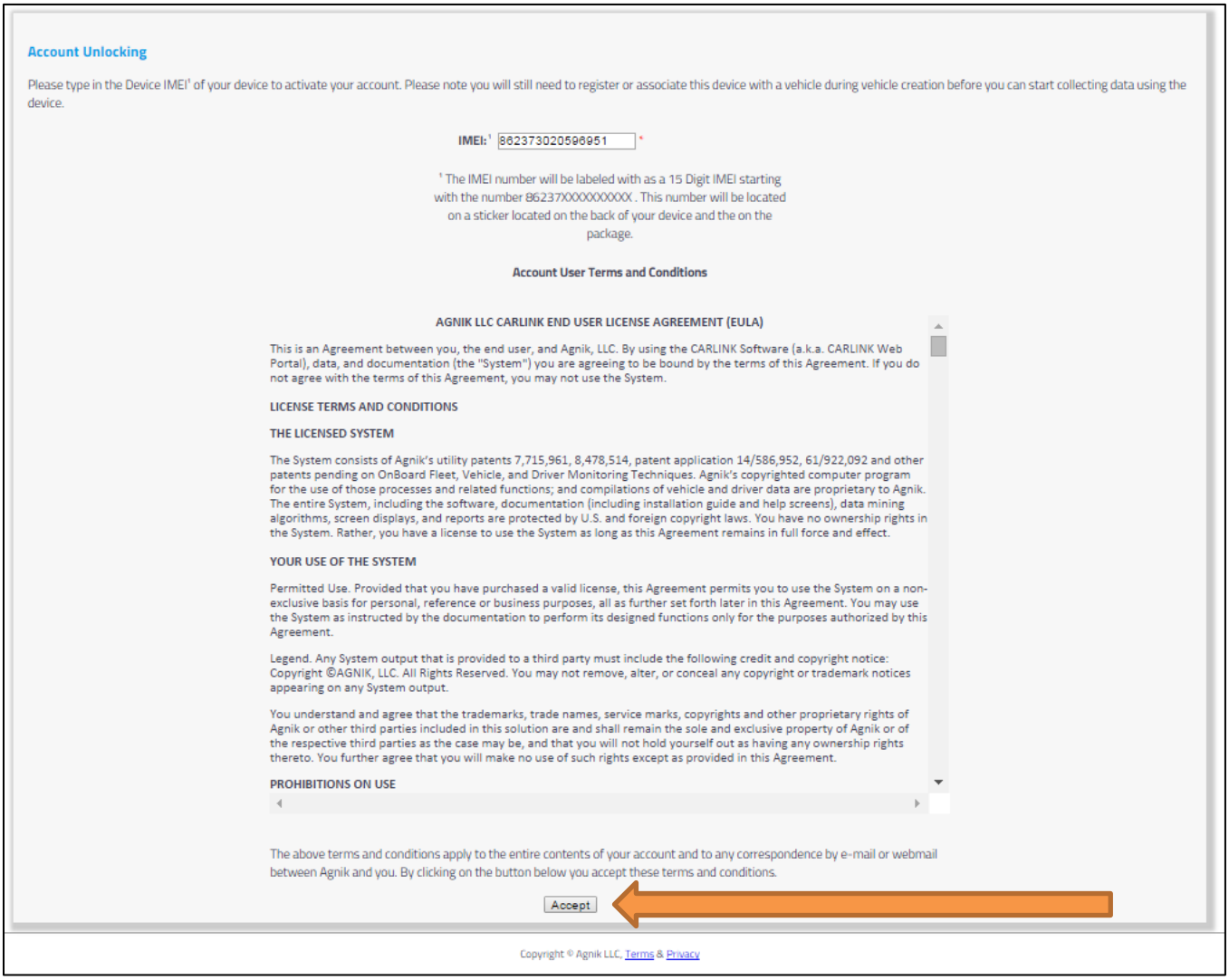
This is an automated service message. Please do not reply to this email. If you received this message in error and you did not sign up for the Account, please disregard this email.

7. After clicking the link you will be redirected to the CarLink Log In page – Log In using your previously created Username and Password
   - http://www.CarLinkUSA.com/login


CAR:LINK
Powered by AGNIK
CAR:LINK
Safety. Control. Convenience.
What is CarLink?
CarLink is a comprehensive vehicle monitoring system, designed to collect and analyze vehicle data and transform it into actionable information. CarLink is powered by the Vyncs technology of Agnik.
How does it work?
CarLink collects data from your vehicle's OBD-II port using an on-board dongle, and supplements it with GPS and accelerometer data. This data is analyzed and distilled by Agnik's sophisticated algorithms to generate the Vyncs analytics. The analytics are then transferred via the wireless network to the server for further analysis. The actionable information generated by our patent-protected algorithms can be viewed at your CarLink web account or using the CarLink mobile apps.
Sign in to CarLink
Username: carlinktest1
Password:
Log In
Forgot Password

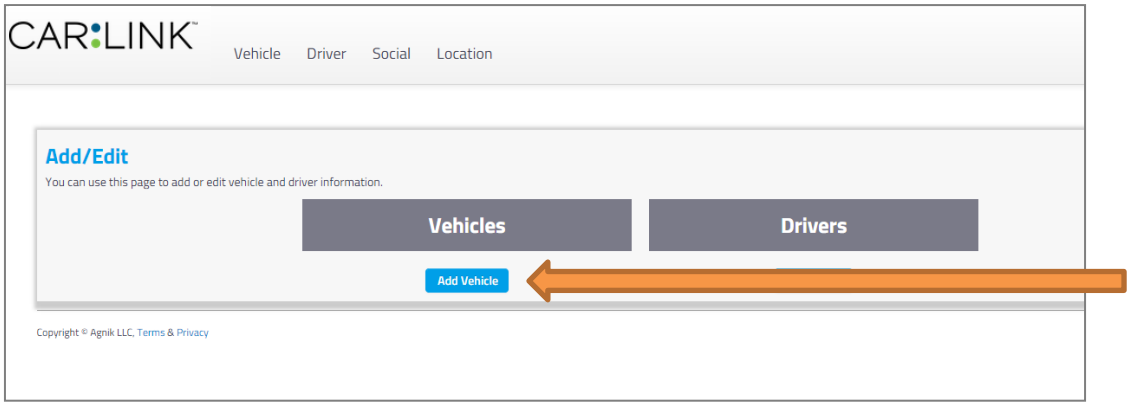
Activate Your Device

8. Please review the End User License Agreement and click “Accept” to continue.

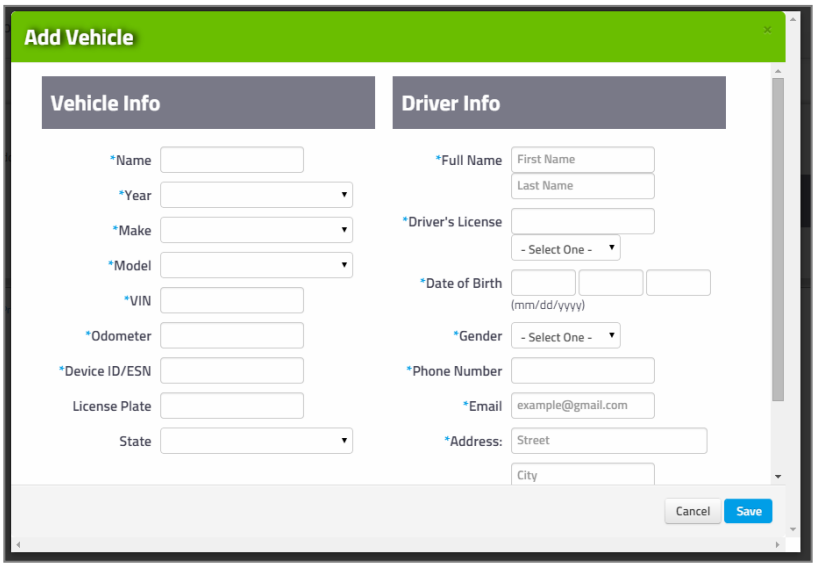

Account Unlocking
Please type in the Device IMEI[1] of your device to activate your account. Please note you will still need to register or associate this device with a vehicle during vehicle creation before you can start collecting data using the device.
IMEI:[1] 862373020596951 *
[1] The IMEI number will be labeled with as a 15 Digit IMEI starting with the number 86237XXXXXXXXX . This number will be located on a sticker located on the back of your device and the on the package.
Account User Terms and Conditions
AGNIK LLC CARLINK END USER LICENSE AGREEMENT (EULA)
This is an Agreement between you, the end user, and Agnik, LLC. By using the CARLINK Software (a.k.a. CARLINK Web Portal), data, and documentation (the "System") you are agreeing to be bound by the terms of this Agreement. If you do not agree with the terms of this Agreement, you may not use the System.
LICENSE TERMS AND CONDITIONS
THE LICENSED SYSTEM
The System consists of Agnik's utility patents 7,715,961, 8,478,514, patent application 14/586,952, 61/922,092 and other patents pending on OnBoard Fleet, Vehicle, and Driver Monitoring Techniques. Agnik's copyrighted computer program for the use of those processes and related functions; and compilations of vehicle and driver data are proprietary to Agnik. The entire System, including the software, documentation (including installation guide and help screens), data mining algorithms, screen displays, and reports are protected by U.S. and foreign copyright laws. You have no ownership rights in the System. Rather, you have a license to use the System as long as this Agreement remains in full force and effect.
YOUR USE OF THE SYSTEM
Permitted Use. Provided that you have purchased a valid license, this Agreement permits you to use the System on a non-exclusive basis for personal, reference or business purposes, all as further set forth later in this Agreement. You may use the System as instructed by the documentation to perform its designed functions only for the purposes authorized by this Agreement.
Legend. Any System output that is provided to a third party must include the following credit and copyright notice: Copyright ©AGNIK, LLC. All Rights Reserved. You may not remove, alter, or conceal any copyright or trademark notices appearing on any System output.
You understand and agree that the trademarks, trade names, service marks, copyrights and other proprietary rights of Agnik or other third parties included in this solution are and shall remain the sole and exclusive property of Agnik or of the respective third parties as the case may be, and that you will not hold yourself out as having any ownership rights thereto. You further agree that you will make no use of such rights except as provided in this Agreement.
PROHIBITIONS ON USE
The above terms and conditions apply to the entire contents of your account and to any correspondence by e-mail or webmail between Agnik and you. By clicking on the button below you accept these terms and conditions.
Accept
Copyright © Agnik LLC, Terms & Privacy

Activate Your Device

9. Once logged in – Click ‘Create Vehicle’ and fill out your vehicle information.



10. In the Add Vehicle pop up click ‘Create Driver’ – fill out with appropriate information.



11. Power the device to associate with account.

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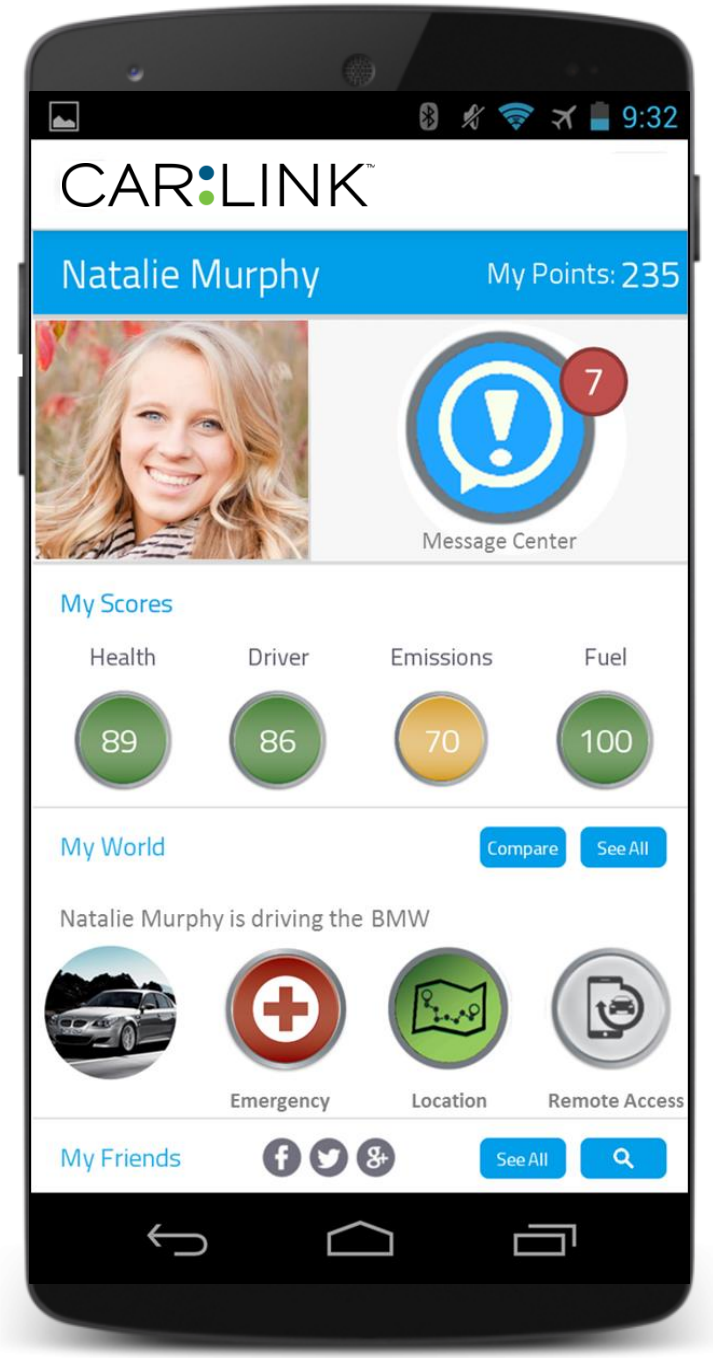
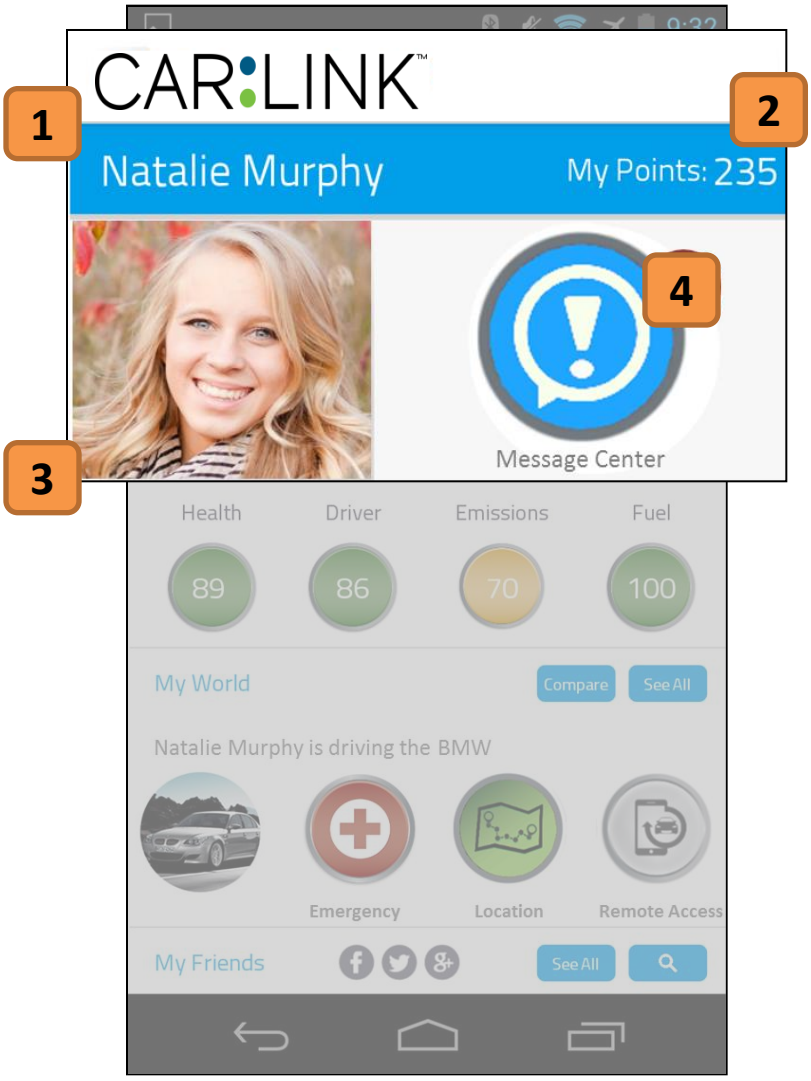
Mobile Application Guide

Your Dashboard



Your Dashboard



1. Profile Name

Name of account holder.

2. My Points

Touching here will open the My Points section. Here you can review your points, where they came from and how you can use them.

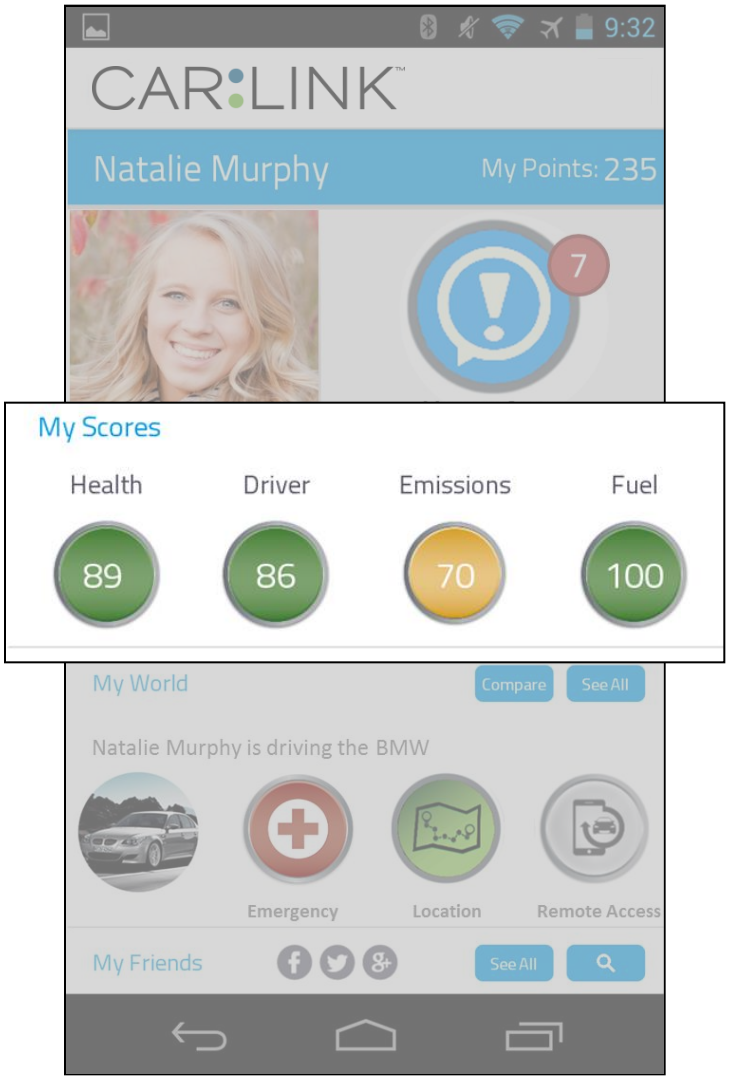
3. Profile Picture

This is the profile picture. By clicking the picture you can choose a picture from you phone or upload one from the internet.

4. Message Center

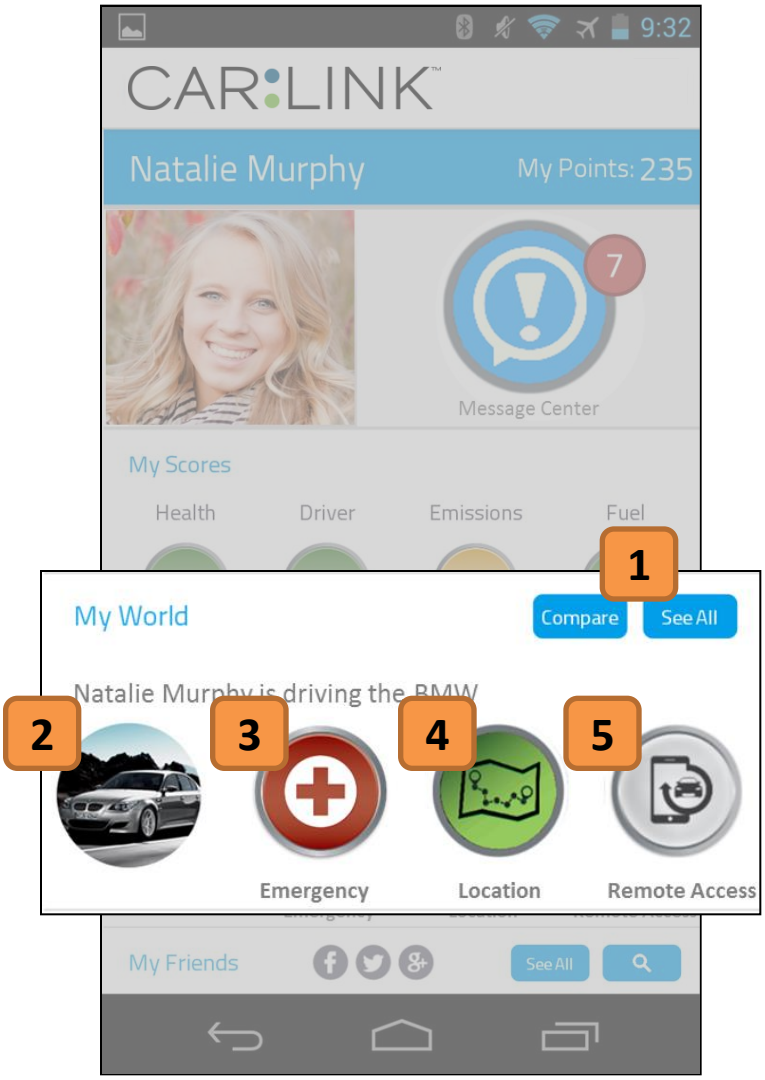
Touching here will open the Message Center. You can easily see if you have messages by looking at the Notification Bubble.

Your Dashboard



This is the My Scores section of the Dashboard. My Scores are broken into four sections; **Health, Driver, Emissions** and **Fuel.** Each of these scores are affected by your daily driving habits. My Scores are affected by all vehicles associated with your profile. My Scores can range from 0 – 100 and will change color based on severity - Green (Good), Yellow (Possible Issues) and Red (Needs Immediate attention). Each score is a button, by pressing a score you will be directed to the corresponding Tab in the My Vehicle section.

Your Dashboard



1. Compare / See All

WORDs ABOUT THIS BUTTON.

2. Vehicle Picture

This is the vehicle picture. Clicking here will allow you to choose a picture from you phone or upload one from the internet.

3. Emergency

Touching here will open the Roadside Assistance and Emergency Call section of the app.

4. Locate Now - Map

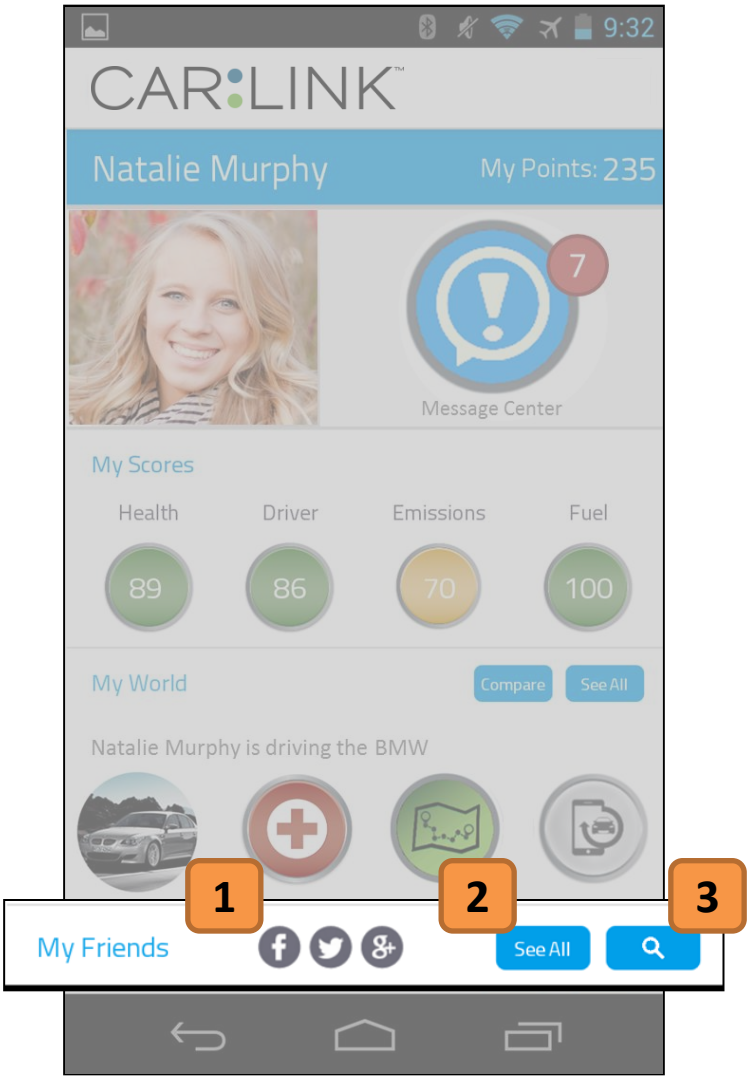
Touching here will open to a map of the selected vehicles most recent location.

5. Optional Remote Access*

Touching here will take you to the Remote Access section. From here you can unlock or even start your vehicle.

* Existing remote access hardware required *

Your Dashboard



1. Social Media Connection

Touch the corresponding icon to post on your scores or location on your favorite social media sites.

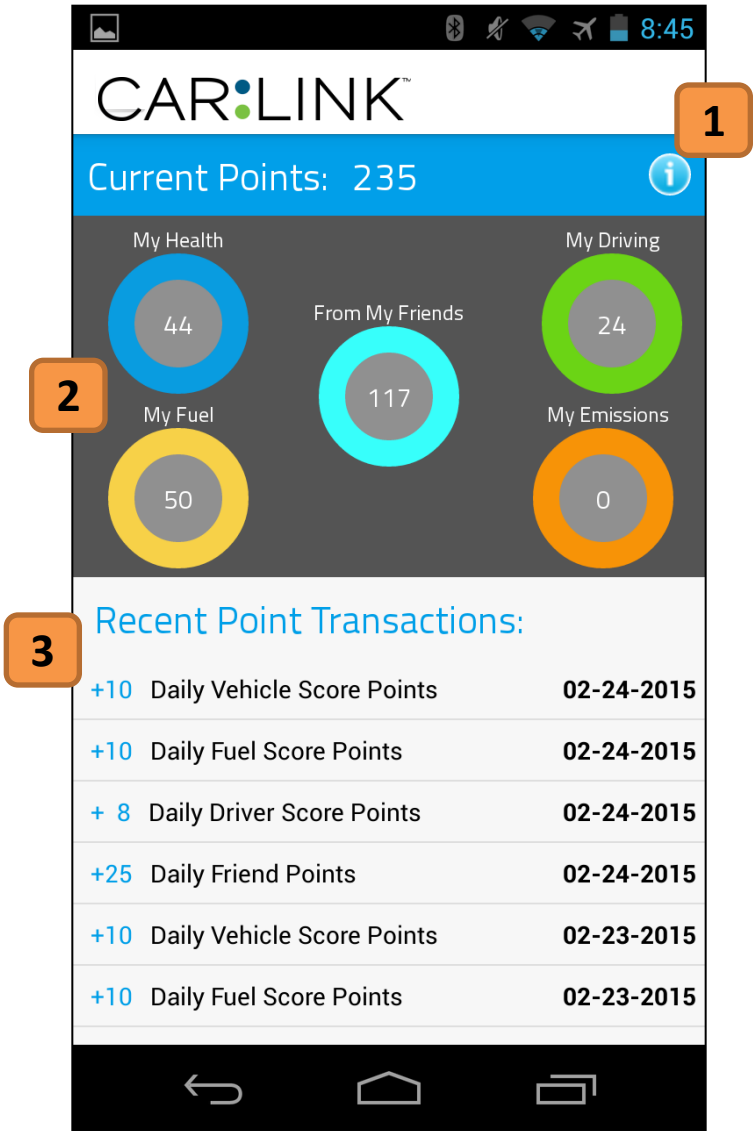
2. See All Friends

Touching here will allow you to view all your friends.

3. Friend Search

Touch here to open the friend search. You can search for friends by their name.

My Points



1. Information Button

Touching here will provide details and information about the My Points section.

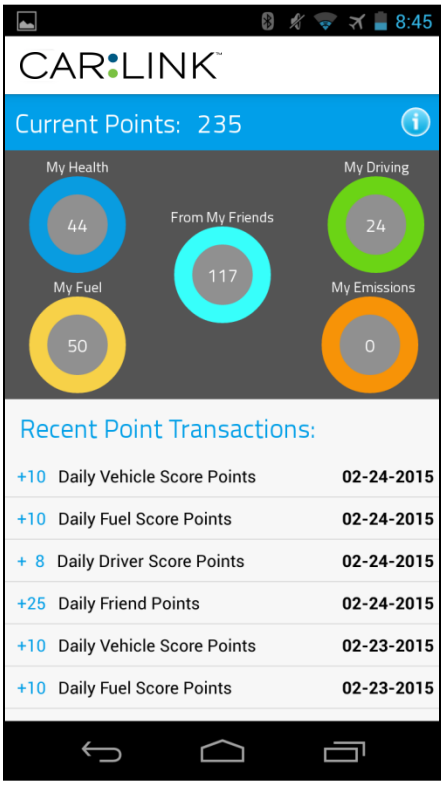
2. My Points Breakdown

There are five areas where you can earn points; **My Health, My Driving, My Fuel, My Emissions** and **My Friends.**

3. Recent Points

In the recent points section you can view a log of all the points you have gained, when you gained them and why.

My Points

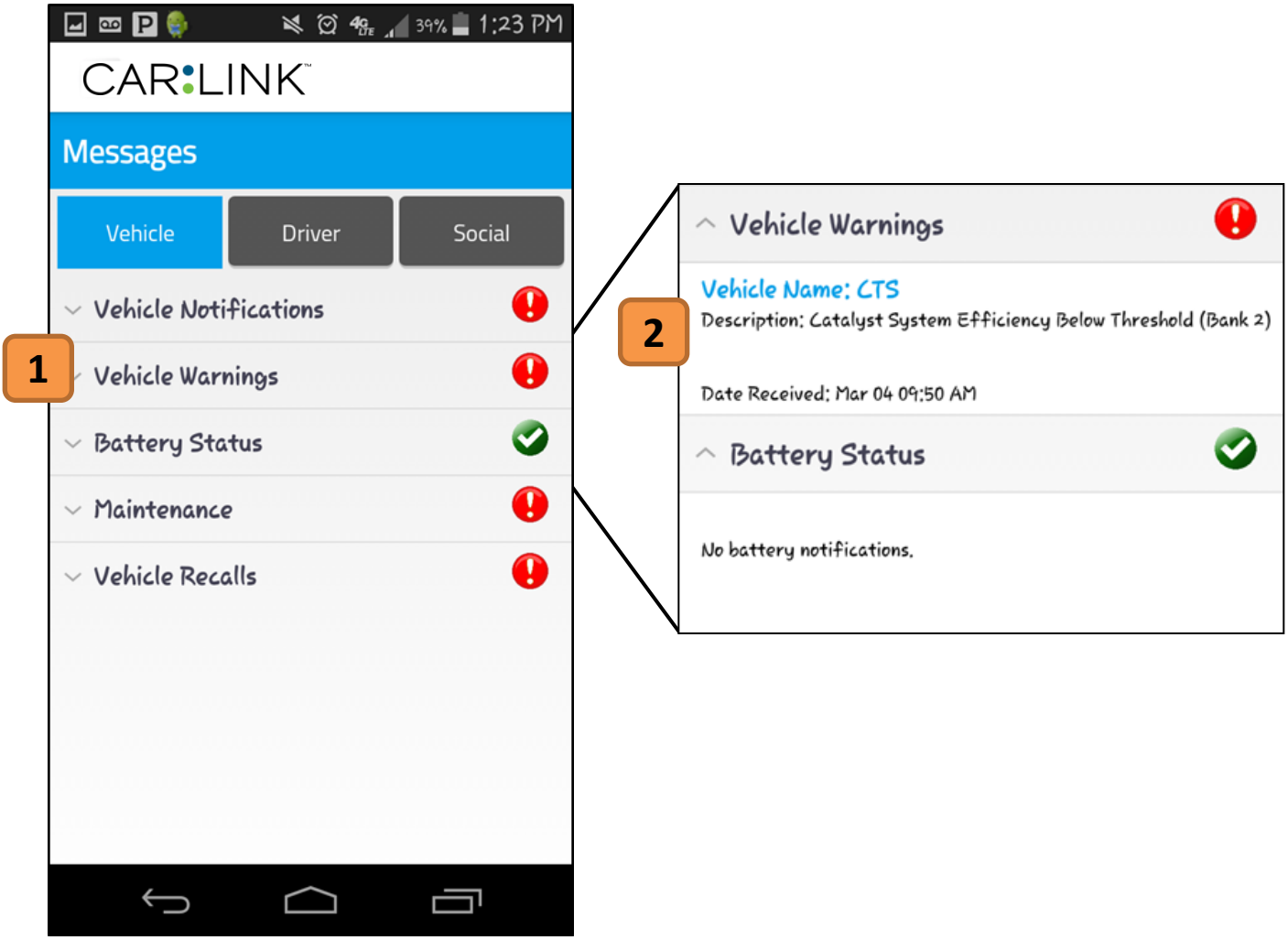


My Points are calculated as a daily percent of your Vehicle Health, Driving, Fuel Economy and Emissions Scores. At the end of each day you win 10% of each category that is a good (above 80) score.

For example; if at the end of the day you have a vehicle health score of 100, a Driving score of 93, a Fuel Economy Score of 82 and an Emission Score of 77 then you would win 10 Vehicle Health points, 9 Driving Points, 8 Fuel Economy Points and 0 Emission points.

You also win a percent of your Friends' total score each day. At the end of each day you win 5% of each friends' score that has a total score above 80.

Message Center: Vehicle



1. Message Dropdown

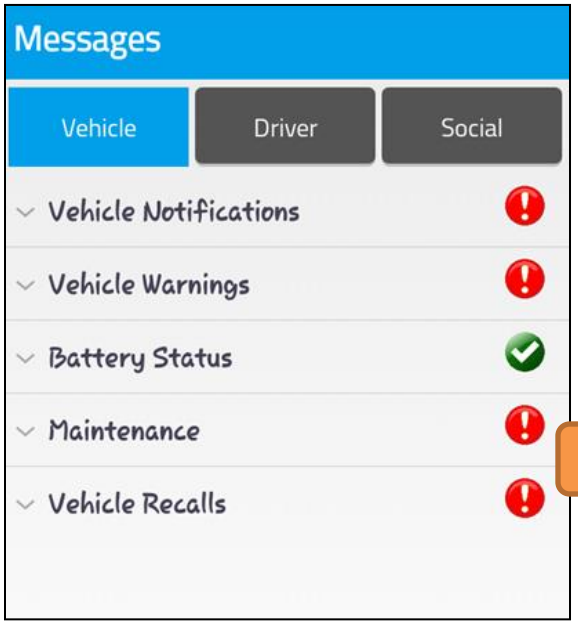
Touch the corresponding section to view detailed messages. If there are messages pending you will see a red circle with an exclamation point.

2. Message Description

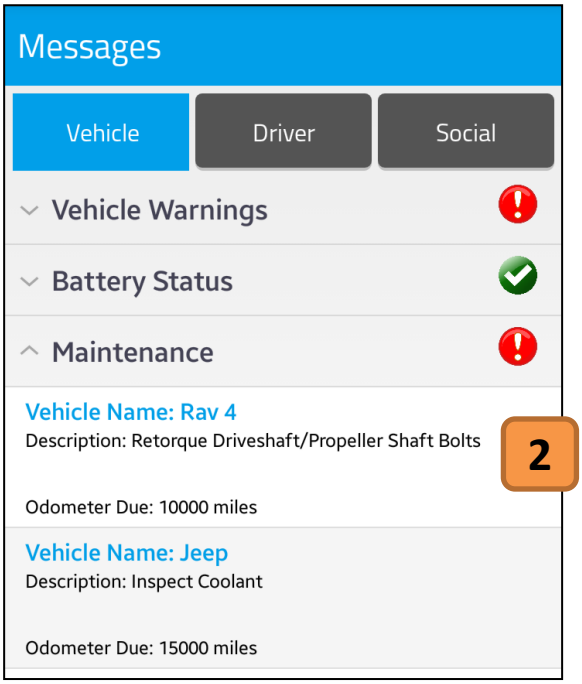
Here you will se detailed descriptions of the message or messages in the specific section. You can also see the date and time the message was sent.

If there are no messages a Green Check Mark will show.

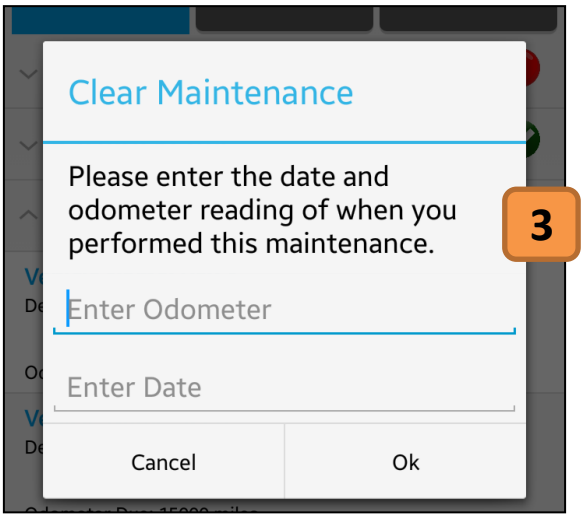
Message Center: Clearing Messages



1



2



3

1. Tap Maintenance or Vehicle Recalls to View Messages

The drop down will show all Maintenance and Recall messages for all vehicles in your account.

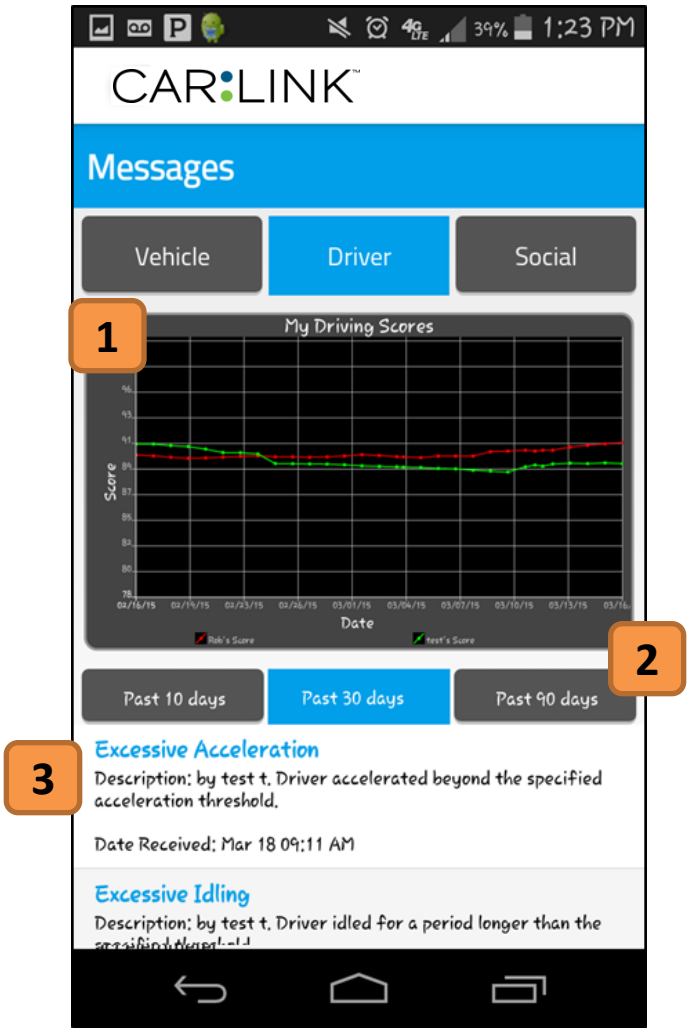
2. Tap the Message You want to Clear

A Clear Maintenance/Recall message will pop up.

3. Clear Maintenance/Recalls

In order to clear your maintenance and recall messages you will need to enter the Odometer reading and date from when the action was preformed.

Message Center: Driver



1. My Driving Scores Graph

This graph will display and compare all drivers associated with the account.

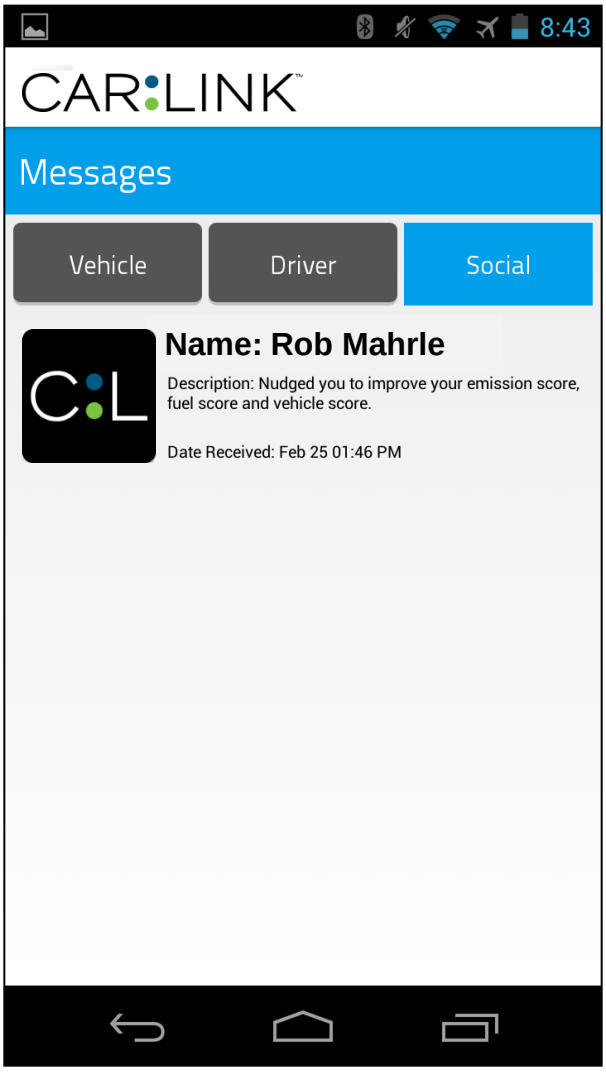
2. Time Interval

Touch the corresponding time interval to see how your driver score changes.

3. Notification Log

Scroll through the log in order to see all driving infractions, a description of the infraction and time/date they occurred.

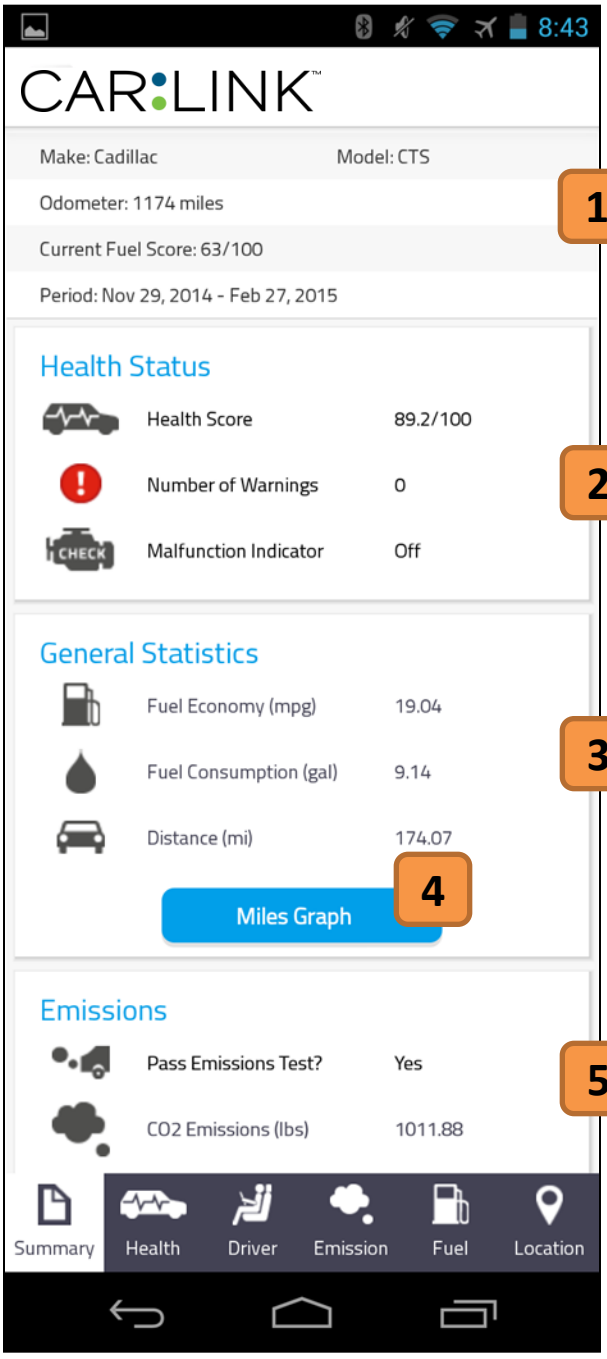
Message Center: Social



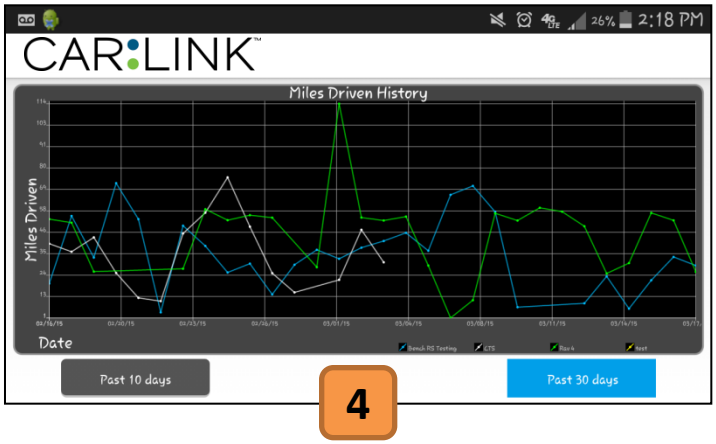
This is the Social section of the Message Center. Here you will see **Nudges** from your friends. If a friend has a better Health, Driver, Emission or Fuel score they can Nudge you in that category. You can also Nudge your friends! Nudging give both you and your friends points.

To Nudge friends navigate to the Dashboard and tap ‘See All’ to view your friends – tap a specific friend to see if you can Nudge them for their lower **Health, Driver, Emissions** or **Fuel** score.

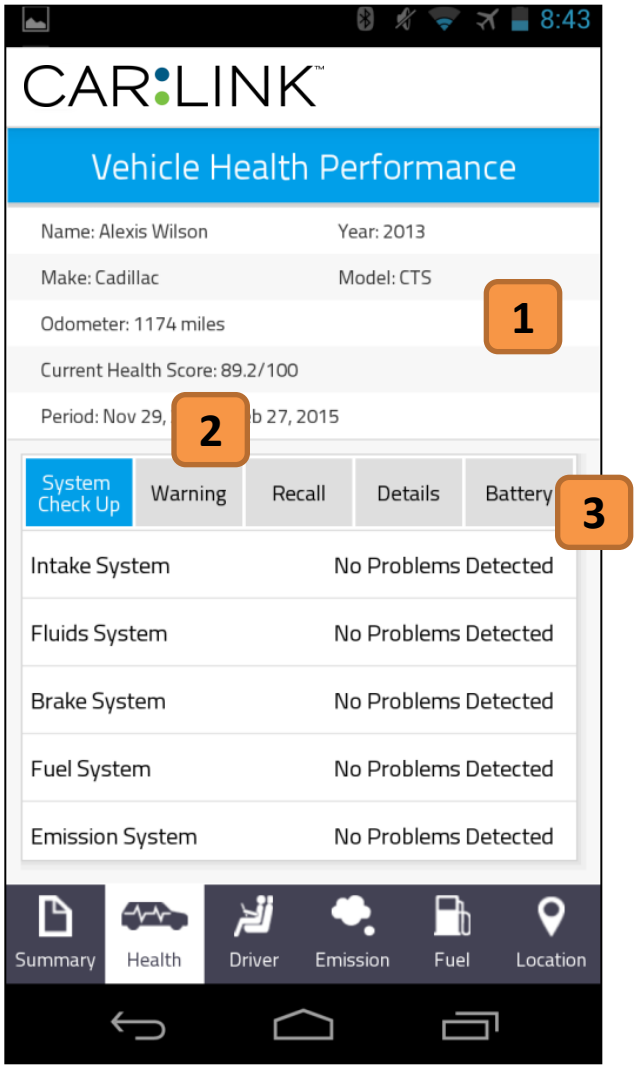
My Vehicle – Summary

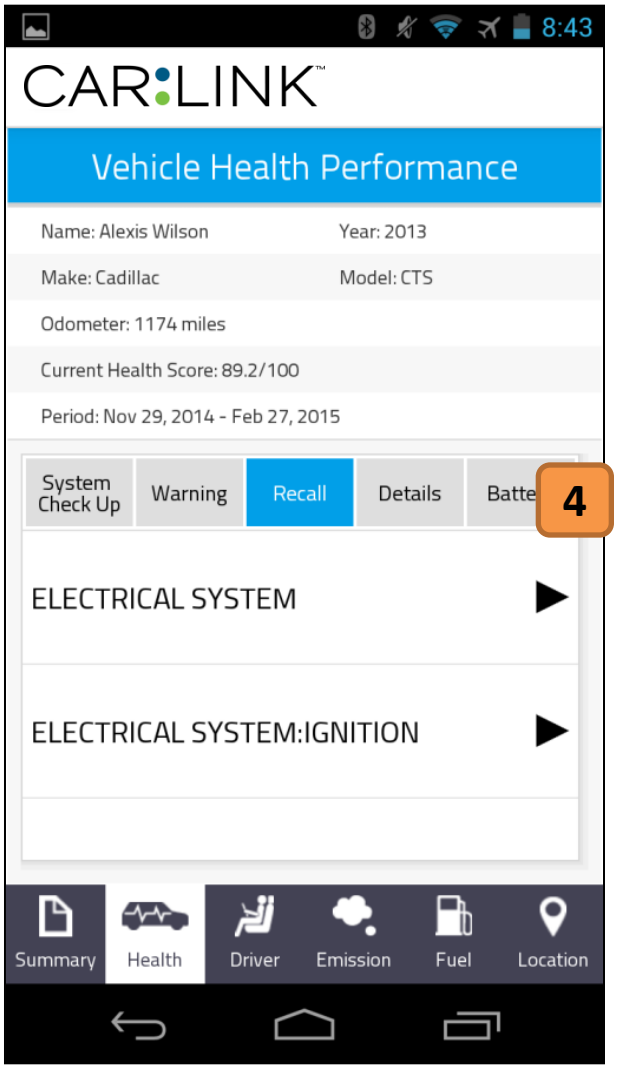


1. **Vehicle Summary**
   View make, model, odometer, current fuel score and date range of summary.
2. **Health Status**
   View health score, number of warnings and if your check engine light is on (MIL).
3. **General Statistics**
   View fuel economy (mpg), fuel consumption and distance driven.
4. **Miles Graph**
   Touch here to see Miles Driven History compared to all vehicles in the account. You can change the interval between 10 and 30 days.
5. **Emissions**
   View whether or not your vehicle will pass an emissions test and view your CO2 emissions in pounds.



My Vehicle – Health





1. Vehicle Health Overview

View vehicle health information – odometer reading and current health score.

2. Warning

If your check engine light is on, you can read the engine codes here. Detailed descriptions of the issue and possible causes will be listed.

NOTE: You can remove existing maintenance/recall messages from the Message Center on the Dashboard.

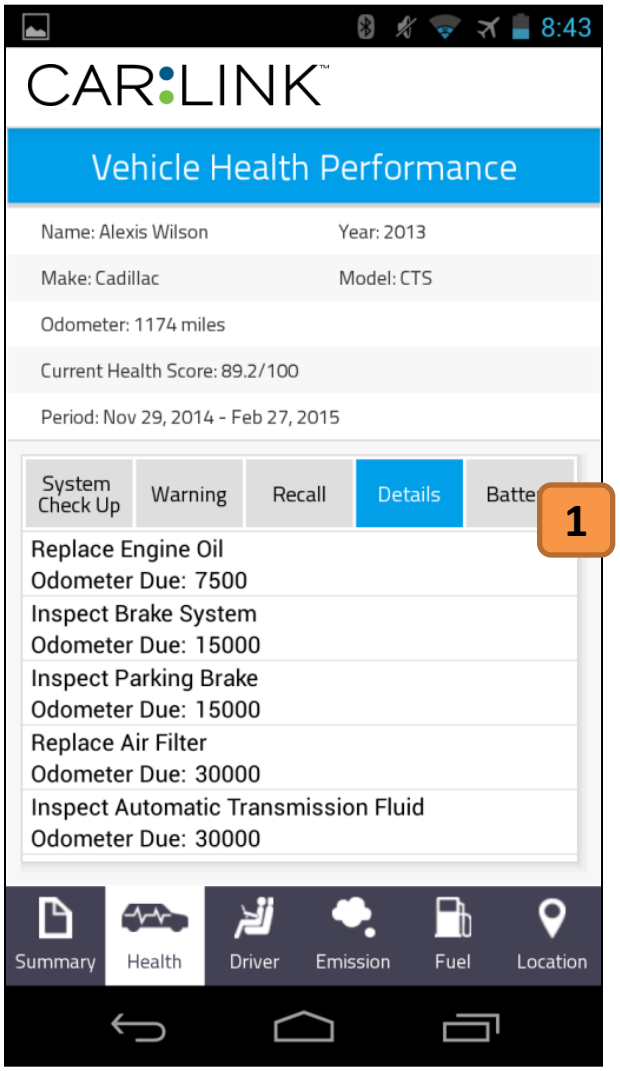
3. System Check Up

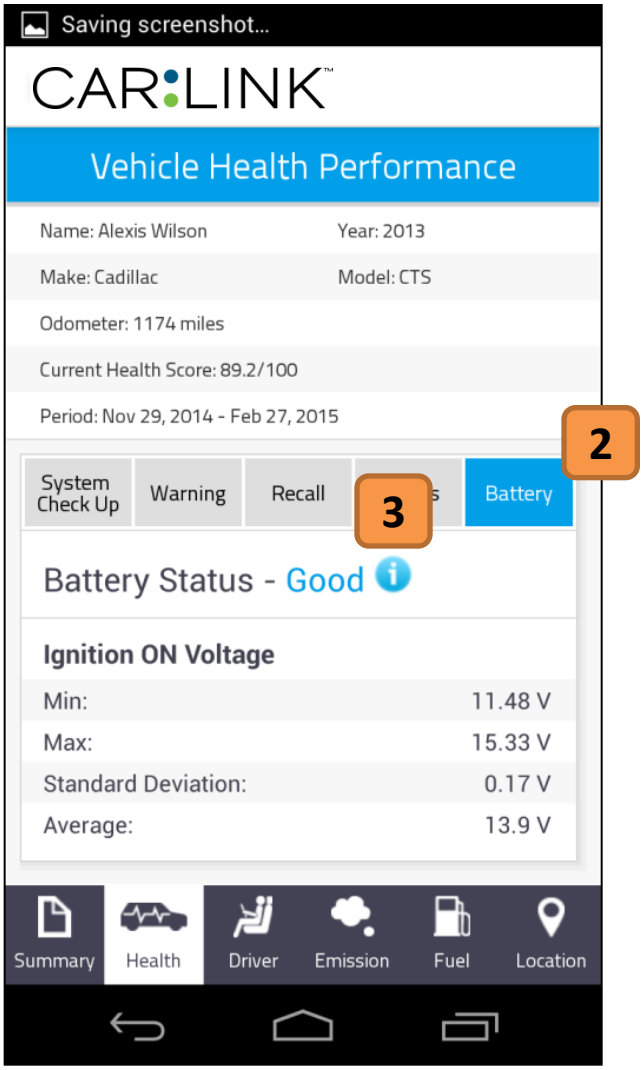
Here you can view the status of all your vehicles systems. If there is a problem detected – tap the corresponding system to get more information.

4. Recall

Scroll through the log in order to see all of your vehicles recalls. Tap a specific recall to see more information.

My Vehicle – Health





1. Details

In the details section you can view the maintenance milestones set for your vehicle. These milestones are based on your vehicle's odometer.

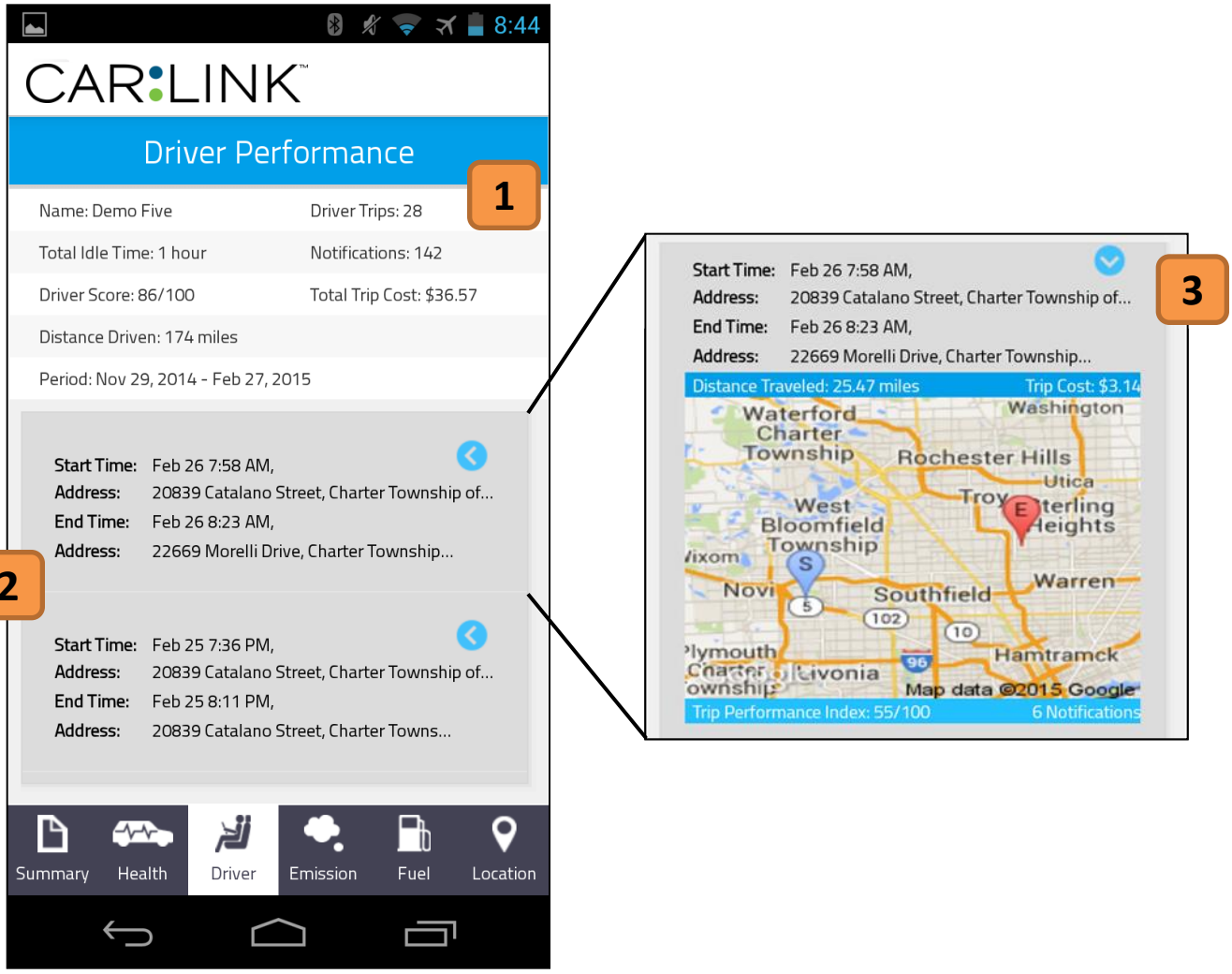
2. Battery

Tap Battery to view ignition ON/OFF voltage. You can use this information to determine health of battery.

3. Battery Status

Touch the (i) to see more information about the status of your battery.

My Vehicle – Driver



1. Driver Overview

View driver information – total trips (start and stop), total idle time, number of notifications, driver score, total cost of all trips and distance driven.

2. Trips Section

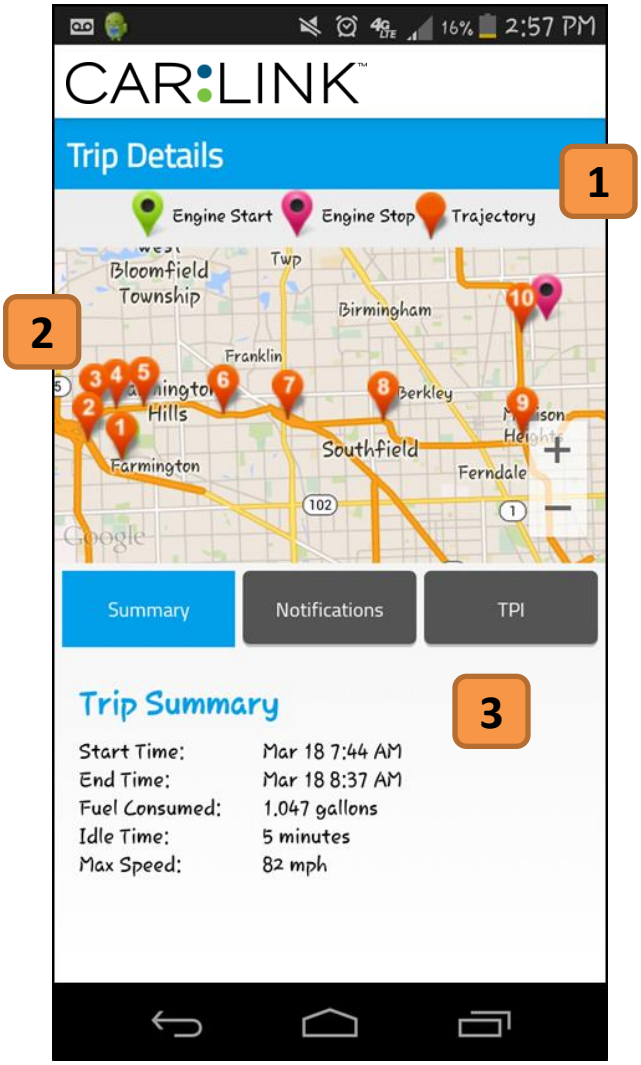
This section is a break down of each Trip in chronological order. A trip is started when the vehicle is turned on and ends when the vehicle is turned off. To view more trips, scroll down.

3. Trip Map

Touch the blue arrow to see the trip map and more details. On the map you will see your (S) – Start and (E) – End points. You can also see the distance traveled, trip cost, Trip Performance Index (0-100) and the number of notification on that trip.

Touching the map will open the **Trip Details** section.

My Vehicle – Trip Details: Summary



1. Map Key

Various Icons you will see on the map and their meaning.

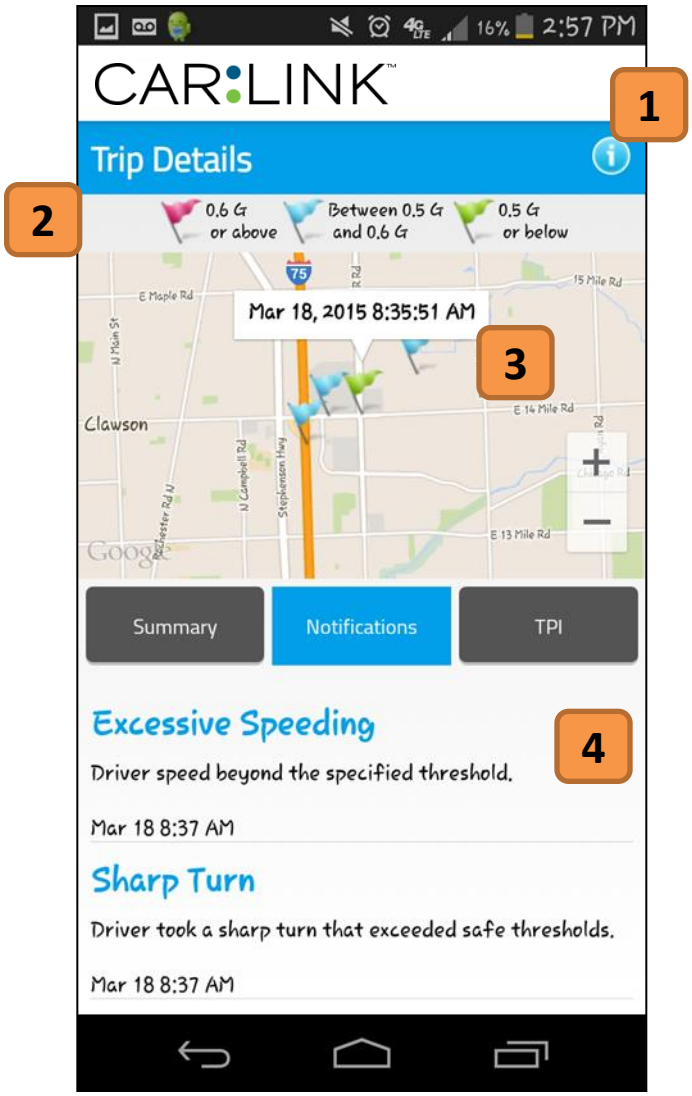
2. Trip Trajectory

On the map you will see a Start and End point . You can see the trajectory of the vehicle by following the numbered pins. Pin #1 is the first GPS point after the Engine On pin.

3. Trip Summary

View trip details : Start time, end time, fuel consumed, idle time and max speed.

My Vehicle – Trip Details: Notifications



1. Information Button

Touching here will provide details and information about the Trip Details: Notifications section.

2. Map Key

Various Icons you will see on the map and their meaning.

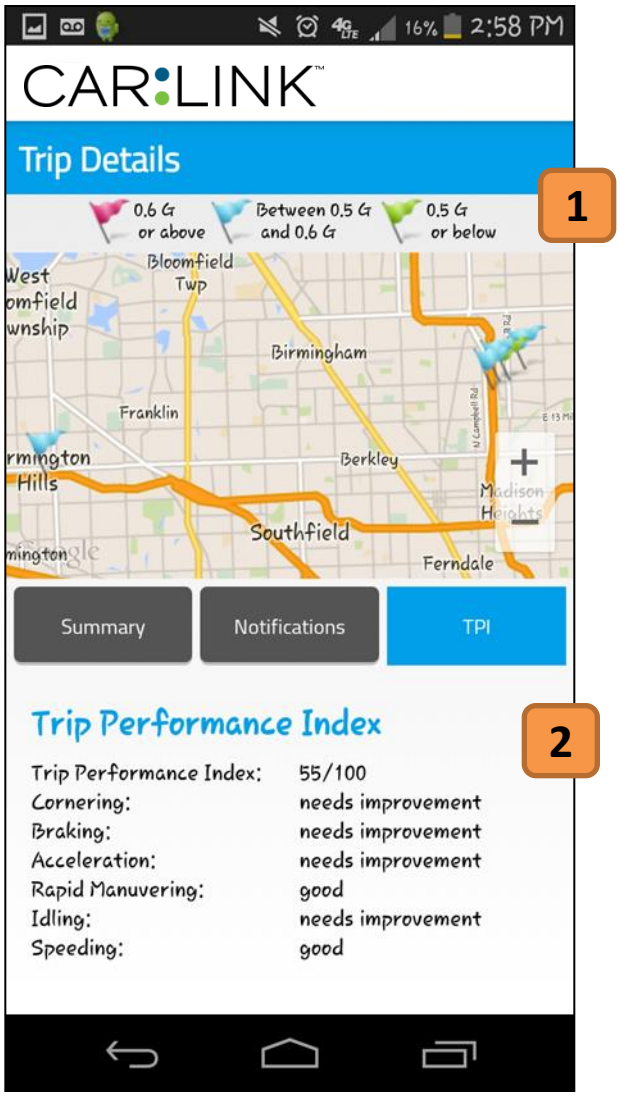
3. Flag Details

Touch a flag to see the date and time it took place.

4. Notification Log

View notifications that occurred during this trip. You can scroll down to see more.

My Vehicle – Trip Details: TPI



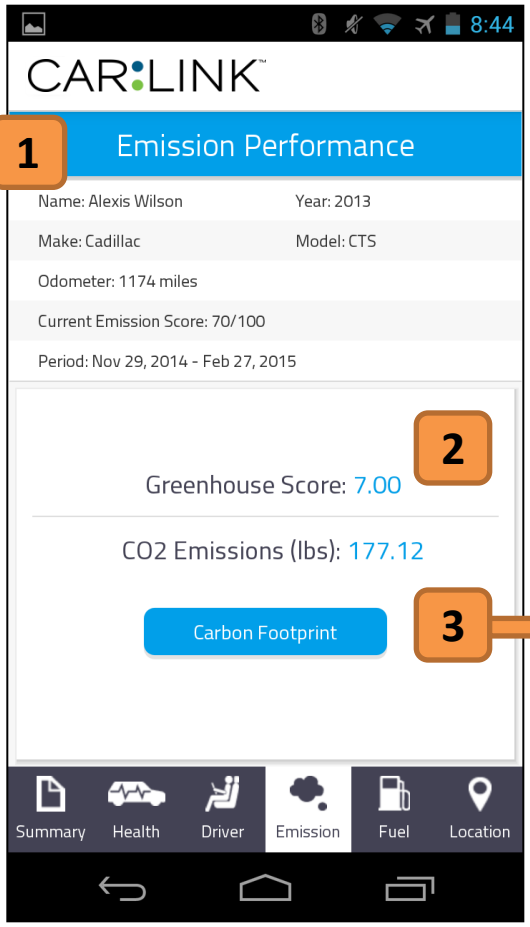
1. Map Key

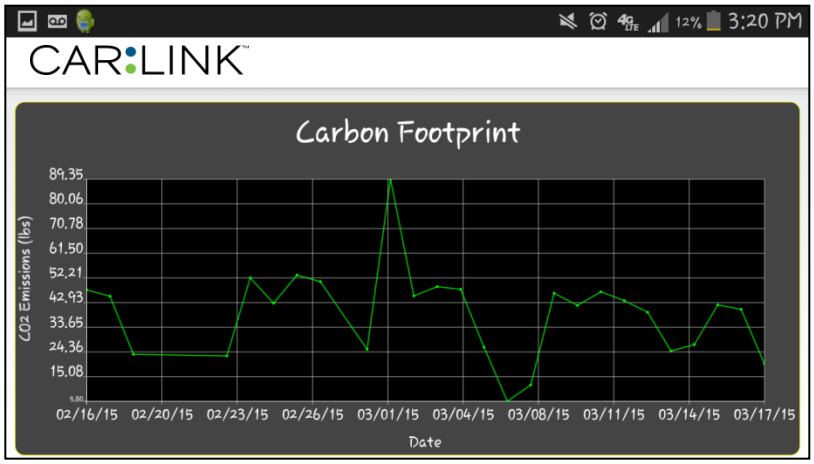
Various Icons you will see on the map and their meaning.

2. Trip Performance Index Details

Your trip performance index is based on the driving habits during a trip. This is rated on a scale 0-100. View your performance for; **Cornering, Breaking, Acceleration, Rapid Maneuvering, Idling** and **Speeding.**

My Vehicle – Emissions





1. Emissions Overview

View emissions information – odometer reading and emissions score.

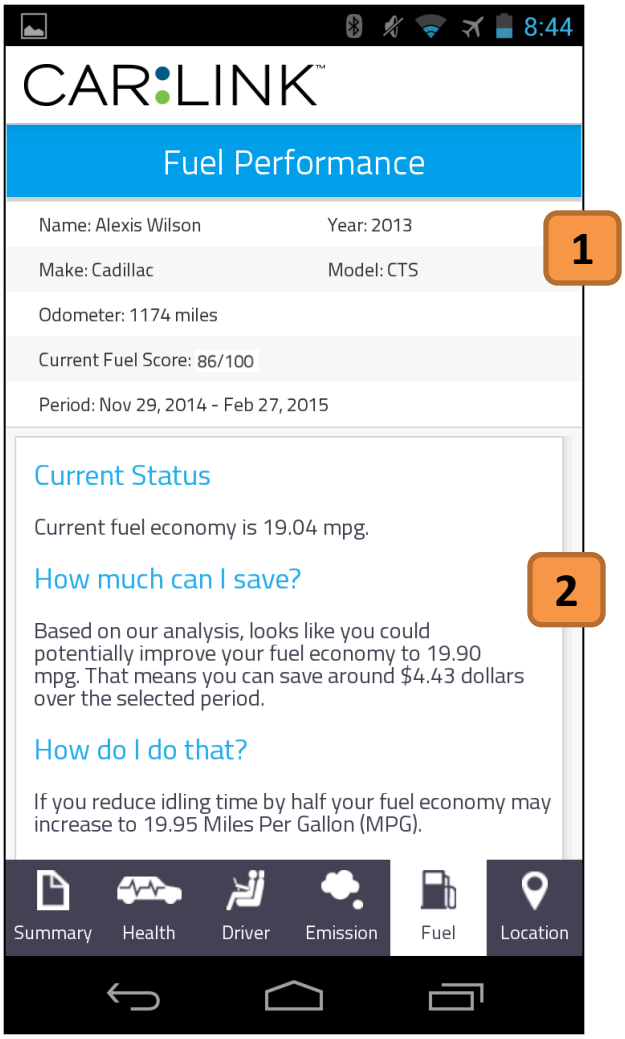
2. Emissions Scores

Here you can view your Greenhouse Score (1-10) and CO2 Emissions in pounds (lbs.).

3. Carbon Footprint

Touch here to view your Carbon Footprint graph. This will show your CO2 Emissions (lbs.) over time.

My Vehicle – Fuel


8:44
CAR:LINK
Fuel Performance
Name: Alexis Wilson
Year: 2013
Make: Cadillac
Model: CTS
Odometer: 1174 miles
Current Fuel Score: 86/100
Period: Nov 29, 2014 - Feb 27, 2015
Current Status
Current fuel economy is 19.04 mpg.
How much can I save?
Based on our analysis, looks like you could potentially improve your fuel economy to 19.90 mpg. That means you can save around $4.43 dollars over the selected period.
How do I do that?
If you reduce idling time by half your fuel economy may increase to 19.95 Miles Per Gallon (MPG).
Summary
Health
Driver
Emission
Fuel
Location
1
2

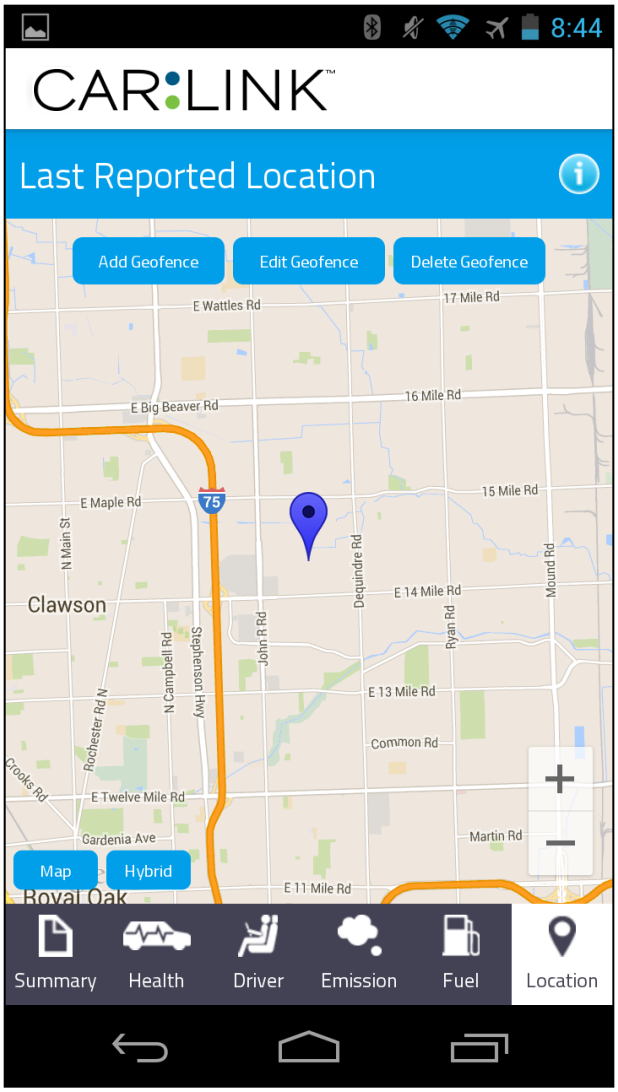
1. Fuel Overview

View fuel information – odometer reading and fuel score.

2. Fuel Performance

In the Fuel tab you can review average mpg, potential savings and savings tips. Based on your driving habits CarLink can predict potential fuel savings from reducing idling, speeding and other high g events.

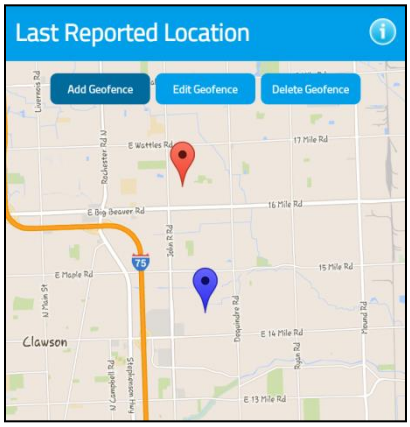
My Vehicle – Location



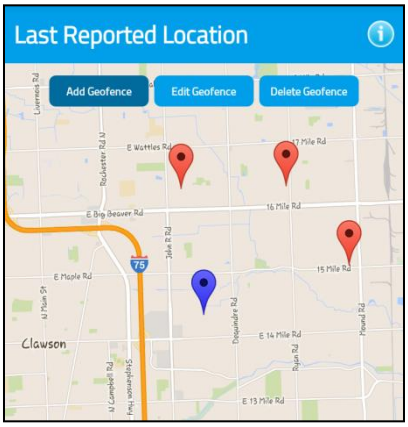
This is the Location section of My Vehicle. This will show the most recent GPS location of your vehicle. From this screen you can **Add, Edit** and **Delete Geo-Fences.** Geo-fences are digital boundaries set by you - notifications can be tied to a Geo-fence. If notifications are assigned, you will be notified via email when a vehicle enters or exits a specific Geo-fence.

My Vehicle – Location: Geo-Fencing

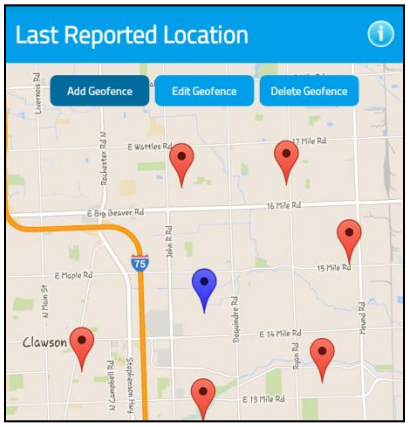
To create a Geo-fence in the CarLink application, navigate to the Locations tab in the My Vehicle section. Start by touching ‘Add Geofence’.



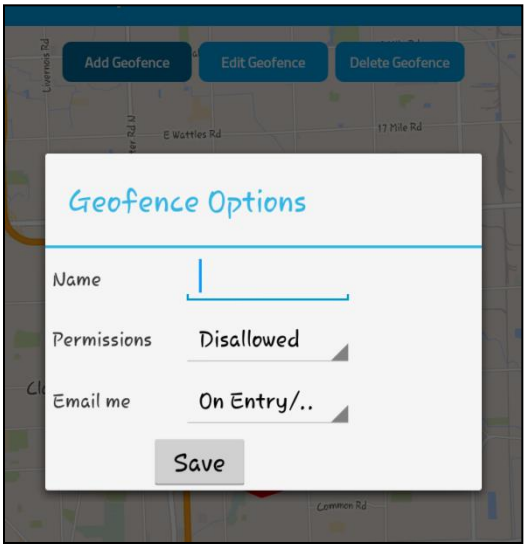
Tap the screen to make the first point of your geo-fence.



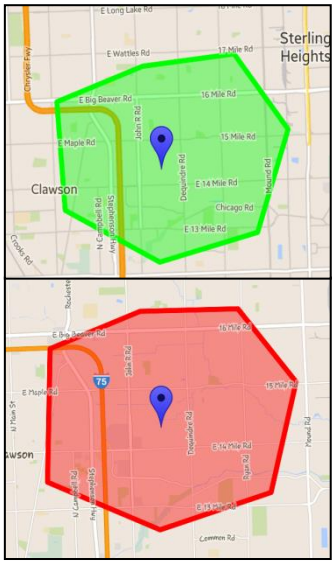
Continue creating points of your geo-fence.



When you are ready to close your geo-fence, connect the first and last point.



Once these points are connected you will be prompted to name your geo-fence, set your permissions (Geo-fence On/Off) and notification preferences
(Email & Text, Email Only, Text Only).



Once your geo-fence is saved you can view, edit or delete it from the location tab.

Permissions:

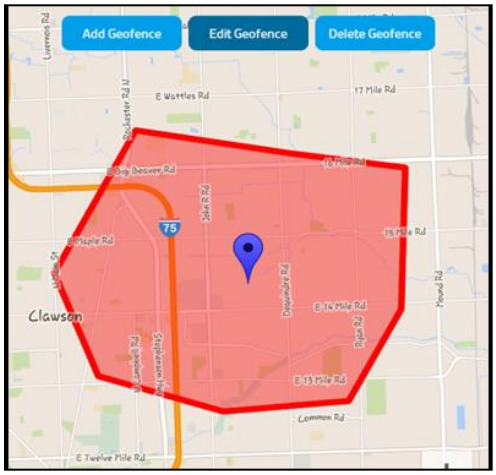
Allowed (Green)

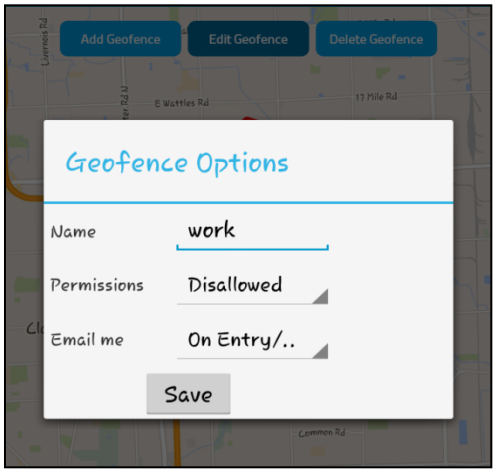
Disallowed (Red)

My Vehicle – Location: Geo-Fencing

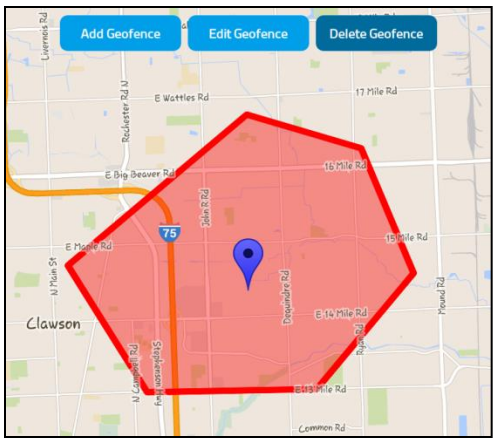
Editing and deleting existing geo-fences is a simple two step process. To edit a geo-fence, touch ‘Edit Geofence’ and then tap the geo-fence you would like to edit. To delete geo-fences, touch ‘Delete Geofence’ and tap the geo-fence you would like to delete.

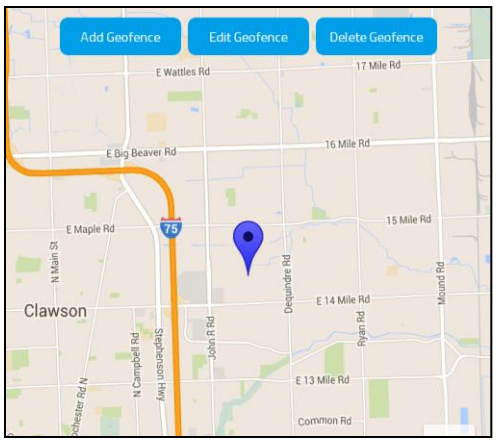
Edit Geo-Fence





Delete Geo-Fence





Roadside Assistance – E-Call

From your application you are able to request Roadside assistance or Emergency Help **[1]**. Roadside Help includes up to 2 gallons of gas and/or 5 miles of towing* **[2]**. You can also request Emergency Help our Emergency Help call center – they will put you in contact with local authorities or request them on your behalf **[3]**.

* Local towing charges will apply after 5 miles *

Remote Access

Once properly set up, you are able to use your application to access your remote start kit* by pressing the 'Remote Access' button **[1]**. From here you can start/stop your vehicle, lock/unlock the doors, pop your trunk, activate panic siren or even access auxiliary options* **[2]**.

* Existing remote access equipment required *

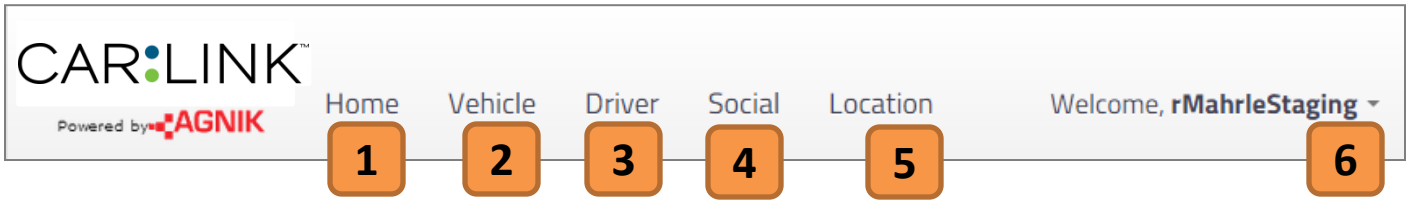
* Existing Kit must also have these features *

CAR:LINK™

Safety. Remote Start. Savings.

Web Portal Guide

Your Dashboard Toolbar



1. Home

Clicking here will bring you back to the Dashboard.

2. Vehicle

In the vehicle tab you will be able to examine health and vehicle warnings, battery status, upcoming or needed maintenance, fuel economy overview, emissions readings and generate various reports regarding your vehicle.

3. Driver

In the driver tab you will be able to review your driver score, view notifications, driving statistics, detailed trip summaries and high g events.

4. Social

In the social tab you can review your existing friends, manage friend requests/invitations, compare your scores to friends and review your points.

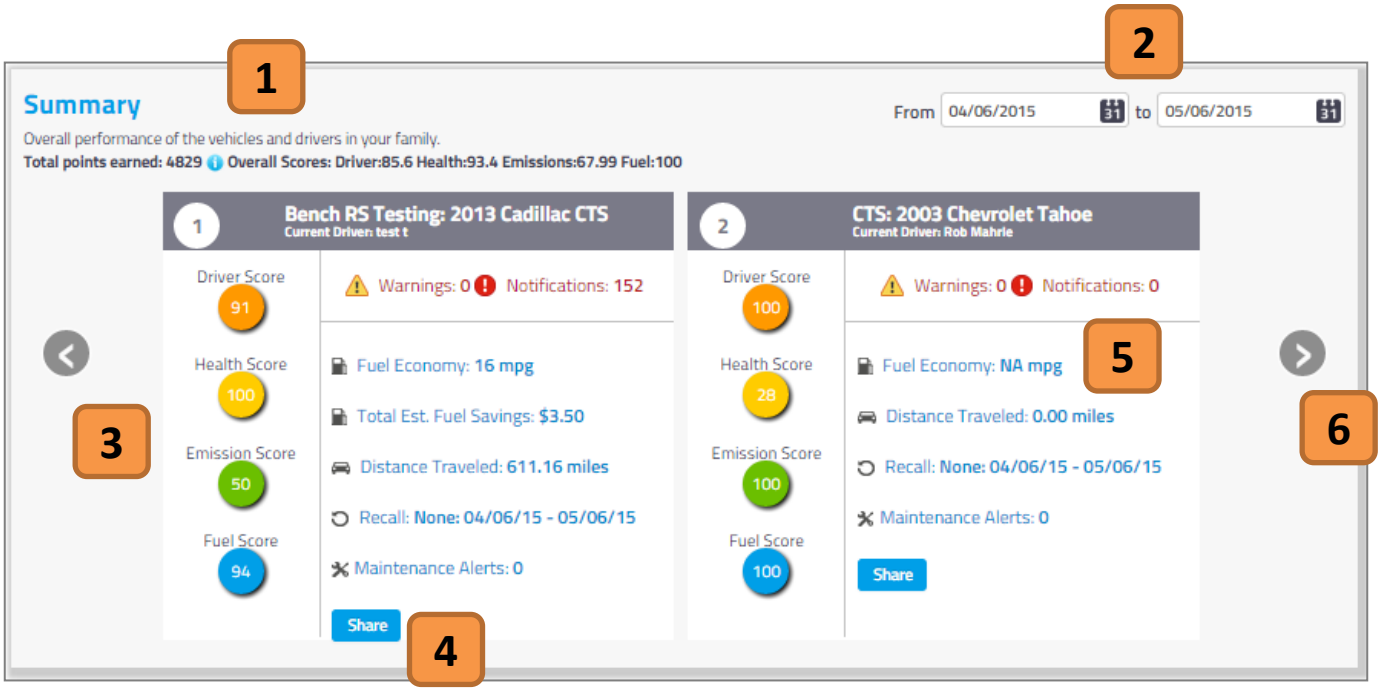
5. Location

In the location tab you can view your vehicle on a map. From here you can locate your vehicle in real time or view past driving history. If you have multiple vehicles in one account, you can view all the vehicles on this map.

6. Options

In the options menu you can view your settings, view the documents section or reach out to tech support. From this menu you can also log out of your account.

Your Summary Section



1. Information

Click the blue (i) icon to view more details about the CarLink Summary section.

2. Date Filter

In this section you can filter the date range in which you would like to view your vehicle's summary over time. To change the date click on the calendar icon and then choose the corresponding date.

3. Score Summary

Here you can quickly view your vehicle's Driver, Health, Emission and Fuel score. Click on a score to see more information!

4. Share Button

Each of your vehicles has their own Share Button. Click on the Share Button to post your scores or vehicle milestones on your favorite social media sites!

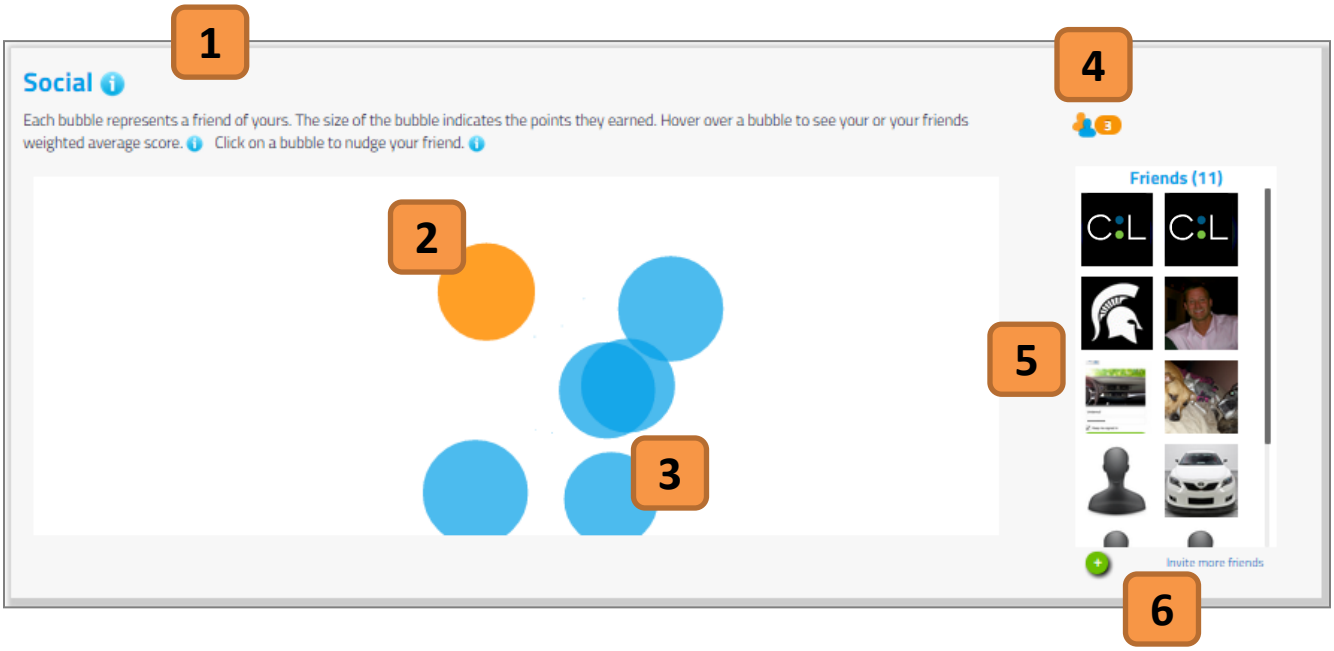
5. Vehicle Summary

In the vehicle summary you can view the most recent information regarding your vehicle. Click on the text to see more information!

6. Next Vehicle

If you have multiple vehicles on one account – you can navigate between your vehicles summaries by clicking here.

Your Social Section


1
Social
Each bubble represents a friend of yours. The size of the bubble indicates the points they earned. Hover over a bubble to see your or your friends weighted average score.
Click on a bubble to nudge your friend.
2
3
4
Friends (11)
5
Invite more friends
6

1. Information

Click the blue (i) icon to view more details about the CarLink Social section.

2. My Score

Hover your mouse cursor over the Orange Bubble to view your Score. Compare it to friends bubbles!

3. Friends Score & Nudging

Hover over friends bubbles to get a quick glance at their score. Click on their bubble to see more information or Nudge them! Nudging encourages your friends to improve their score. You can nudge a friend for any of their scores! **Remember, you can only nudge a friend if your score is higher than theirs!**

4. Your Nudges

Click here to view Nudges from your friends. You can also clear your Nudges here.

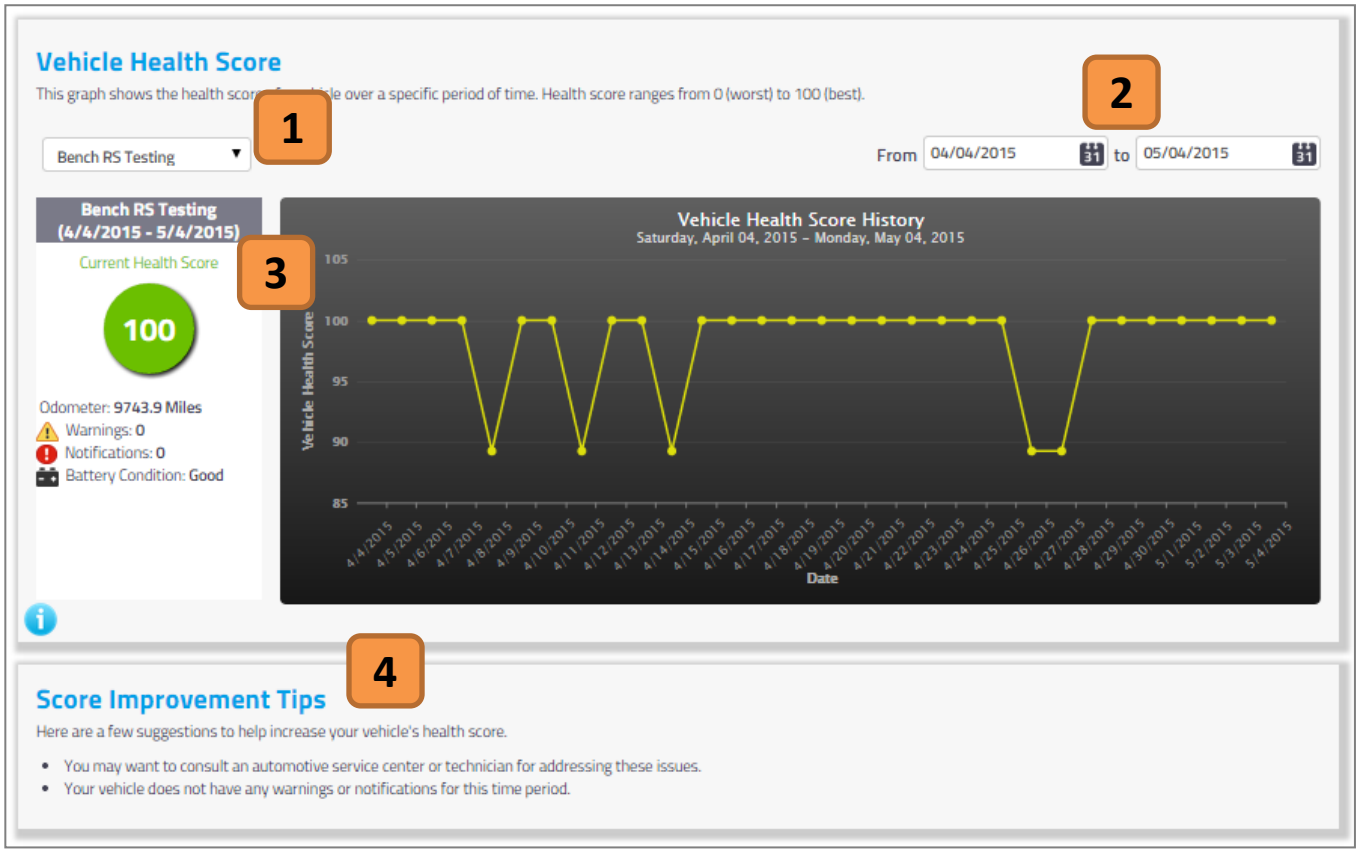
5. Your Friends

View a list of all your friends!

6. Search for & Invite Friends

Click here to invite friends. Search for them by name or look for them in the "People You May Know" section. Click on their profile to send a personalize invitation!

Vehicle - Health Score



1. Vehicle Selection

If you have multiple vehicles on one account, you can switch vehicles using this drop down menu. Click the arrow and select which vehicle you would like to view.

2. Date Filter

In this section you can filter the date range in which you would like to view your vehicles health score. To change the date click on the calendar icon and then choose the corresponding date.

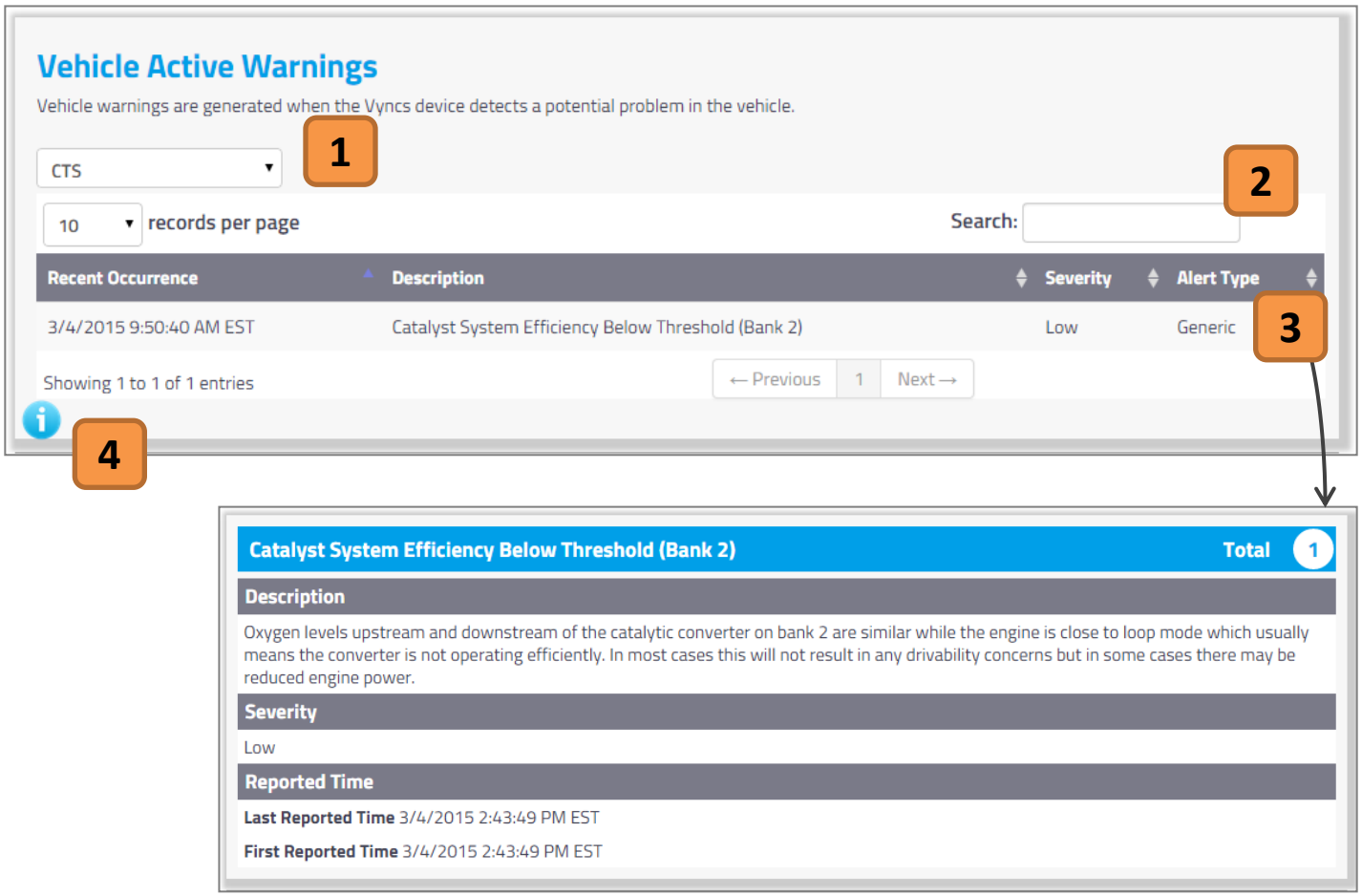
3. Health Score and Data

In this section you can see an overview of the selected vehicles health. You can view the health score, the number of warnings and notifications and the battery condition. You can also view the your vehicles health score over time via the graph.

4. Improvement Tips

In this section we provide a few suggestions to help increase your vehicles health score.

Vehicle - Warnings


Vehicle Active Warnings
Vehicle warnings are generated when the Vyncs device detects a potential problem in the vehicle.
1
CTS
2
10
records per page
Search:
Recent Occurrence
Description
Severity
Alert Type
3/4/2015 9:50:40 AM EST
Catalyst System Efficiency Below Threshold (Bank 2)
Low
Generic
3
Showing 1 to 1 of 1 entries
← Previous
1
Next →
4
Catalyst System Efficiency Below Threshold (Bank 2)
Total
1
Description
Oxygen levels upstream and downstream of the catalytic converter on bank 2 are similar while the engine is close to loop mode which usually means the converter is not operating efficiently. In most cases this will not result in any drivability concerns but in some cases there may be reduced engine power.
Severity
Low
Reported Time
Last Reported Time 3/4/2015 2:43:49 PM EST
First Reported Time 3/4/2015 2:43:49 PM EST

1. Vehicle Selection

If you have multiple vehicles on one account, you can switch vehicles using this drop down menu. Click the arrow and select which vehicle you would like to view.

2. Search

Use this search bar to quickly find warnings by searching key words and descriptions.

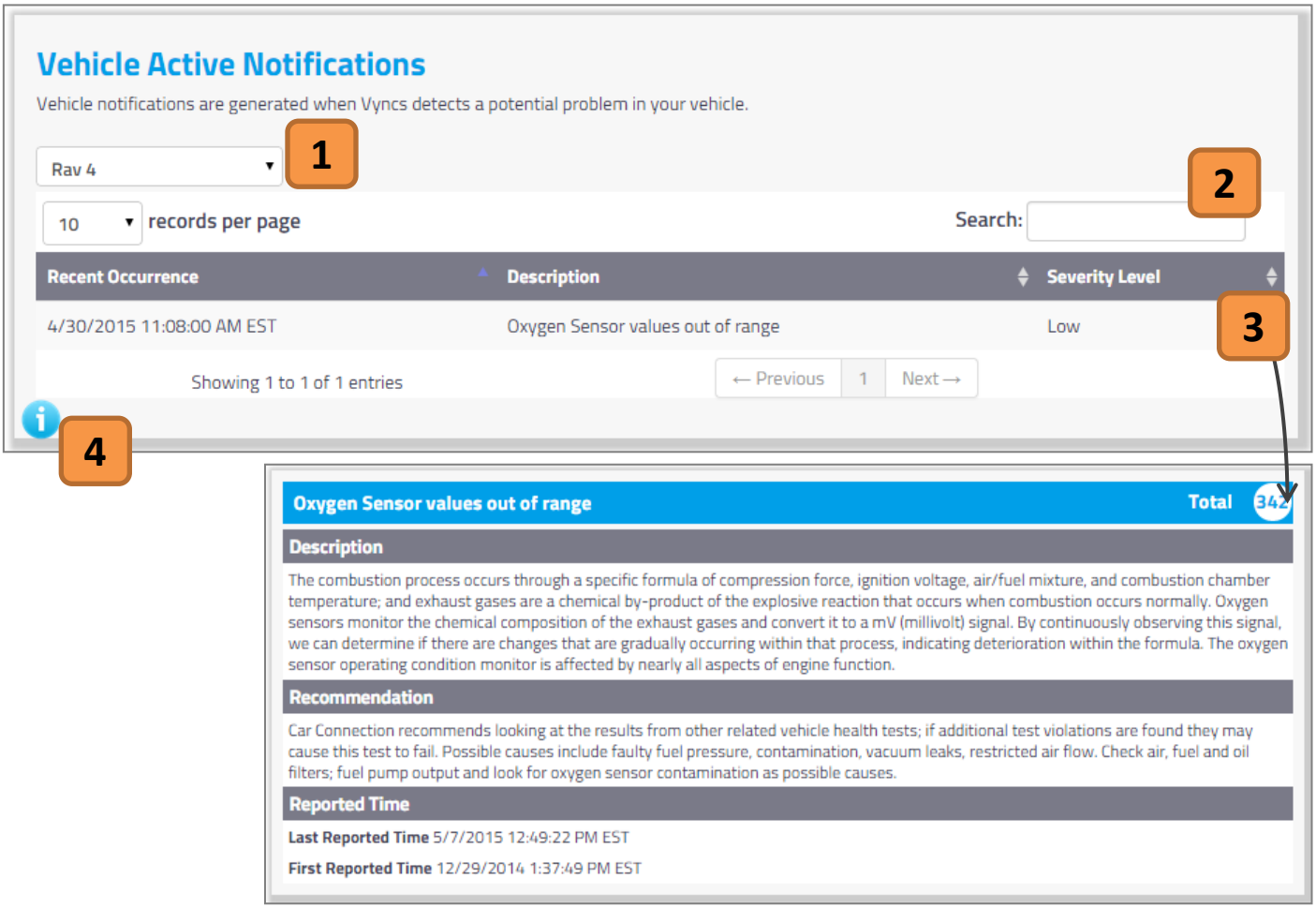
3. Active Warnings

If your vehicle has produced a warning notification you will see it here. In this section you can see basic information regarding the warning, to see more detailed information, click on the warning. In the details section you can view the description, severity and reported times (first and last).

4. Information

Click the blue (i) icon to view more details about the vehicle warnings section.

Vehicle - Notifications


Vehicle Active Notifications
Vehicle notifications are generated when Vyncs detects a potential problem in your vehicle.
Rav 4
1
10
records per page
Search:
2
Recent Occurrence
Description
Severity Level
4/30/2015 11:08:00 AM EST
Oxygen Sensor values out of range
Low
3
Showing 1 to 1 of 1 entries
← Previous
1
Next →
4
Oxygen Sensor values out of range
Total
342
Description
The combustion process occurs through a specific formula of compression force, ignition voltage, air/fuel mixture, and combustion chamber temperature; and exhaust gases are a chemical by-product of the explosive reaction that occurs when combustion occurs normally. Oxygen sensors monitor the chemical composition of the exhaust gases and convert it to a mV (millivolt) signal. By continuously observing this signal, we can determine if there are changes that are gradually occurring within that process, indicating deterioration within the formula. The oxygen sensor operating condition monitor is affected by nearly all aspects of engine function.
Recommendation
Car Connection recommends looking at the results from other related vehicle health tests; if additional test violations are found they may cause this test to fail. Possible causes include faulty fuel pressure, contamination, vacuum leaks, restricted air flow. Check air, fuel and oil filters; fuel pump output and look for oxygen sensor contamination as possible causes.
Reported Time
Last Reported Time 5/7/2015 12:49:22 PM EST
First Reported Time 12/29/2014 1:37:49 PM EST

1. Vehicle Selection

If you have multiple vehicles on one account, you can switch vehicles using this drop down menu. Click the arrow and select which vehicle you would like to view.

2. Search

Use this search bar to quickly find warnings by searching key words and descriptions.

3. Active Warnings

If your vehicle has produced a warning notification you will see it here. In this section you can see basic information regarding the warning, to see more detailed information, click on the warning. In the details section you can view the description, severity and reported times (first and last).

4. Information

Click the blue (i) icon to view more details about the vehicle notifications section.

Vehicle - Odometer

1. Vehicle Selection

If you have multiple vehicles on one account, you can switch vehicles using this drop down menu. Click the arrow and select which vehicle you would like to view.

2. Date Filter

In this section you can filter the date range in which you would like to view your vehicles distance driven over time. To change the date click on the calendar icon and then choose the corresponding date.

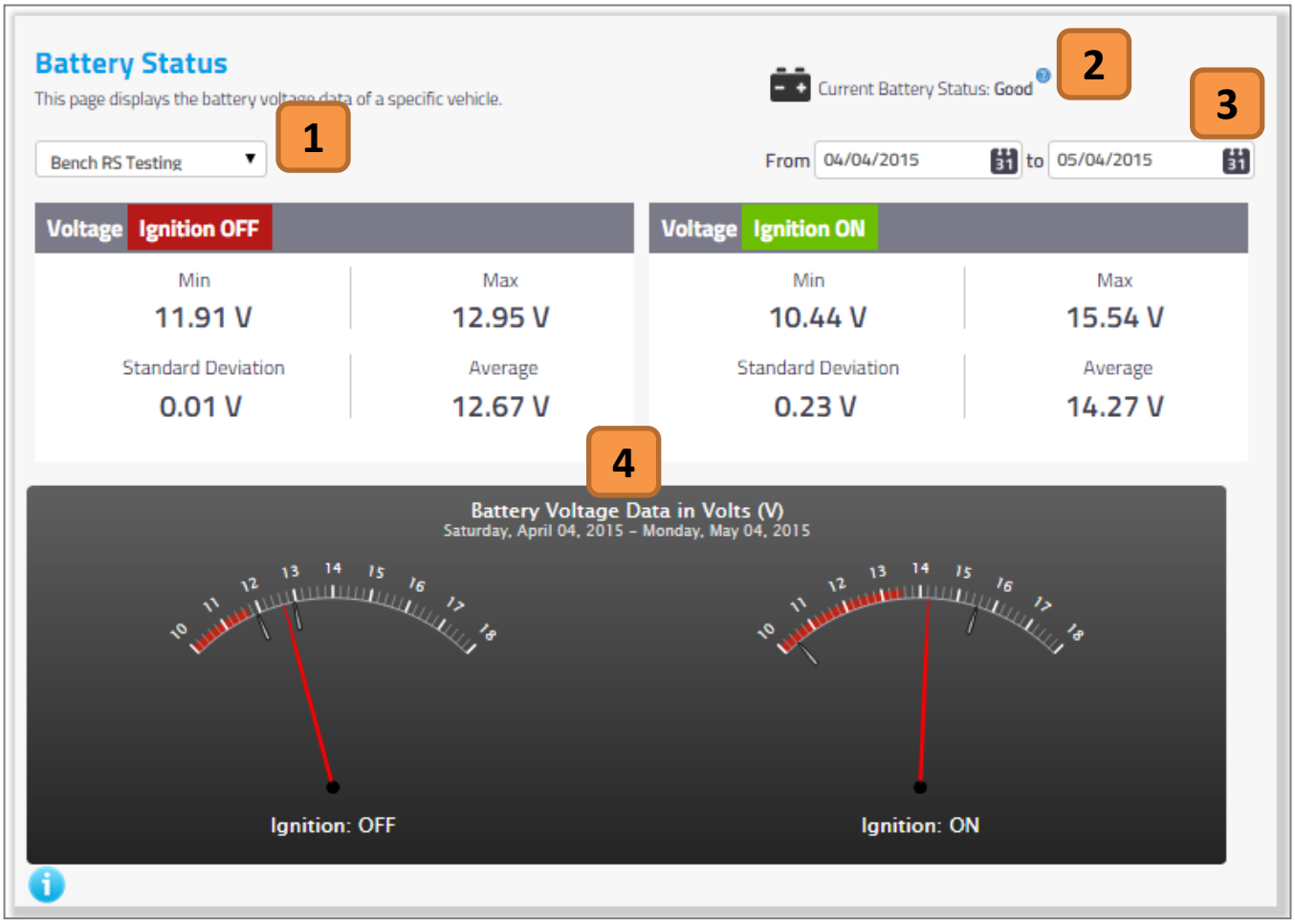
3. Distance Driven Graph

After selecting the dates, you can view your distance driven history for the vehicle of your choice. This graph shows miles driven over time.

4. Information

Click the blue (i) icon to view more details about the vehicle odometer section.

Vehicle - Battery Status



1. Vehicle Selection

If you have multiple vehicles on one account, you can switch vehicles using this drop down menu. Click the arrow and select which vehicle you would like to view.

2. Information

Click the blue (i) icon to view more details about the vehicle battery status section.

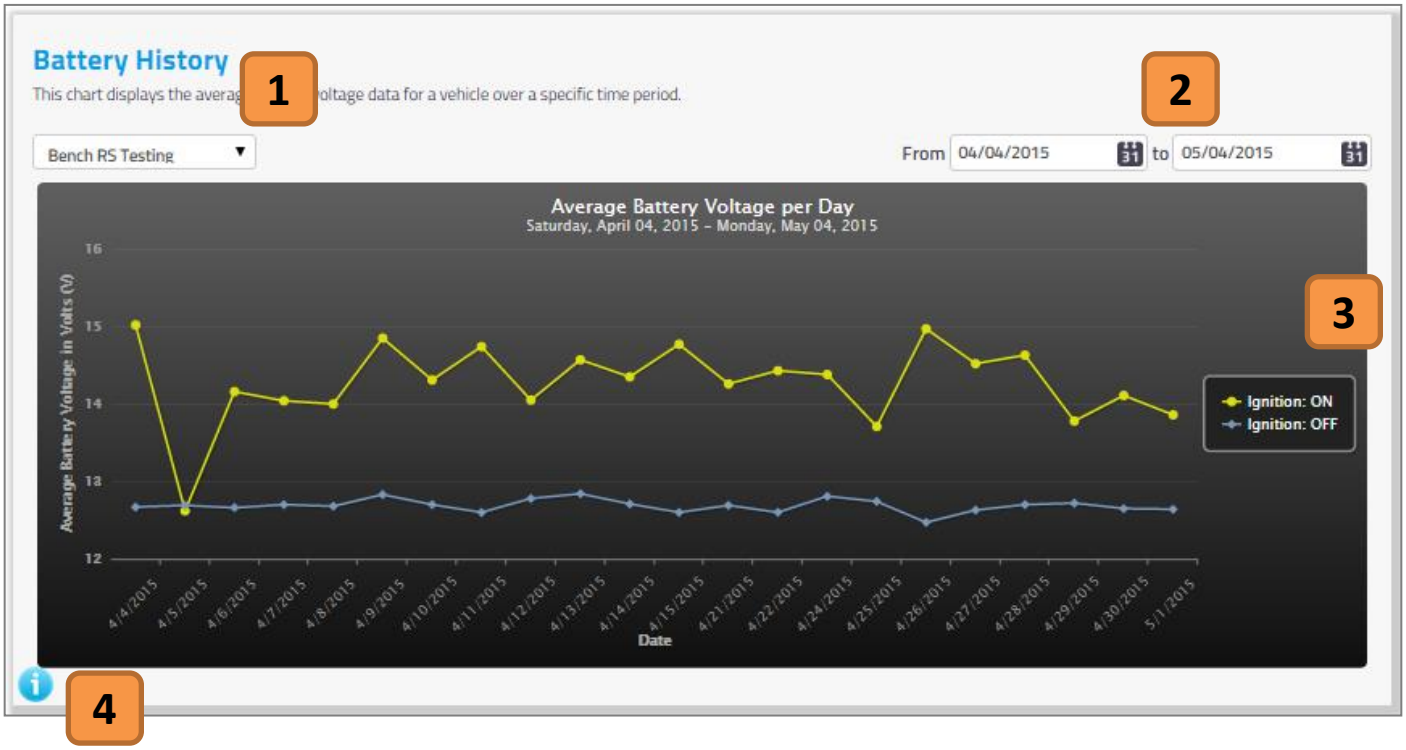
3. Date Filter

In this section you can filter the date range in which you would like to view your vehicles battery status. To change the date click on the calendar icon and then choose the corresponding date.

4. Battery Voltage Data

In this section you can view the battery data when your vehicles ignition is ON or OFF.

Vehicle - Battery History



1. Vehicle Selection

If you have multiple vehicles on one account, you can switch vehicles using this drop down menu. Click the arrow and select which vehicle you would like to view.

2. Date Filter

In this section you can filter the date range in which you would like to view your vehicles battery voltage. To change the date click on the calendar icon and then choose the corresponding date.

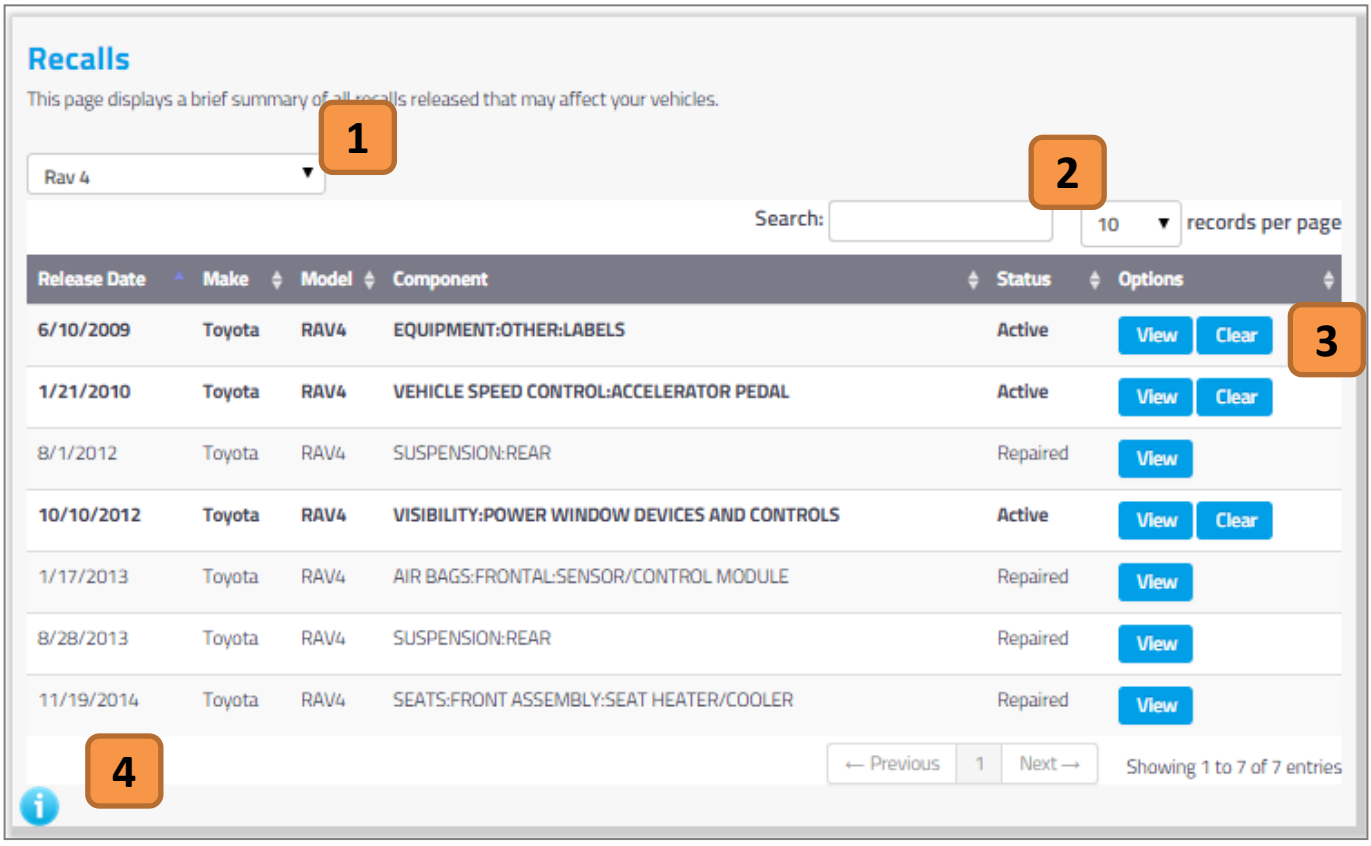
3. Average Battery Voltage Graph

After selecting the dates, you can view your average battery voltage per day for the vehicle of your choice. This graph shows average battery voltage in volts over time.

4. Information

Click the blue (i) icon to view more details about the vehicle battery history section.

Vehicle - Vehicle Recalls



1. Vehicle Selection

If you have multiple vehicles on one account, you can switch vehicles using this drop down menu. Click the arrow and select which vehicle you would like to view.

2. Search

Use this search bar to quickly find recalls by searching key words and descriptions.

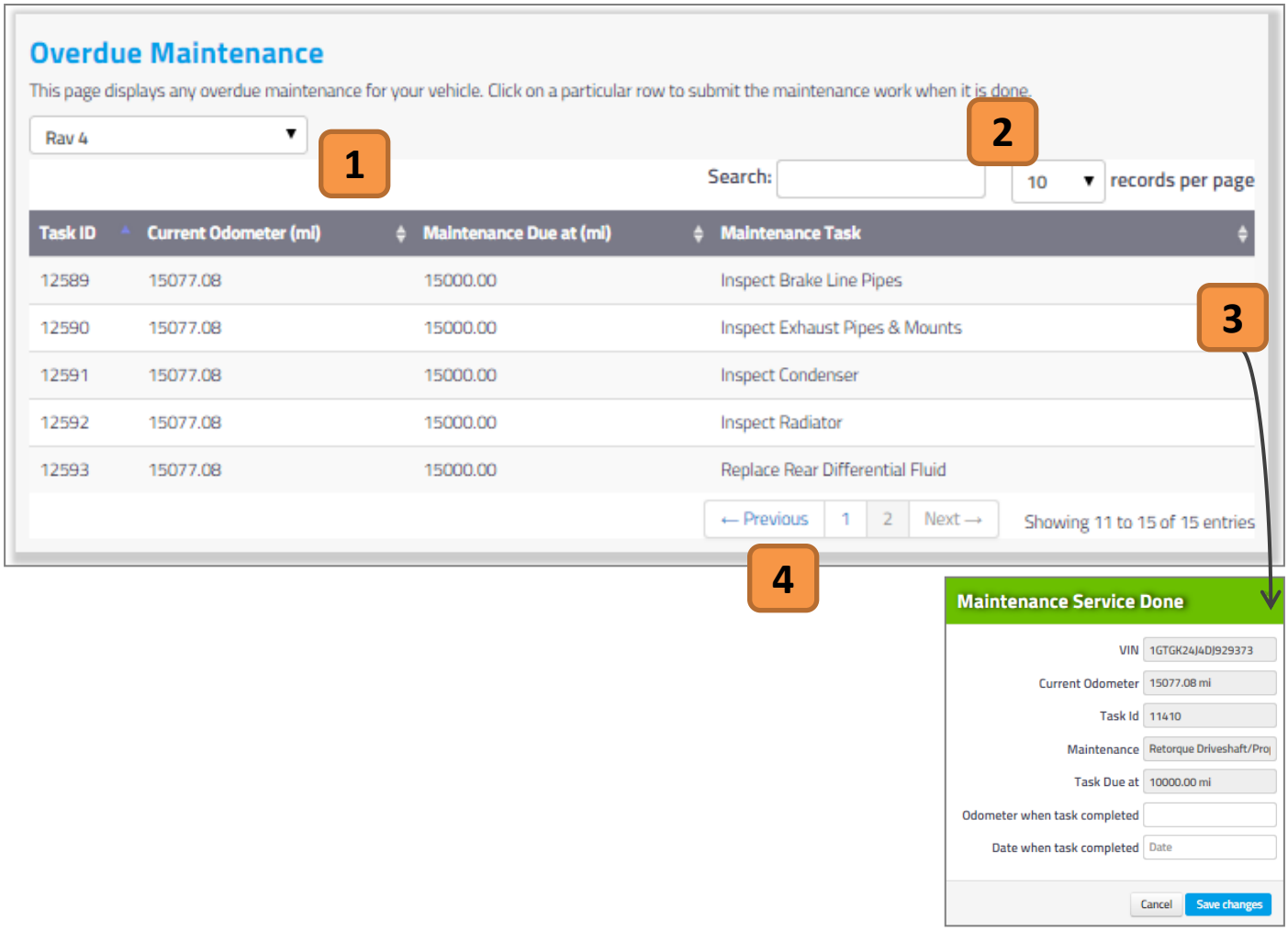
3. Vehicle Recalls

Recalls are shown in chronological order. Recalls must be cleared by the user – they are not automatically cleared. Click 'View' to seem more information about the recall, click 'Clear' to set the date of the repair.

4. Information

Click the blue (i) icon to view more details about the vehicle recall section.

Vehicle - Maintenance



1. Vehicle Selection

If you have multiple vehicles on one account, you can switch vehicles using this drop down menu. Click the arrow and select which vehicle you would like to view.

2. Search

Use this search bar to quickly find recalls by searching key words and descriptions.

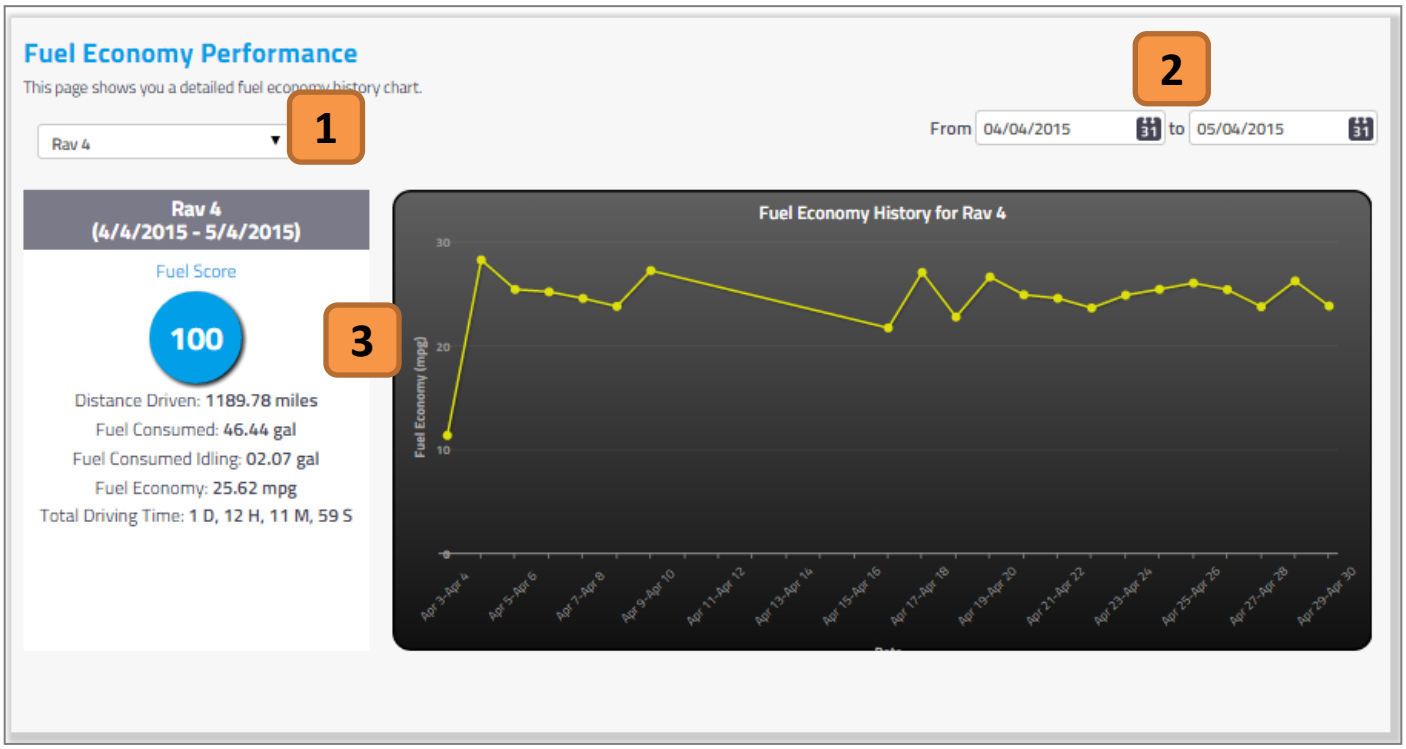
3. Overdue Maintenance

Overdue Maintenance notifications are not automatically cleared. To clear maintenance click a maintenance task, set the odometer and date of when the task was completed.

4. Page Navigation

Click 'Next', 'Previous' or a page number to view other entries.

Vehicle - Fuel Economy



1. Vehicle Selection

If you have multiple vehicles on one account, you can switch vehicles using this drop down menu. Click the arrow and select which vehicle you would like to view.

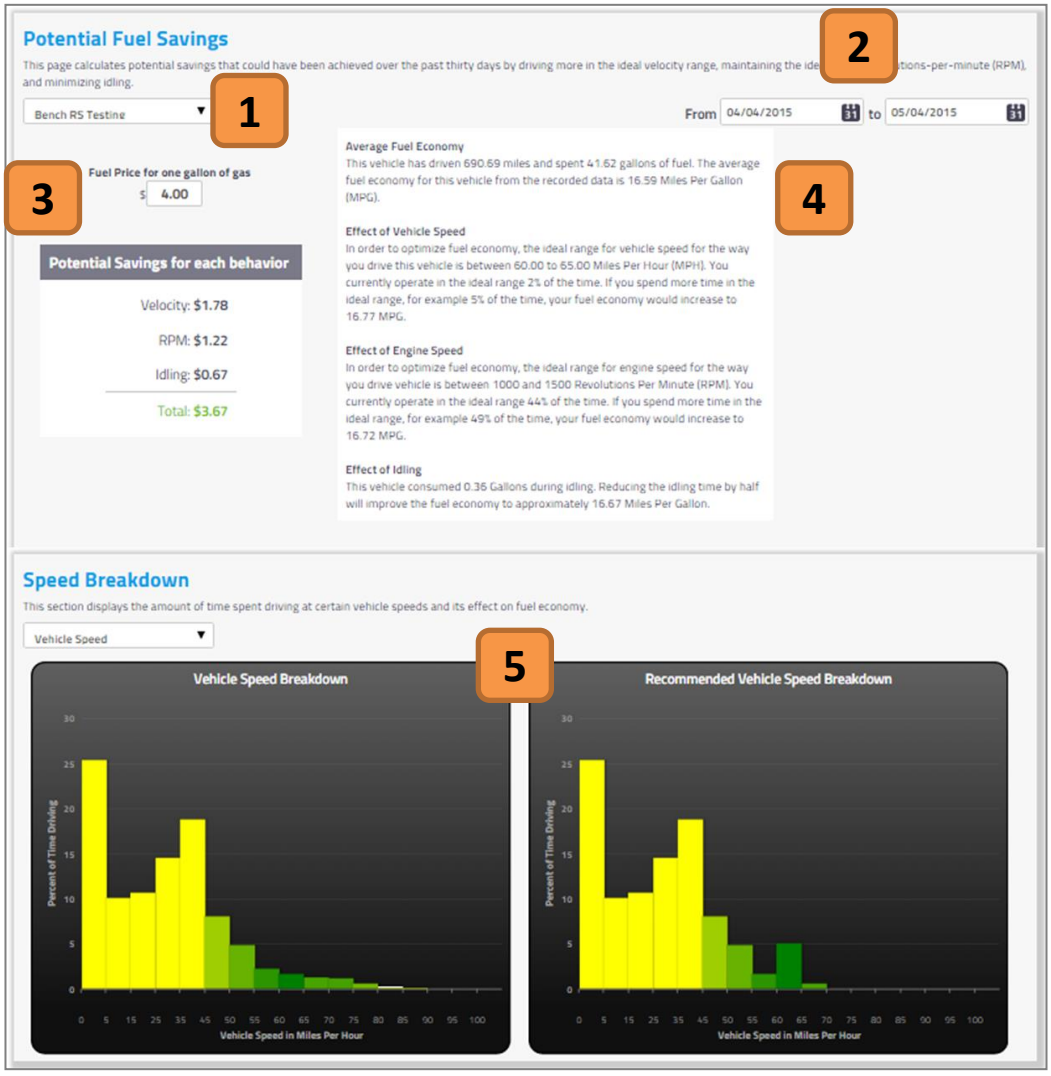
2. Date Filter

In this section you can filter the date range in which you would like to view your vehicles fuel economy. To change the date click on the calendar icon and then choose the corresponding date.

3. Fuel Economy Performance

After selecting the dates, you can view your fuel score and related data – relative to the dates chosen. This graph shows miles per gallon over time.

Vehicle - Fuel: Potential Savings


Potential Fuel Savings
This page calculates potential savings that could have been achieved over the past thirty days by driving more in the ideal velocity range, maintaining the ide
tions-per-minute (RPM), and minimizing idling.
Bench RS Testing
1
From 04/04/2015 to 05/04/2015
2
Fuel Price for one gallon of gas
$ 4.00
3
Potential Savings for each behavior
Velocity: $1.78
RPM: $1.22
Idling: $0.67
Total: $3.67
Average Fuel Economy
This vehicle has driven 690.69 miles and spent 41.62 gallons of fuel. The average fuel economy for this vehicle from the recorded data is 16.59 Miles Per Gallon (MPG).
4
Effect of Vehicle Speed
In order to optimize fuel economy, the ideal range for vehicle speed for the way you drive this vehicle is between 60.00 to 65.00 Miles Per Hour (MPH). You currently operate in the ideal range 2% of the time. If you spend more time in the ideal range, for example 5% of the time, your fuel economy would increase to 16.77 MPG.
Effect of Engine Speed
In order to optimize fuel economy, the ideal range for engine speed for the way you drive vehicle is between 1000 and 1500 Revolutions Per Minute (RPM). You currently operate in the ideal range 44% of the time. If you spend more time in the ideal range, for example 49% of the time, your fuel economy would increase to 16.72 MPG.
Effect of Idling
This vehicle consumed 0.36 Gallons during idling. Reducing the idling time by half will improve the fuel economy to approximately 16.67 Miles Per Gallon.
Speed Breakdown
This section displays the amount of time spent driving at certain vehicle speeds and its effect on fuel economy.
Vehicle Speed
5
Vehicle Speed Breakdown
Recommended Vehicle Speed Breakdown
Percent of Time Driving
Vehicle Speed in Miles Per Hour

1. Vehicle Selection

If you have multiple vehicles on one account, you can switch vehicles using this drop down menu. Click the arrow and select which vehicle you would like to view.

2. Date Filter

In this section you can filter the date range in which you would like to view your vehicles potential savings. To change the date click on the calendar icon and then choose the corresponding date.

3. Potential Fuel Savings

This chart breaks down the potential savings for driving behavior: Velocity, RPM and Idling.

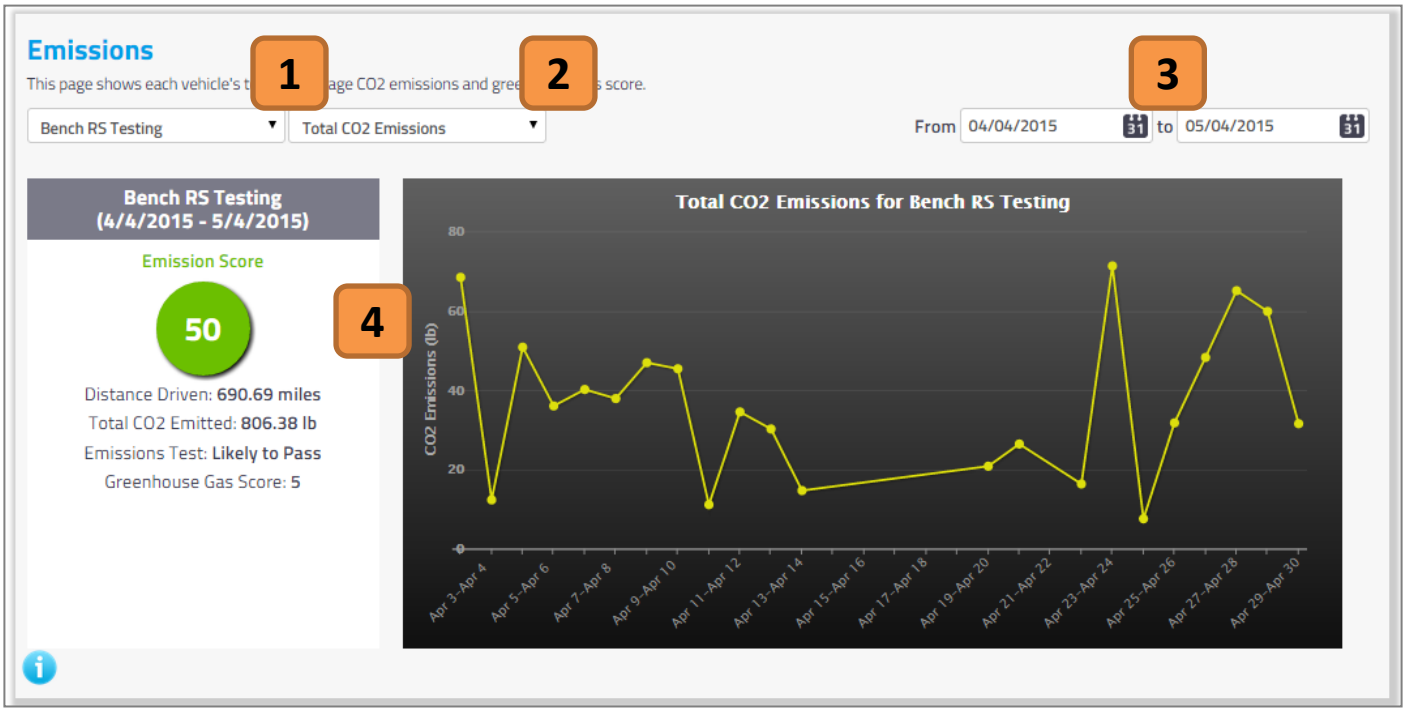
4. Fuel Breakdown

This section will provide details on how to increase fuel savings via vehicle speed, engine speed and idling.

5. Speed Breakdown

This section displays the amount of time spent driving at certain engine speeds, and its effects on fuel economy.

Vehicle - Emissions



1. Vehicle Selection

If you have multiple vehicles on one account, you can switch vehicles using this drop down menu. Click the arrow and select which vehicle you would like to view.

2. Total or Average Emissions

When you click the drop down you can choose between total and average CO2 emissions.

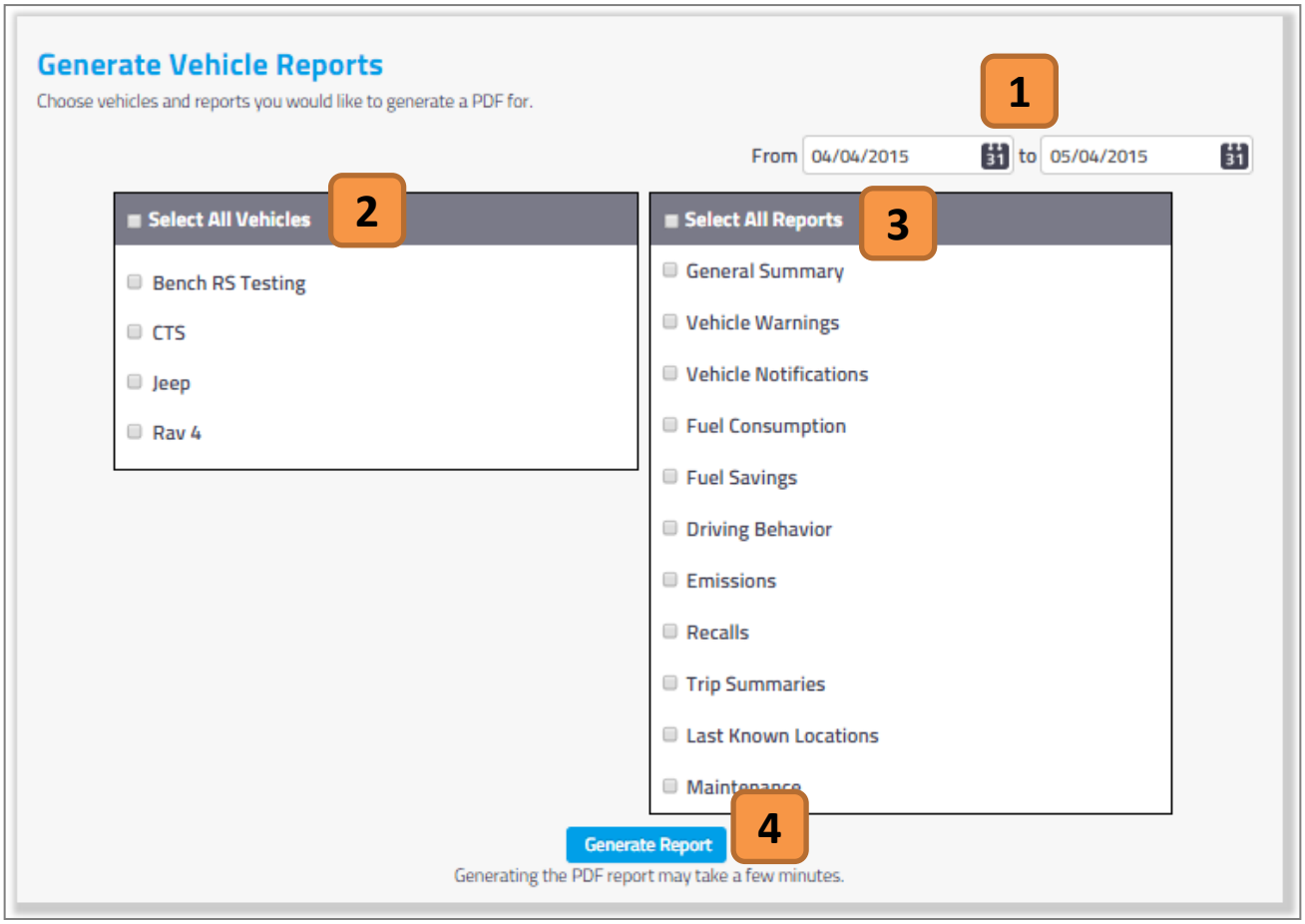
3. Date Filter

In this section you can filter the date range in which you would like to view your vehicles emissions. To change the date click on the calendar icon and then choose the corresponding date.

4. Fuel Economy Performance

After selecting the dates, you can view your Emissions score and related data – relative to the dates chosen. This graph shows CO2 Emissions (Lbs.) over time.

Vehicle - Generate Reports



1. Date Filter

In this section you can filter the date range in which your report is generated. To change the date click on the calendar icon and then choose the corresponding date.

2. Vehicle Selection

If you have multiple vehicles on one account, you can choose to generate a report selected vehicles or all vehicles.

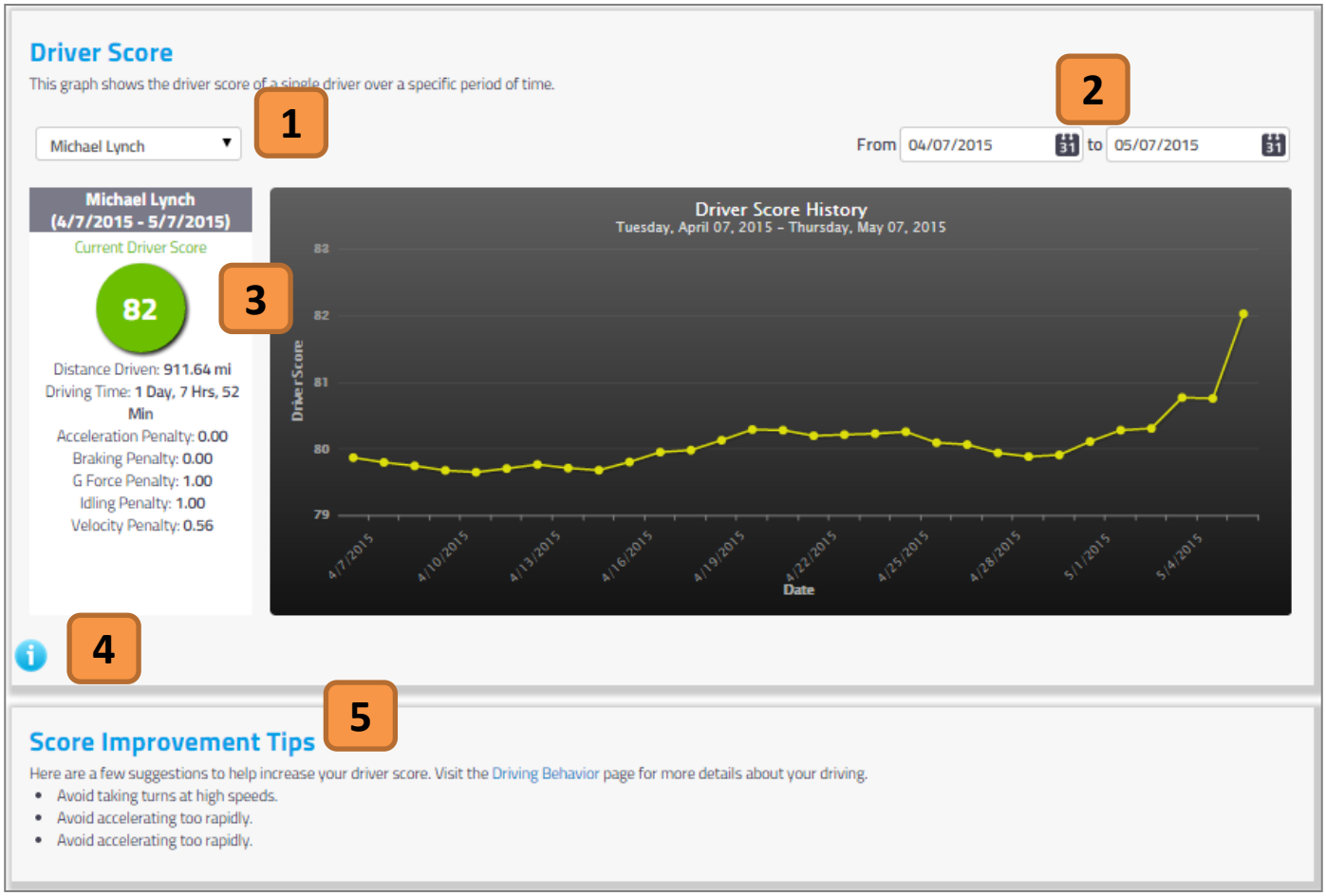
3. Report Selection

There are various reports that can be generated. Check off the reports you would like included in the final report. You can select one, multiple or all!

4. Generate Report

Click here to generate the report. Please note that this process can take several minutes.

Driver - Driver Score



1. Driver Selection

If you have multiple drivers on one account, you can switch drivers using this drop down menu. Click the arrow and select which driver you would like to view.

2. Date Filter

In this section you can filter the date range in which you would like to view your Driver Score. To change the date click on the calendar icon and then choose the corresponding date.

3. Driver Score and Data

In this section you can see an overview of the selected Drivers Score. You can view the driver score, driving distance/time and the various penalties to your score. You can also view the your driver score over time via the graph.

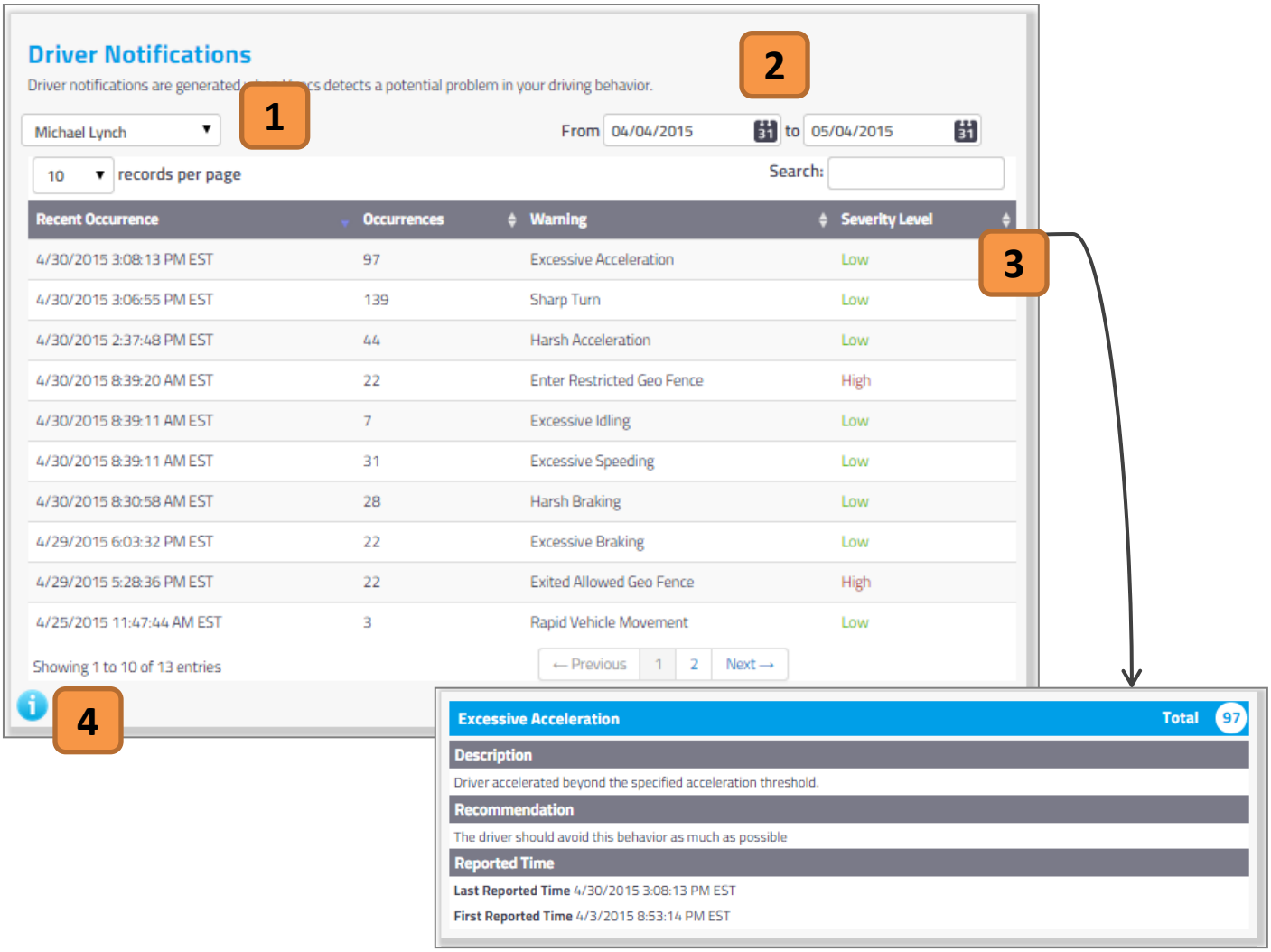
4. Information

Click the blue (i) icon to view more details about the Driver Notification section.

5. Improvement Tips

In this section we provide a few suggestions to help increase your Driver Score.

Driver - Notifications


Driver Notifications
Driver notifications are generated when Vyncs detects a potential problem in your driving behavior.
1
2
Michael Lynch
From 04/04/2015 to 05/04/2015
10 records per page
Search:
Recent Occurrence
Occurrences
Warning
Severity Level
4/30/2015 3:08:13 PM EST 97 Excessive Acceleration Low
4/30/2015 3:06:55 PM EST 139 Sharp Turn Low
4/30/2015 2:37:48 PM EST 44 Harsh Acceleration Low
4/30/2015 8:39:20 AM EST 22 Enter Restricted Geo Fence High
4/30/2015 8:39:11 AM EST 7 Excessive Idling Low
4/30/2015 8:39:11 AM EST 31 Excessive Speeding Low
4/30/2015 8:30:58 AM EST 28 Harsh Braking Low
4/29/2015 6:03:32 PM EST 22 Excessive Braking Low
4/29/2015 5:28:36 PM EST 22 Exited Allowed Geo Fence High
4/25/2015 11:47:44 AM EST 3 Rapid Vehicle Movement Low
Showing 1 to 10 of 13 entries
← Previous 1 2 Next →
3
4
Excessive Acceleration Total 97
Description
Driver accelerated beyond the specified acceleration threshold.
Recommendation
The driver should avoid this behavior as much as possible
Reported Time
Last Reported Time 4/30/2015 3:08:13 PM EST
First Reported Time 4/3/2015 8:53:14 PM EST

1. Driver Selection

If you have multiple drivers on one account, you can switch drivers using this drop down menu. Click the arrow and select which driver you would like to view.

2. Date Filter

In this section you can filter the date range in which you would like to view your notifications. To change the date click on the calendar icon and then choose the corresponding date.

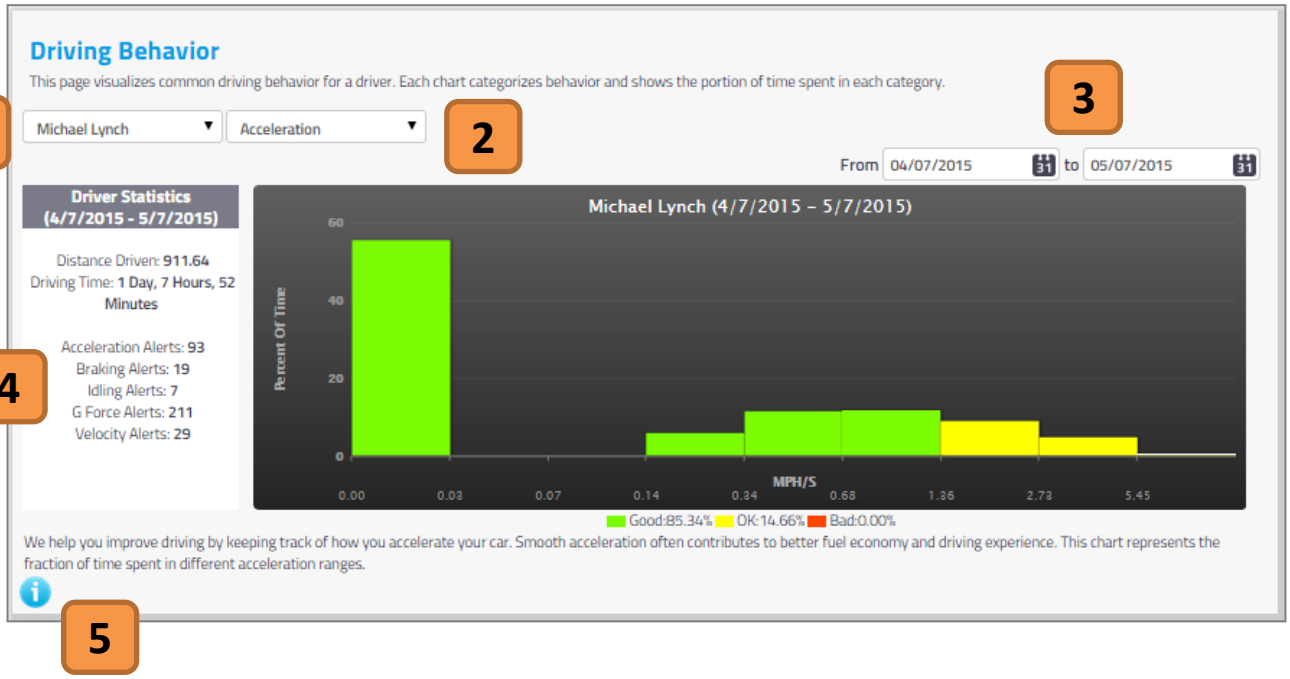
3. Driver Notifications

Notifications are displayed with date of the most recent occurrence, number of occurrences, type of warning and severity level. You can click on the notification for more information.

4. Information

Click the blue (i) icon to view more details about the Driver Notification section.

Driver - Driving Behavior



1. Driver Selection

If you have multiple drivers on one account, you can switch drivers using this drop down menu. Click the arrow and select which driver you would like to view.

2. Driver Behavior Selection

Using the drop down menu you can choose what behavior you would like to review. You can review the following behaviors: Acceleration, Breaking, G Force, Idling and Velocity.

3. Date Filter

In this section you can filter the date range in which you would like to view your Driver Behavior. To change the date click on the calendar icon and then choose the corresponding date.

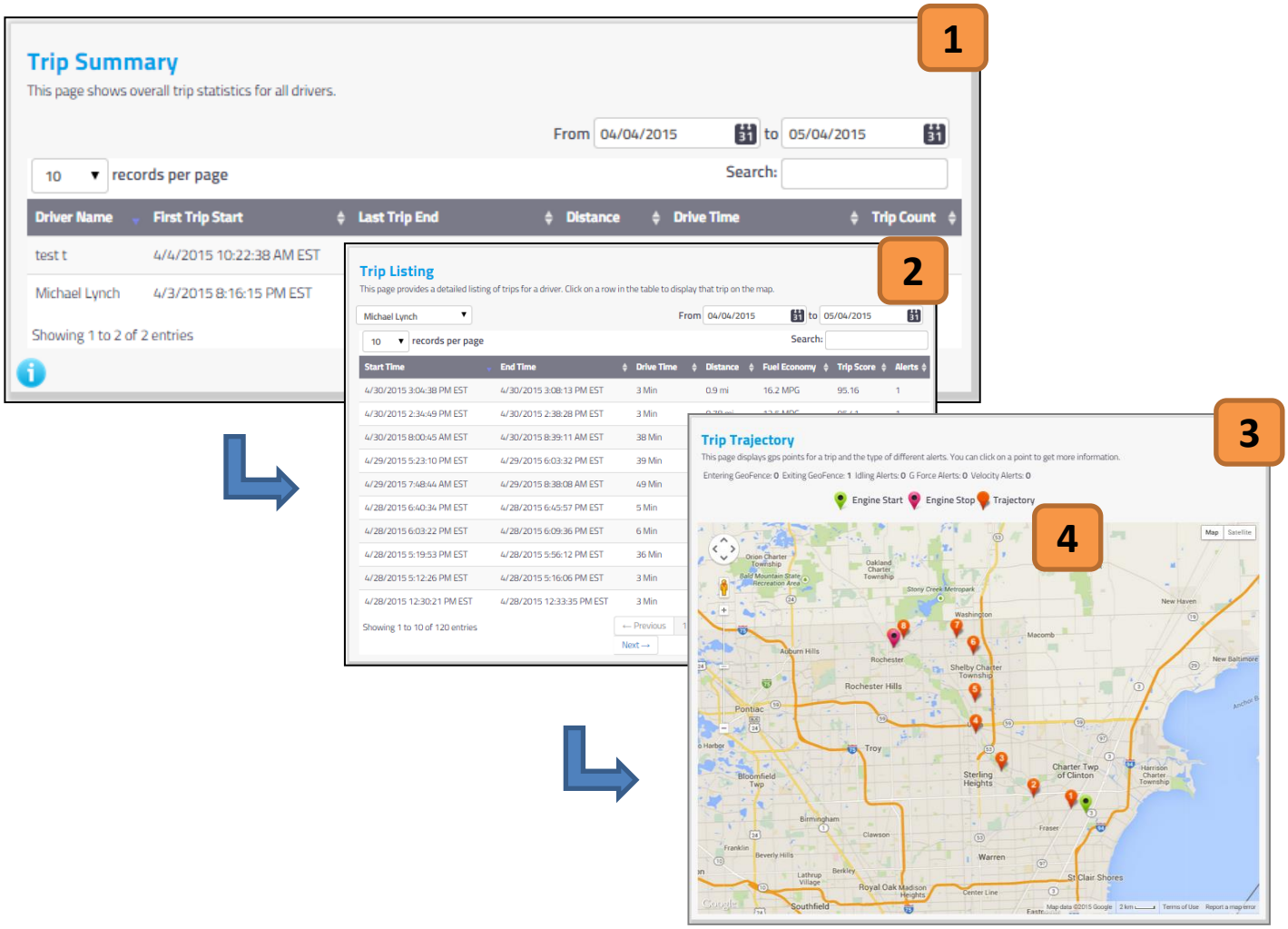
4. Driver Behavior Statistics

After choosing your behavior – you can review your data in this section. To the left will be a breakdown of your alerts and on the right a graph reflecting the chosen behavior.

5. Information

Click the blue (i) icon to view more details about the Driving Behavior section.

Driver – Trip Summaries



1. Trip Summary

If you have multiple drivers on one account, you can choose which drivers trip listing you would like to see. Click on the row of the driver to continue.

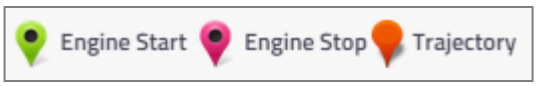
2. Trip Listing

After choosing a driver you will be re-directed to that drivers Trip Listing. This is a list of all that drivers trips within the selected date range. Click on a row of a trip to see its trajectory on a map.

3. Trip Map

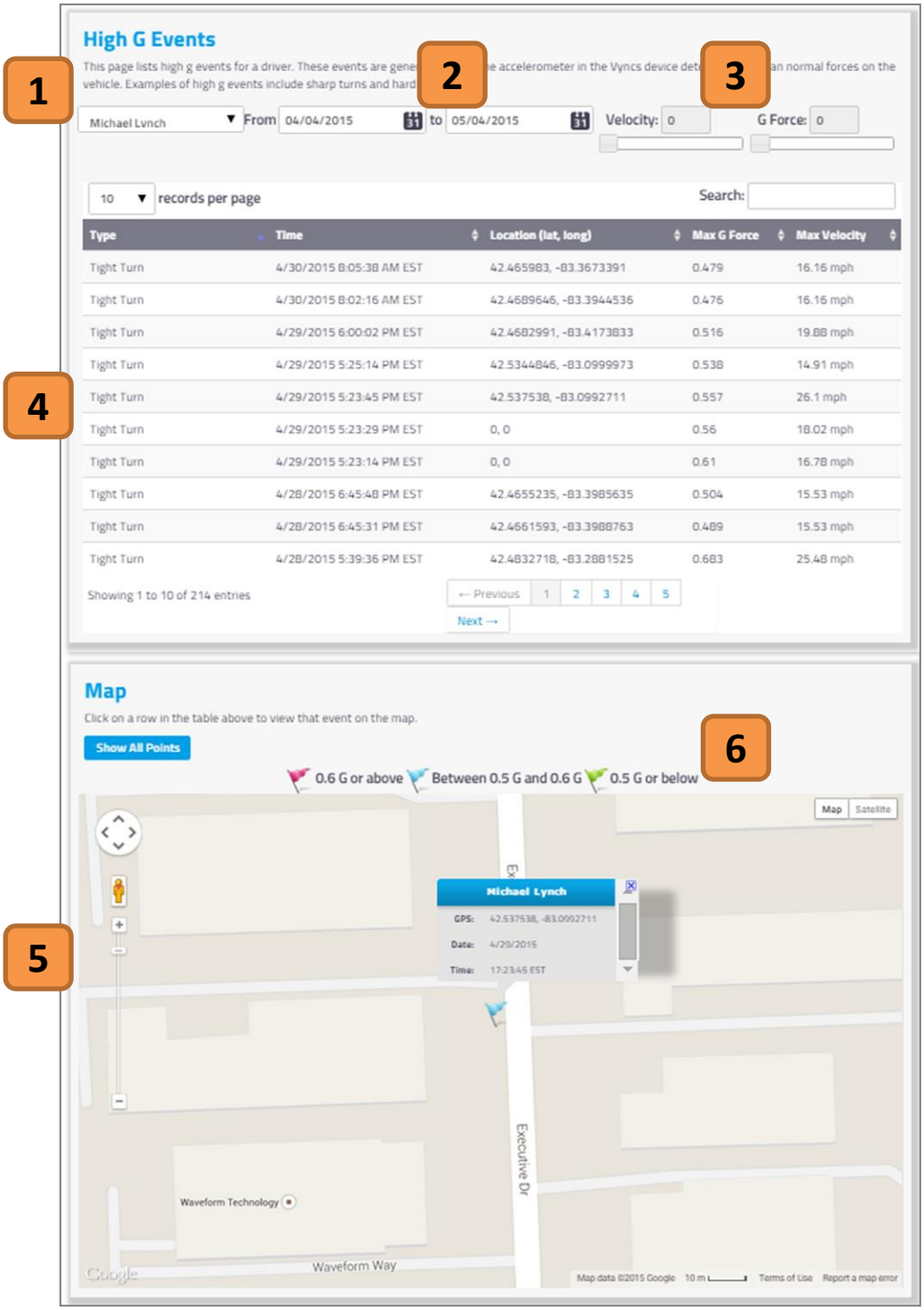
After clicking the Trip Listing you will be able to view said trip on the map. The map will show the start, stop and trajectory of the vehicle during the trip.

4. Map Key



Each trajectory point is in chronological order

Driver - High G Events


1
2
3
4
5
6
High G Events
This page lists high g events for a driver. These events are gene e accelerometer in the Vyncs device det an normal forces on the vehicle. Examples of high g events include sharp turns and hard
Michael Lynch
From 04/04/2015
to 05/04/2015
Velocity: 0
G Force: 0
10 records per page
Search:
Type
Time
Location (lat, long)
Max G Force
Max Velocity
Tight Turn 4/30/2015 8:05:38 AM EST 42.465983, -83.3673391 0.479 16.16 mph
Tight Turn 4/30/2015 8:02:16 AM EST 42.4689646, -83.3944536 0.476 16.16 mph
Tight Turn 4/29/2015 6:00:02 PM EST 42.4682991, -83.4173833 0.516 19.88 mph
Tight Turn 4/29/2015 5:25:14 PM EST 42.5344846, -83.0999973 0.538 14.91 mph
Tight Turn 4/29/2015 5:23:45 PM EST 42.537538, -83.0992711 0.557 26.1 mph
Tight Turn 4/29/2015 5:23:29 PM EST 0, 0 0.56 18.02 mph
Tight Turn 4/29/2015 5:23:14 PM EST 0, 0 0.61 16.78 mph
Tight Turn 4/28/2015 6:45:48 PM EST 42.4655235, -83.3985635 0.504 15.53 mph
Tight Turn 4/28/2015 6:45:31 PM EST 42.4661593, -83.3988763 0.489 15.53 mph
Tight Turn 4/28/2015 5:39:36 PM EST 42.4832718, -83.2881525 0.683 25.48 mph
Showing 1 to 10 of 214 entries
← Previous 1 2 3 4 5
Next →
Map
Click on a row in the table above to view that event on the map.
Show All Points
0.6 G or above
Between 0.5 G and 0.6 G
0.5 G or below
Map
Satellite
Michael Lynch
GPS: 42.537538, -83.0992711
Date: 4/29/2015
Time: 17:23:45 EST
Executive Dr
Waveform Technology
Waveform Way
Google
Map data ©2015 Google 10 m
Terms of Use
Report a map error

Driver - High G Events (Continued)

1. Driver Selection

If you have multiple drivers on one account, you can switch drivers using this drop down menu. Click the arrow and select which driver you would like to view.

2. Date Filter

In this section you can filter the date range in which you would like to view your High G Events. To change the date click on the calendar icon and then choose the corresponding date.

3. VELOCITY/G FORCE SLIDER

Here you can use the sliders to change the range of data shown. You can change velocity (mph), g-force or both!

4. High G Events

In this section you can view each individual High G Event. Each event is clickable, by clicking on it you will see where the event happen on the map below (see events location).

5. Events Location (Map)

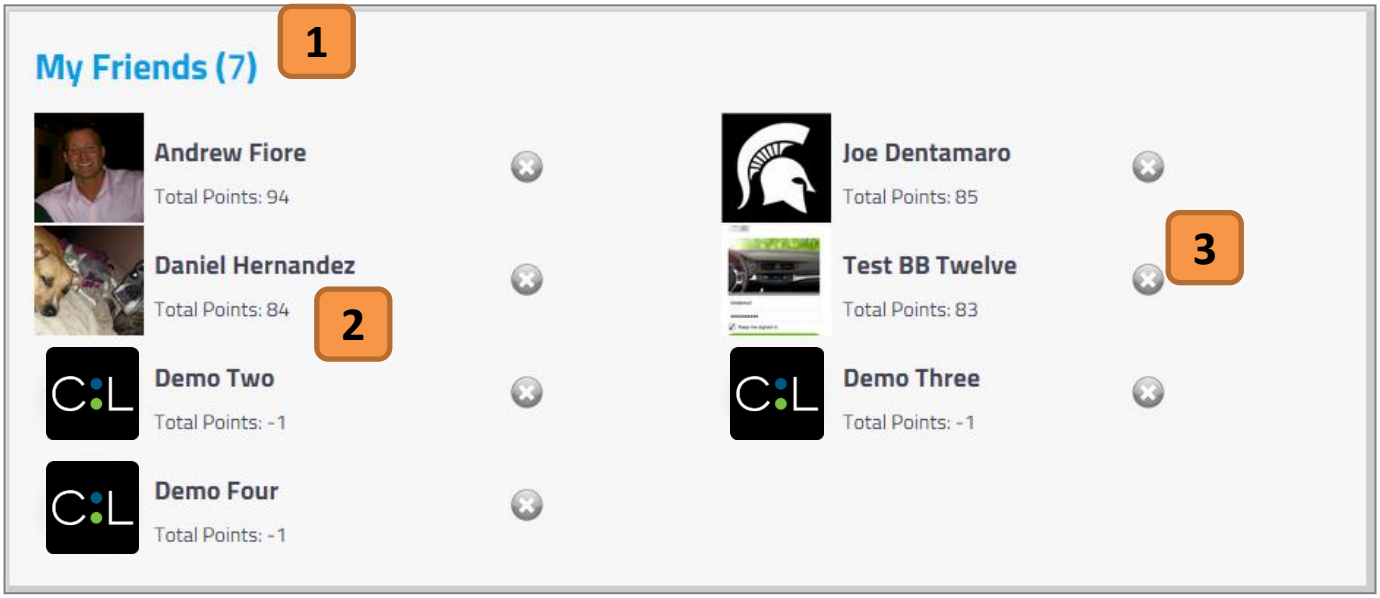
In this section you can view any High G Event on the map. Included on the map are details of the event: Date, time of event and GPS location.

6. High G Events Map Key

There are three types of High G Event 'Flags' – each flag represents a different g-force value.*

*

Social – My Friends



1. Number of Friends

The number next to My Friends represents the total number of friends you have.

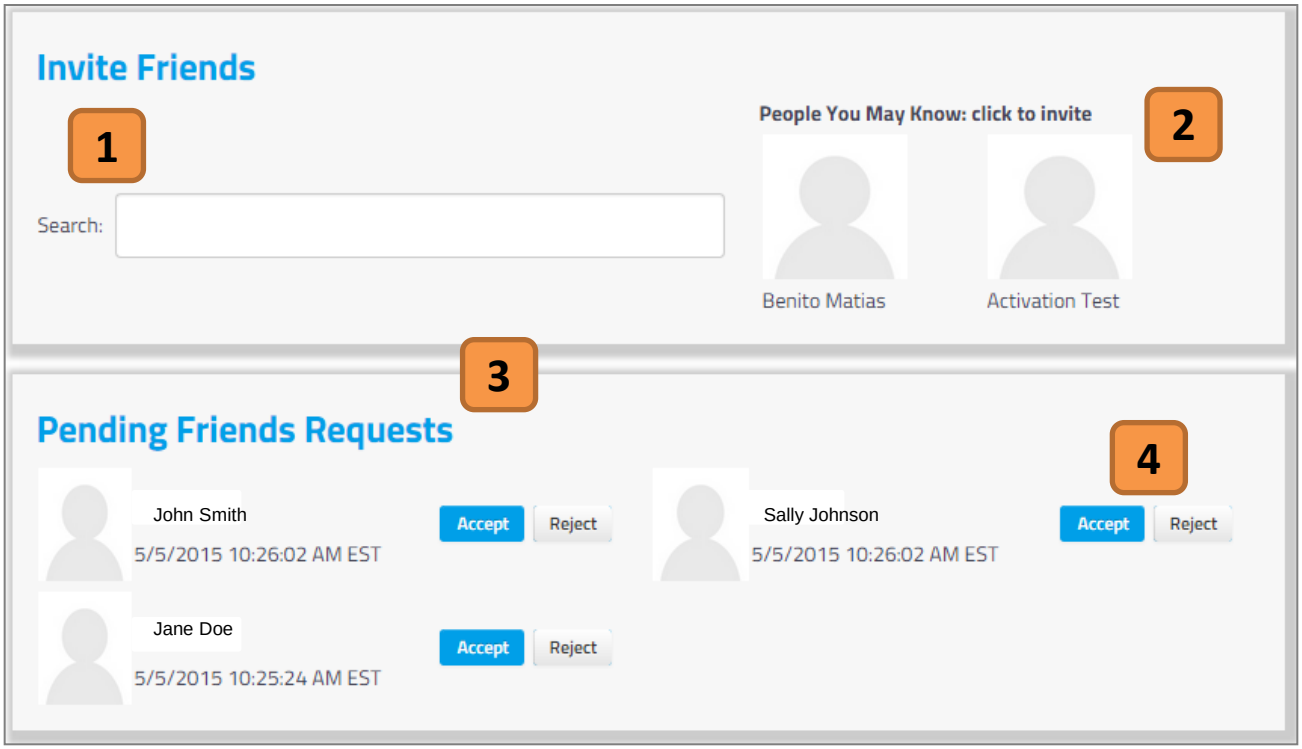
2. Friend Information

Along with your friends name – their total points are shown. Nudge them if you can to get more points!

3. Remove Friend

Next to your friends name and points is a (X) – by clicking this (X) you will remove your friend. To get this friend back, you or your friend will need to send a request.

Social – Invitations



1. Search

If you know the name of your friend, type it here to search for their profile. Click on their profile to send a personalized invitation!

NOTE: Only searches CarLink users.

2. People You May Know

Here you may see some people you may know! Click on their profile to send them a personalized invitation!

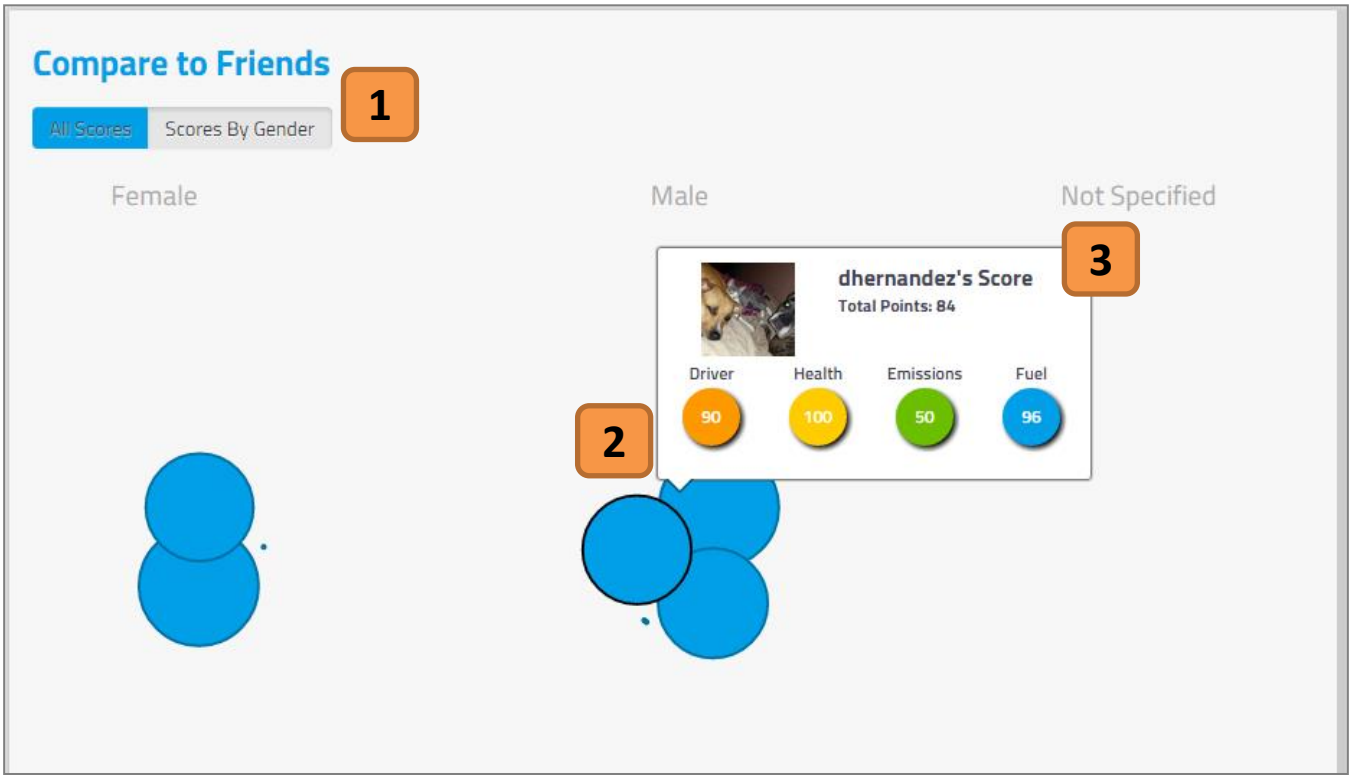
3. Pending Friend Requests

Here you will see all your pending friend requests.

4. Accept/Reject Friend Request

After reviewing your friend requests you can choose to accept or reject them. Friend requests can be resent !

Social – Invitations



1. Change Filter

Click 'All Scores' or 'Scores by Gender' to change your points filter. This is change how you can view/compare your friends points.

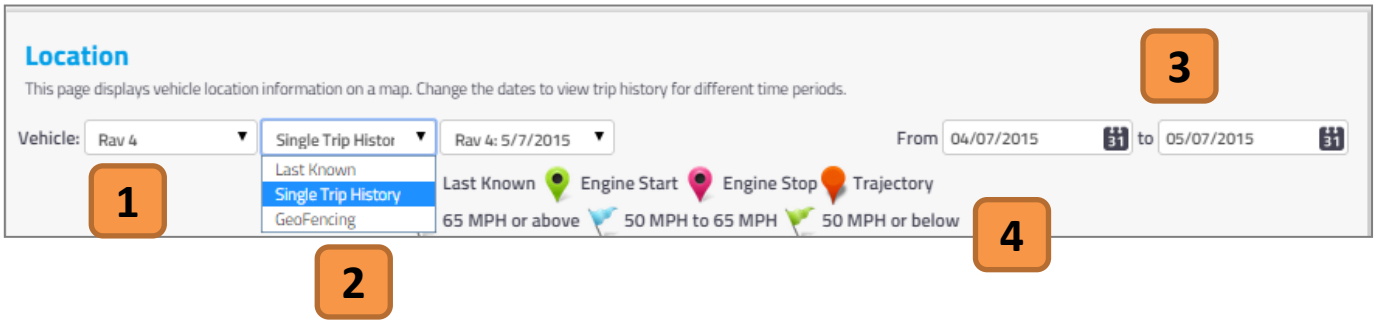
2. Friend Bubble

This blue circle represents an individual friend. Hover over this blue circle to see more information via the Friend Points Panel.

3. Friend Points Panel

Here you can see your friends Driver, Health, Emissions and Fuel Points. Compare them to your points to see how well you are doing!

Location Information



1. Vehicle Selection

If you have multiple vehicles on one account, you can switch vehicles using this drop down menu. Click the arrow and select which vehicle you would like to view.

2. Map Selection

Using the drop down menu – choose what you would like to see on the map: Last Known Locations, Single Trip History or GeoFencing. Please continue for more information on each Map Selection.

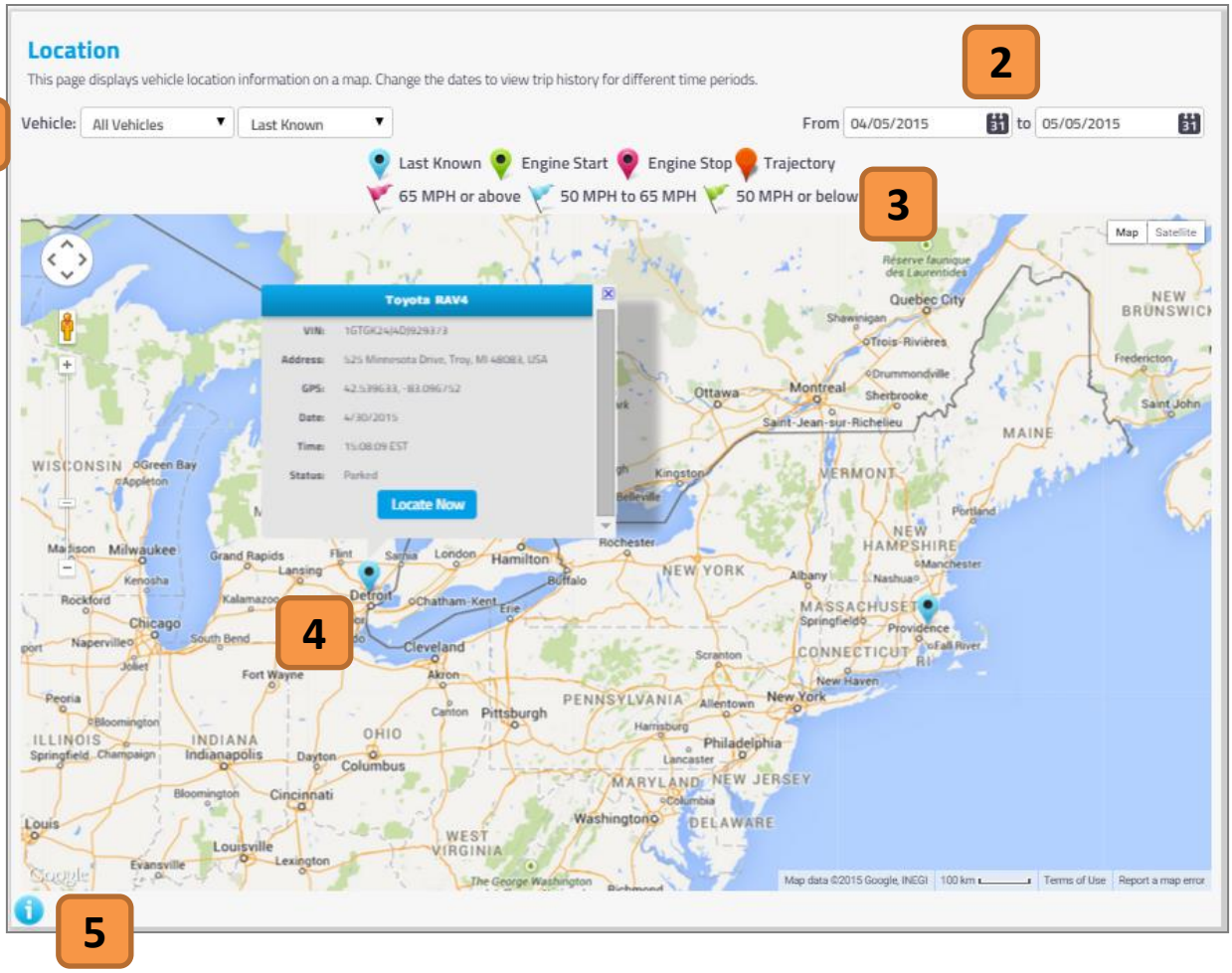
3. Date Filter

In this section you can filter the date range in which you would like to view your Location Events. To change the date click on the calendar icon and then choose the corresponding date.

4. High G Events/Map Key

There are three types of High G Event 'Flags' and Map icons – each flag represents a different g-force value.

Location Information – Last Known



1. Vehicle Selection

If you have multiple vehicles on one account, you can switch vehicles using this drop down menu. Click the arrow and select which vehicle you would like to view.

2. Date Filter

In this section you can filter the date range in which you would like to view your Location Events. To change the date click on the calendar icon and then choose the corresponding date.

3. High G Events/Map Key

There are three types of High G Event 'Flags' and Map icons – each flag represents a different g-force value.

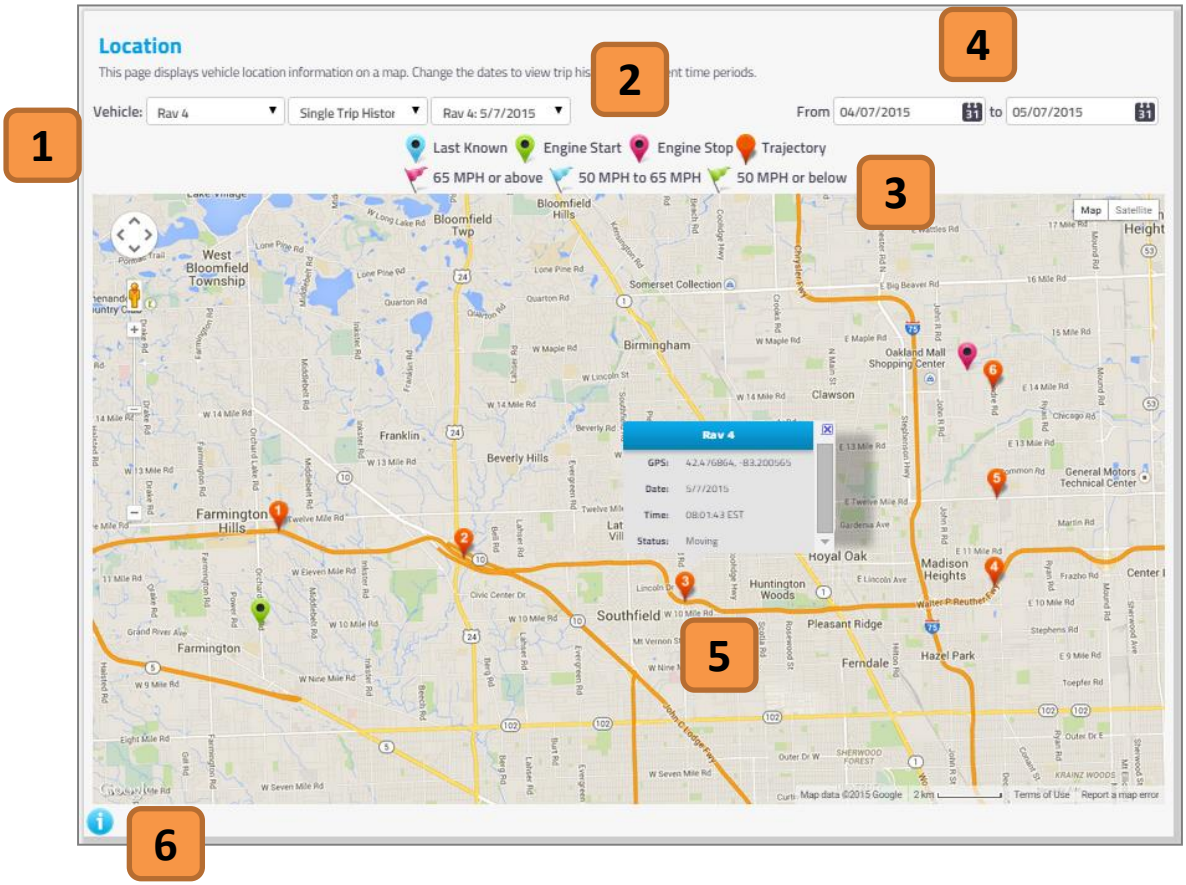
4. Last Known Location

Your vehicles last know locations are show as a Blue Pin. You can view all vehicles at once or individual vehicles using the drop down menu. Each pin can be clicked to show more information.

5. Information

Click the blue (i) icon to view more details about the Location Information Section..

Location Information – Single Trip History



1. Vehicle Selection

If you have multiple vehicles on one account, you can switch vehicles using this drop down menu. Click the arrow and select which vehicle you would like to view.

2. High G Events/Map Key

There are three types of High G Event 'Flags' and Map icons – each flag represents a different g-force value.

3. Trip Selection

Using the drop down menu – choose what trip you would like to view. Trips are listed in chronological order – the most recent trips are shown first.

4. Date Filter

In this section you can filter the date range in which you would like to view your Trip Events. To change the date click on the calendar icon and then choose the corresponding date.

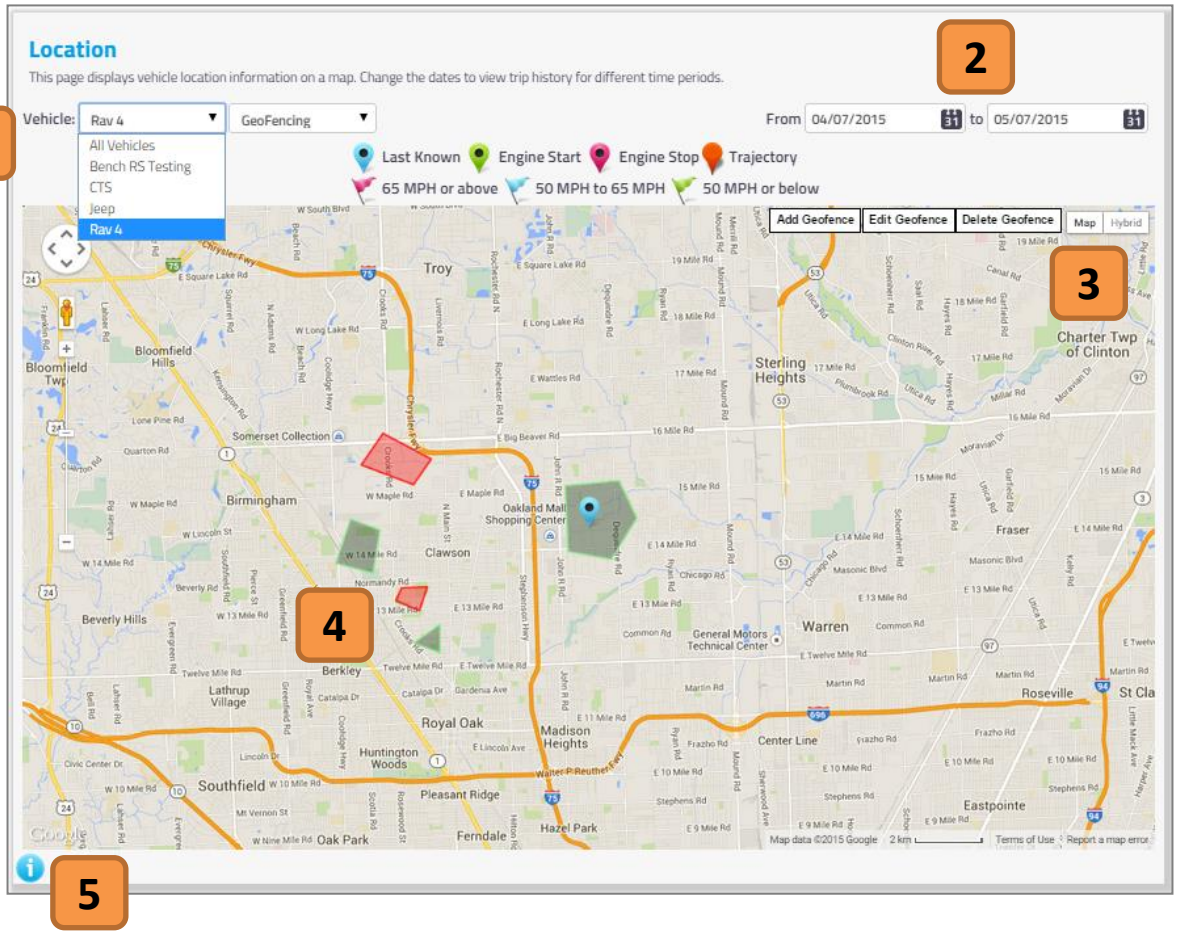
5. Map Pins

Trip History maps have three types of Pins: Engine Start, Engine Stop and Trajectory. Each pin can be clicked to show more information.

6. Information

Click the blue (i) icon to view more details about the Location Information Section..

Location Information – GeoFencing



1. Vehicle Selection

If you have multiple vehicles on one account, you can switch vehicles using this drop down menu. Click the arrow and select which vehicle you would like to view.

2. Date Filter

In this section you can filter the date range in which you would like to view your Location Events. To change the date click on the calendar icon and then choose the corresponding date.

3. GeoFence Tools

Here you will see three tools for GeoFences: Add Geofence, Edit Geofence ad Delete Geofence. Please continue reading to learn more about creating and editing Geofences.

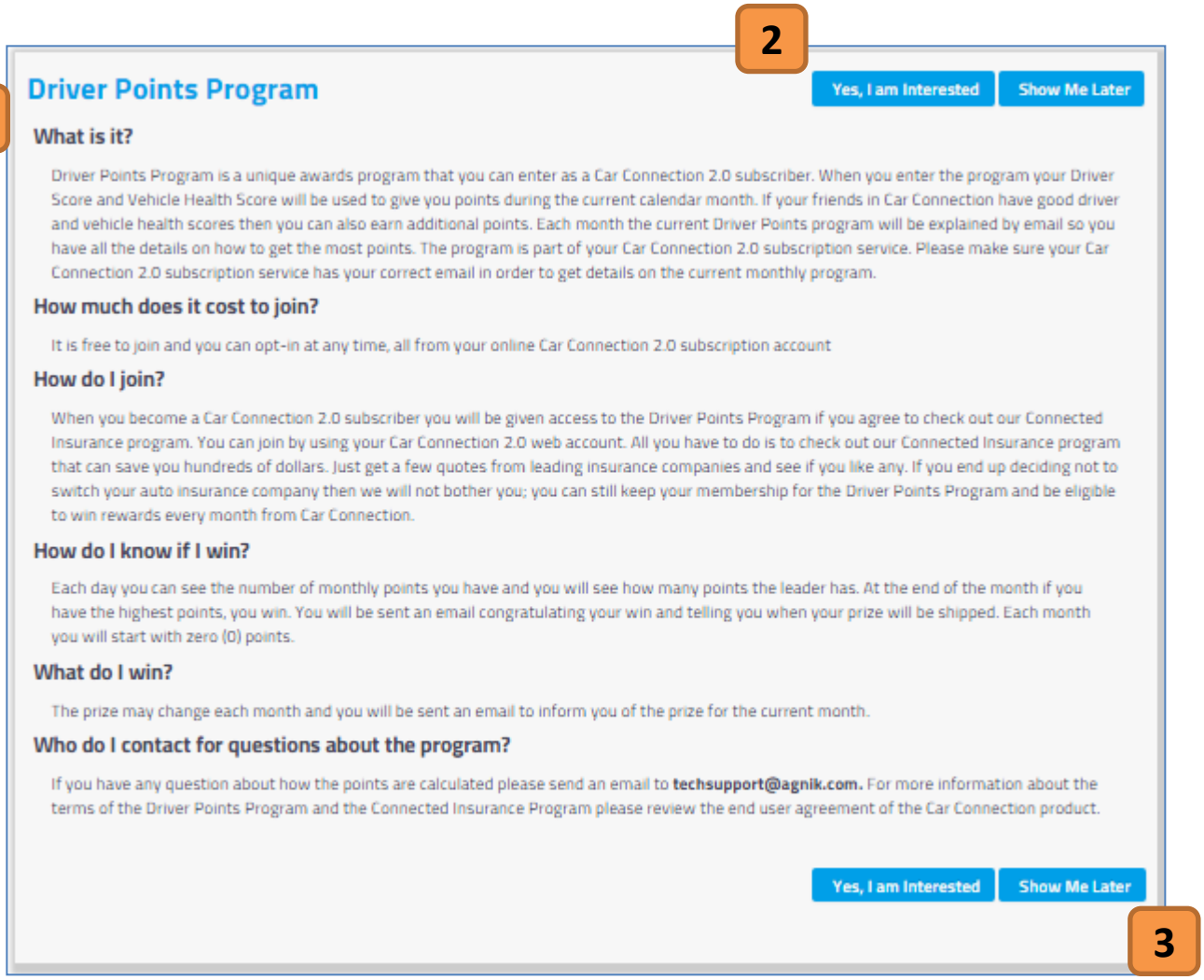
4. Existing GeoFences

You can view existing Geofences on the map. Green Geofences are ‘Allowed’ and produce notifications. Red Geofences are ‘Disallowed’ and do not produce notifications.

5. Information

Click the blue (i) icon to view more details about the Location Information Section..

Insurance – Rewards Program


2
Driver Points Program
Yes, I am Interested
Show Me Later
1
What is it?
Driver Points Program is a unique awards program that you can enter as a Car Connection 2.0 subscriber. When you enter the program your Driver Score and Vehicle Health Score will be used to give you points during the current calendar month. If your friends in Car Connection have good driver and vehicle health scores then you can also earn additional points. Each month the current Driver Points program will be explained by email so you have all the details on how to get the most points. The program is part of your Car Connection 2.0 subscription service. Please make sure your Car Connection 2.0 subscription service has your correct email in order to get details on the current monthly program.
How much does it cost to join?
It is free to join and you can opt-in at any time, all from your online Car Connection 2.0 subscription account
How do I join?
When you become a Car Connection 2.0 subscriber you will be given access to the Driver Points Program if you agree to check out our Connected Insurance program. You can join by using your Car Connection 2.0 web account. All you have to do is to check out our Connected Insurance program that can save you hundreds of dollars. Just get a few quotes from leading insurance companies and see if you like any. If you end up deciding not to switch your auto insurance company then we will not bother you; you can still keep your membership for the Driver Points Program and be eligible to win rewards every month from Car Connection.
How do I know if I win?
Each day you can see the number of monthly points you have and you will see how many points the leader has. At the end of the month if you have the highest points, you win. You will be sent an email congratulating your win and telling you when your prize will be shipped. Each month you will start with zero (0) points.
What do I win?
The prize may change each month and you will be sent an email to inform you of the prize for the current month.
Who do I contact for questions about the program?
If you have any question about how the points are calculated please send an email to techsupport@agnik.com. For more information about the terms of the Driver Points Program and the Connected Insurance Program please review the end user agreement of the Car Connection product.
Yes, I am Interested
Show Me Later
3

1. Driver Points Program

Review your points for all four categories: My Health, My Fuel, My Driving and My Emissions. Your total points are also listed.

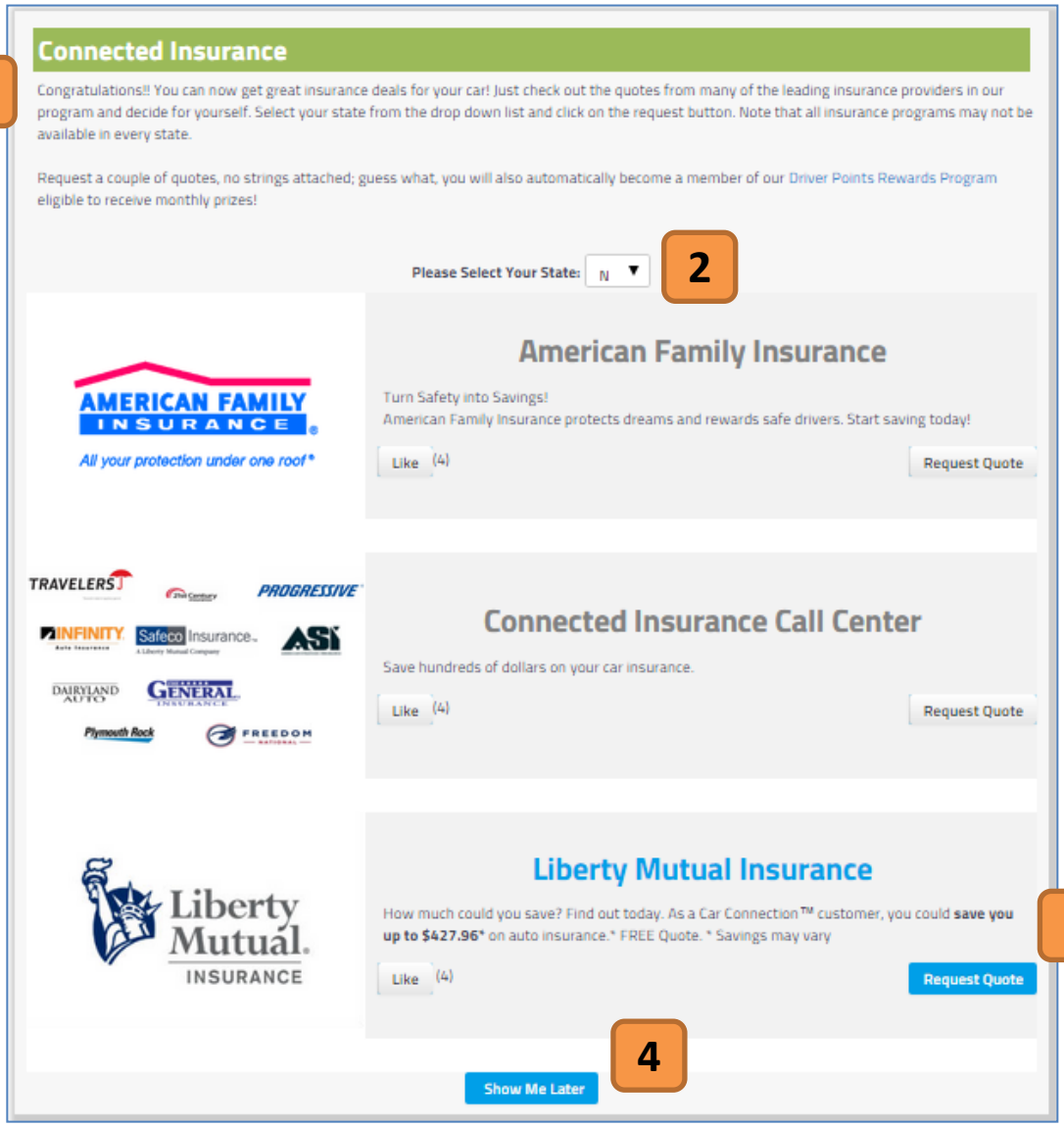
2. Yes I am Interested

When you click 'Yes I am Interested' you will be directed to the request a quote section.

3. Show Me Later

When you click 'Show Me Later' you will bypass the Insurance Discount section – for now! You can request a quote at any time by navigating to the Insurance Tab and clicking 'Request Quotes'.

Insurance – Request Quotes


1
Connected Insurance
Congratulations!! You can now get great insurance deals for your car! Just check out the quotes from many of the leading insurance providers in our program and decide for yourself. Select your state from the drop down list and click on the request button. Note that all insurance programs may not be available in every state.
Request a couple of quotes, no strings attached; guess what, you will also automatically become a member of our Driver Points Rewards Program eligible to receive monthly prizes!
Please Select Your State:
2
American Family Insurance
Turn Safety into Savings!
American Family Insurance protects dreams and rewards safe drivers. Start saving today!
Like (4)
Request Quote
Connected Insurance Call Center
Save hundreds of dollars on your car insurance.
Like (4)
Request Quote
Liberty Mutual Insurance
How much could you save? Find out today. As a Car Connection™ customer, you could save you up to $427.96* on auto insurance.* FREE Quote. * Savings may vary
Like (4)
Request Quote
3
Show Me Later
4

1. Connected Insurance

Review your points for all four categories: My Health, My Fuel, My Driving and My Emissions. Your total points are also listed.

2. Select Your State

In this section you can filter the date range in which you would like to view your Point events. To change the date click on the calendar icon and then choose the corresponding date.

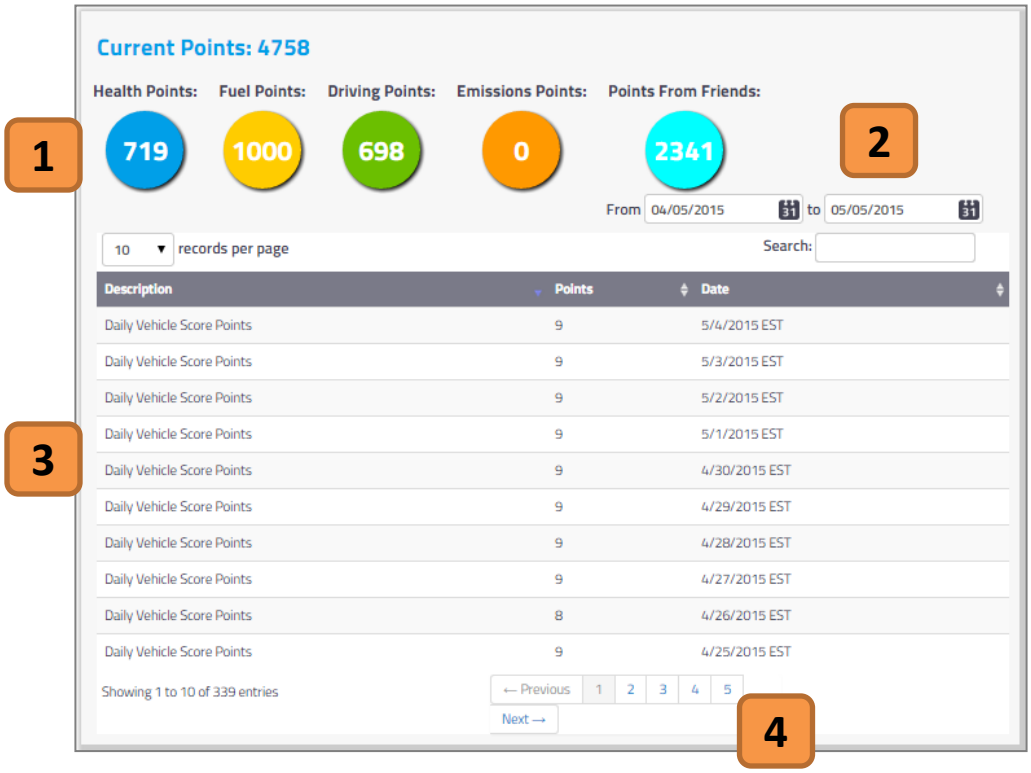
3. Request a Quote

Here you can review each Point event, what date it happened and how many points were earned.

4. Show Me Later

When you click 'Show Me Later' you will bypass the Insurance Discount section – for now! You can request a quote at any time by navigating to the Insurance Tab and clicking 'Request Quotes'.

Insurance – My Points



My Points are calculated as a daily percent of your Vehicle Health, Driving, Fuel Economy and Emissions Scores. At the end of each day you win 10% of each category that is a good (above 80) score.

For example; if at the end of the day you have a vehicle health score of 100, a Driving score of 93, a Fuel Economy Score of 82 and an Emission Score of 77 then you would win 10 Vehicle Health points, 9 Driving Points, 8 Fuel Economy Points and 0 Emission points.

You also win a percent of your Friends' total score each day. At the end of each day you win 5% of each friends' score that has a total score above 80.

1. Your Points

Review your points for all four categories: My Health, My Fuel, My Driving and My Emissions. Your total points are also listed.

2. Date Filter

In this section you can filter the date range in which you would like to view your Point events. To change the date click on the calendar icon and then choose the corresponding date.

3. Point Events

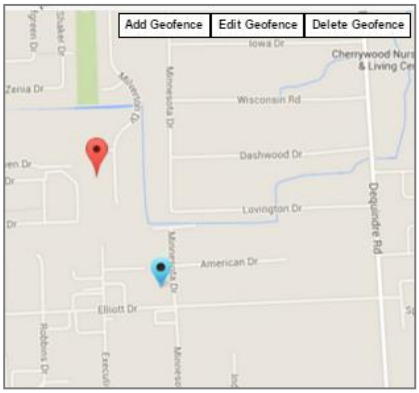
Here you can review each Point event, what date it happened and how many points were earned.

4. Change Page

Click 'Next', 'Previous' or a page number to view other entries.

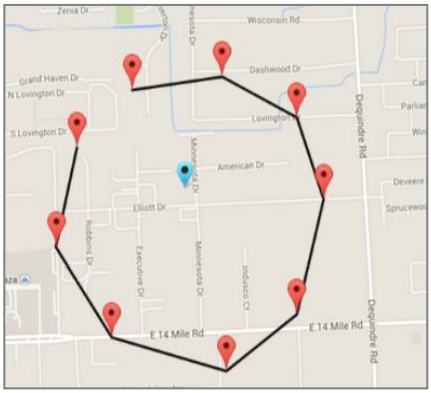
Geo-Fence Creation

To create a Geo-fence on the CarLink Web Portal, navigate to the Locations Information Tab and Select GeoFecning in the drop down menu. Start by clicking ‘Add Geofence’.

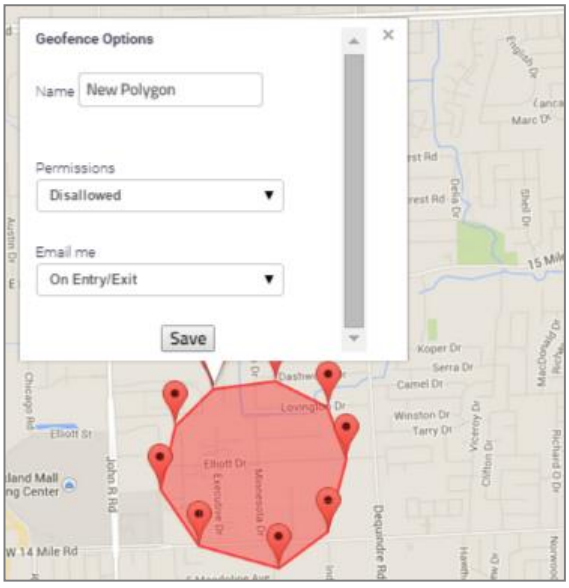


Click the Map where you want to make your first geo-fence pin.

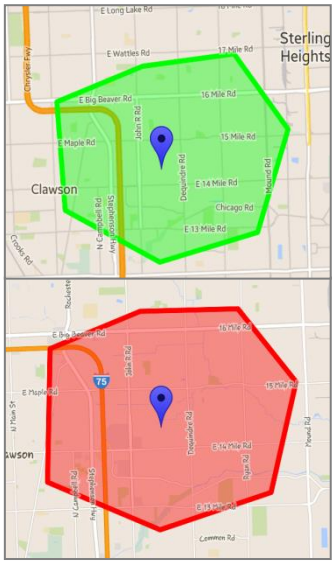
Continue creating points of your geo-fence.



When you are ready to close your geo-fence, connect the first and last point.



Once these points are connected you will be prompted to name your geo-fence, set your permissions (Geo-fence On/Off) and notification preferences
(Email & Text, Email Only, Text Only).



Once your geo-fence is saved you can view, edit or delete it from the location tab.

Permissions:

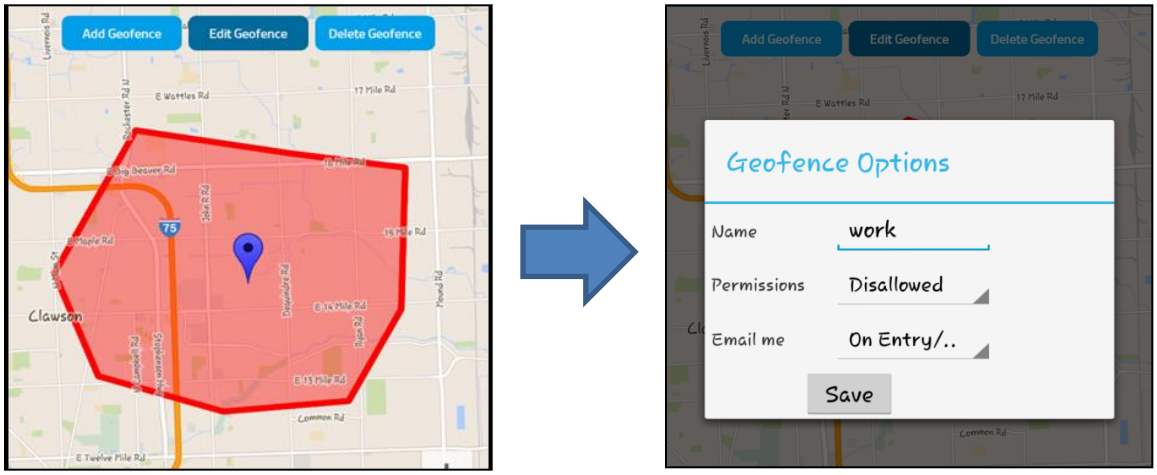
Allowed (Green)

Disallowed (Red)

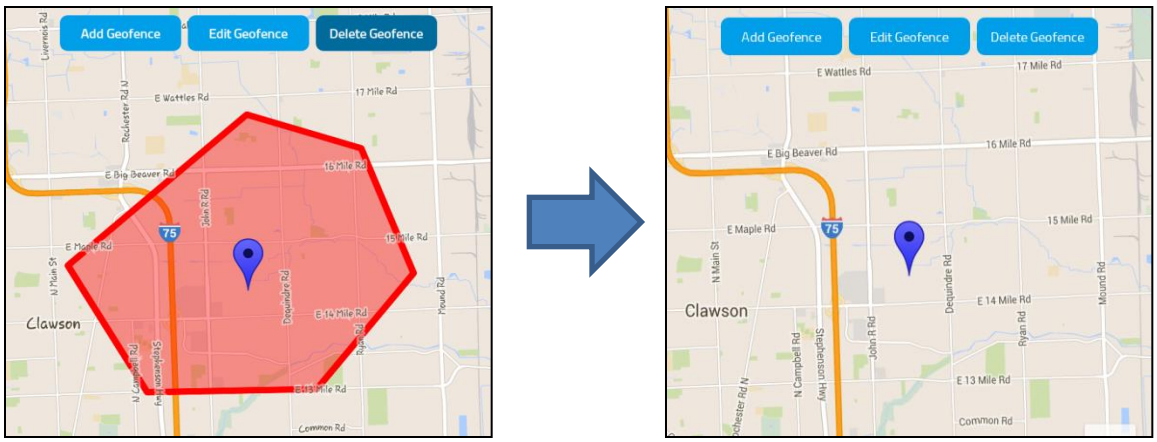
Geo-Fence Editing

Editing and deleting existing geo-fences is a simple two step process. To edit a geo-fence, click ‘Edit Geofence’ and then click the geo-fence you would like to edit. To delete geo-fences, click ‘Delete Geofence’ and click the geo-fence you would like to delete.

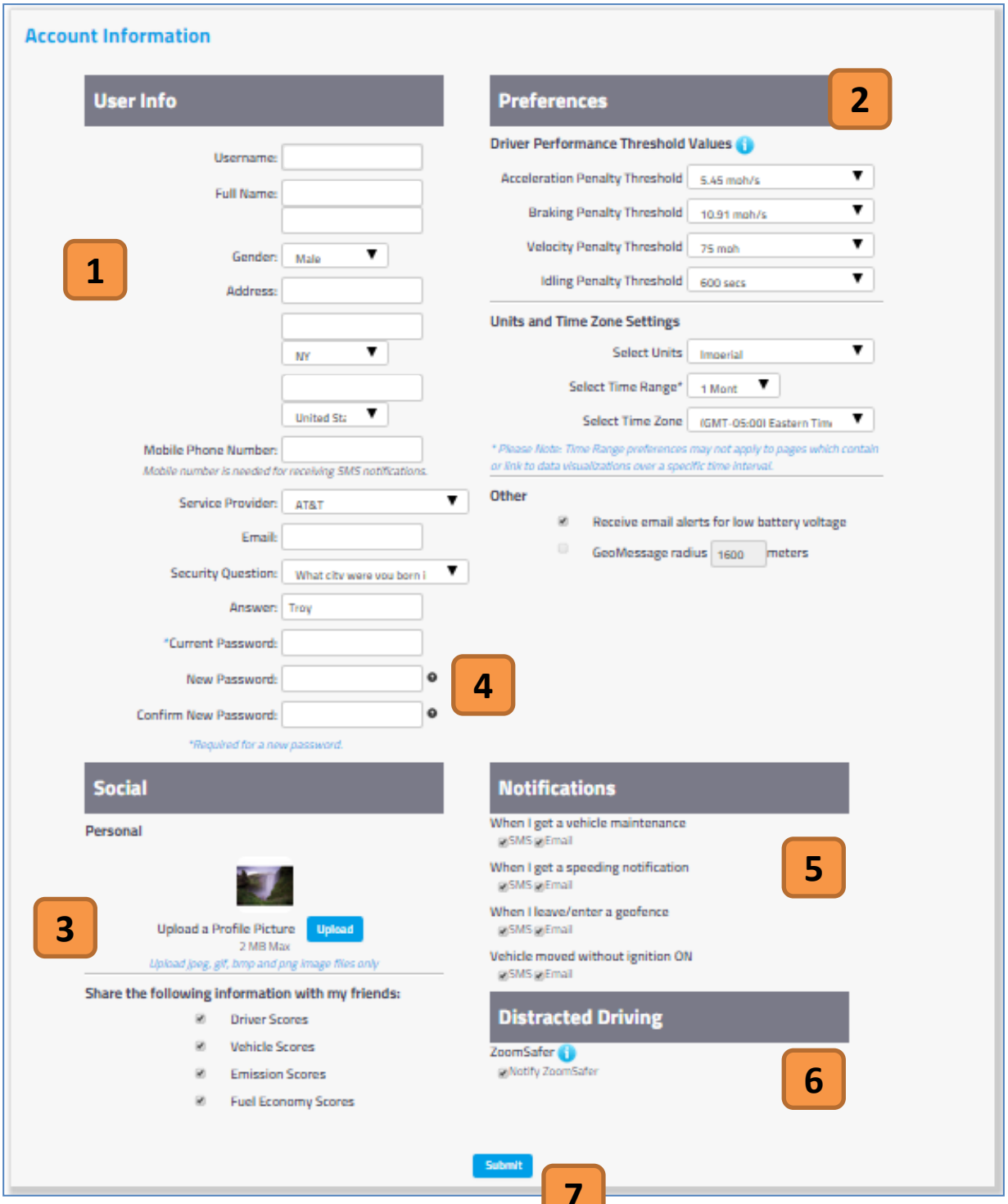
Edit Geo-Fence



Delete Geo-Fence



Options Menu - Settings



Options Menu - Settings

1. User Information

In this section you can view and edit your user information. To edit user information – click on the field you would like to edit, make the appropriate change and click 'Submit' at the bottom to finalize changes.

The mobile phone number and email address listed here are the destinations of text/email notifications

2. Preferences

In this section you can change your performance threshold values. These threshold values allow you to decide what is acceptable driving behavior when it comes to **Speeding**, **Idling**, **Breaking**, and **Acceleration**. Changing these values will alter notification parameters

3. Social

In this section you can upload/change your main profile picture (this is what friends will see when they search for you). You can also choose what information is allowed to be shared with friends.

4. Change Password

Here you can change your account password. To change your password first enter your Current Password – then enter your new password and finally confirm your new password.

Password must include at least one letter, one capital letter, one special character, one number and be at least 8 characters long

5. Notifications

In this section you can set or change your notification preferences. Check off SMS to receive text notifications and check off email to receive email notifications.

The mobile phone number and email address listed here are the destinations of text/email notifications

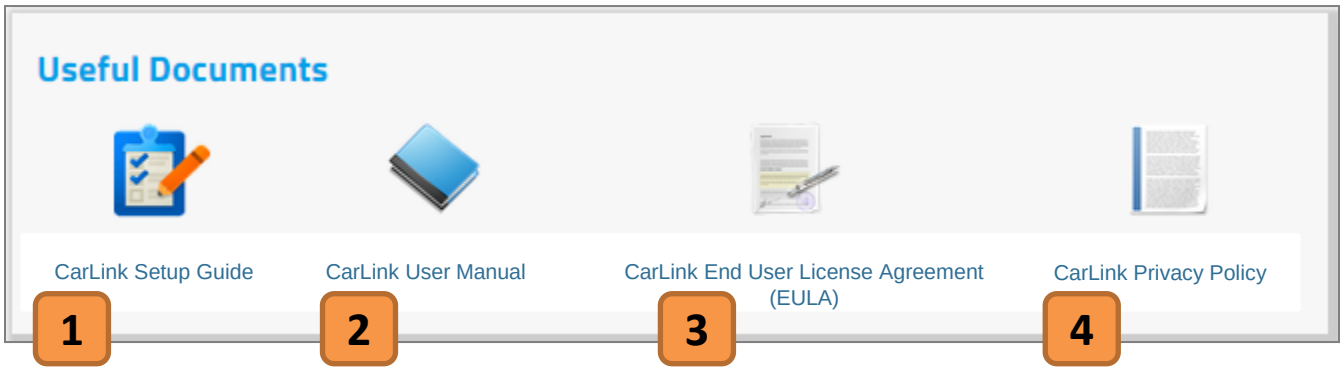
6. Distracted Driving

Check off the box to allow for Zoomsafer registration. More information in distracted driving section.

7. Submit

After making changes to your user information, click submit to finalize changes.

Options Menu - Documents



1. Set Up Guide

In this guide you will get directions for activating your device, the mobile app, installation instruction and creating a CarLink account.

2. User Guide

In this document you will be able to review all of CarLink's features, how to use them, mobile and website navigation, registration/installation processes and legal/technical information.

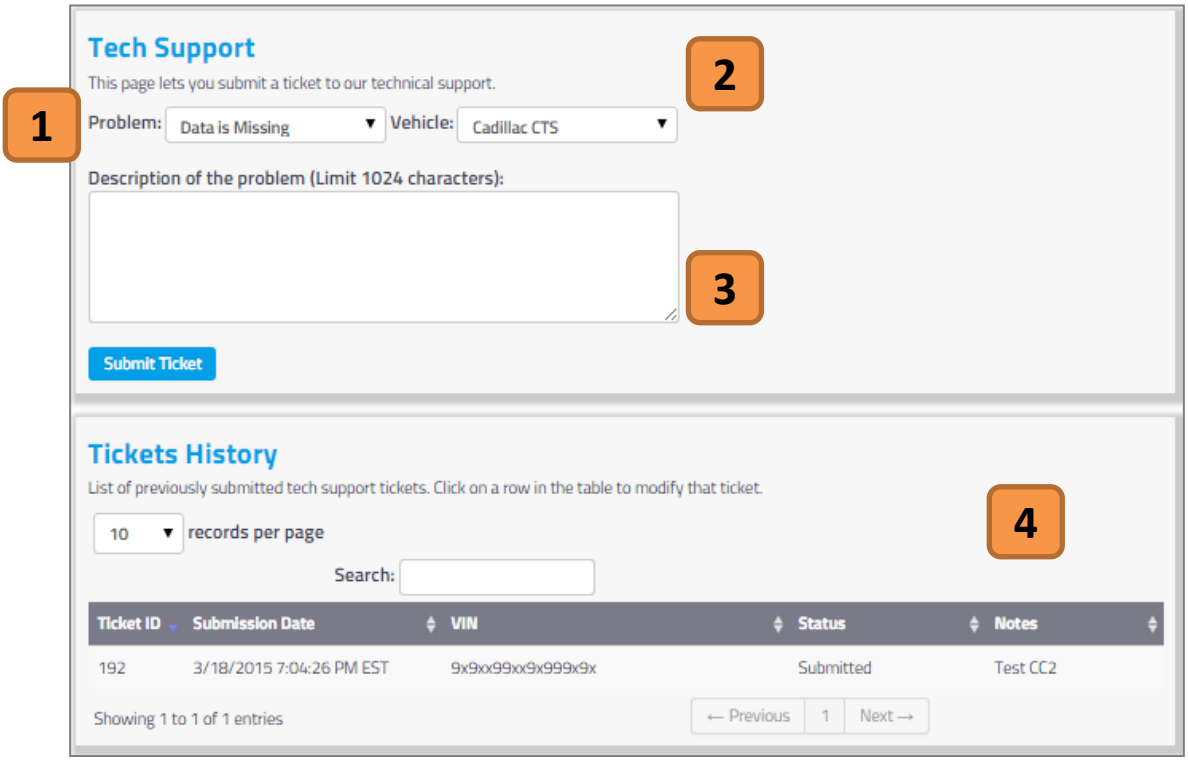
3. End User License Agreement

In this document you will be able to review and examine the End User License Agreement, also known as the EULA.

4. Privacy Policy

In this document you can review CarLink's privacy policy. This will give you an overview of how and what information/data is used.

Options Menu – Tech Support



1. Problem Selection

Using the drop down menu you can choose what problem you would like to address. You can choose 'Data is Missing', 'Data is Invalid', 'Installation Issue' or 'Other' for all other problems.

2. Vehicle Selection

If you have multiple vehicles on one account, you can switch vehicles using this drop down menu. Click the arrow and select which vehicle you would like to view.

3. Description of Problem

In this section you can describe the problem you are having with your CarLink device, Mobile app or website. Please provide as much detail as possible!

4. Ticket History

After submitting a Tech Support ticket – you can view your current ticket and ticket history. In this section you can see the status of your ticket, submission date and ticket ID.

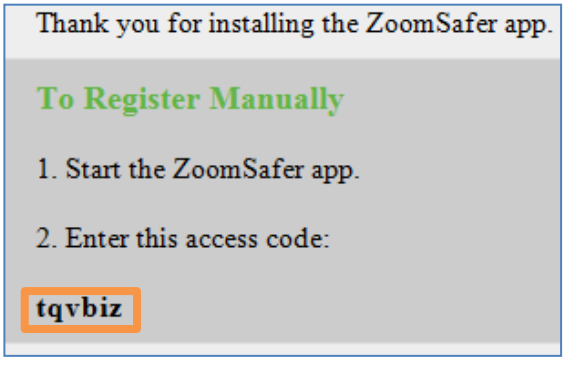
Distracted Driving – Zoomsafer

Zoomsafer is a mobile application downloaded to your teenager's smartphone (or your own!). This application blocks the use of their smartphone while driving, unless a hands free/Bluetooth device is present. While they are driving Zoomsafer enters "Safe Mode" – this silences alerts and notifications – blocks the ability to email, browse and launch applications*. While driving, texts and calls are blocked automatically and are available to view/respond when the vehicle is parked*. Zoomsafer's "Safe Mode" can be overridden for 3 "White List" contacts and Emergency calls (911). Any time the phone is used in "Safe Mode" or "Passenger Mode" is engaged while the vehicle is in motion – a predetermined (family member) is contacted via text or email.

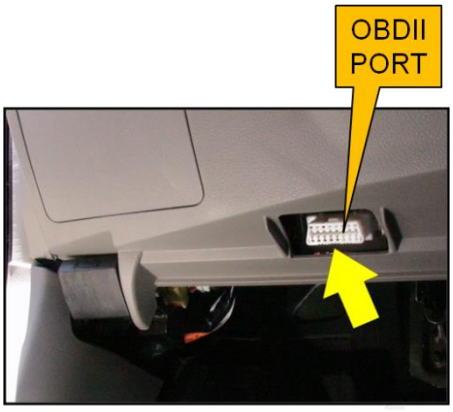
*** Due to iOS limitations – texts/calls and internet/emails are only deterred – blocking these functions are only available on Android.***

How do I get Zoomsafer on my smartphone?

1. Register and Activate your CarLink account
2. Once logged in – navigate to the 'Settings' section of the website
3. Near the bottom will be a Distracted Driving – Zoomsafer section
4. Check off 'Notify Zoomsafer' and then 'Submit'
5. Zoomsafer will send a 'Welcome Email' - providing instructions to download the Zoomsafer app (Google Play or App Store)
6. Enter your CarLink registered email – Zoomsafer will send you an 'Access Code'
7. Find your 'Access Code' in the email from Zoomsafer
8. Using your 'Access Code' register for Zoomsafer via the App


Thank you for installing the ZoomSafer app.
To Register Manually
1. Start the ZoomSafer app.
2. Enter this access code:
tqvbiz

Installation Process



Please follow these steps to power up your device and test network/GPS connection – the activation may take up to 15 Minutes:

1. Plug device into OBDII port.
2. Start the vehicle, you should see green, yellow and red flashing LEDs on the front of the device. (Checking for License/Network)
3. If for any reason you do NOT see the LEDs flashing after this process, unplug the device and repeat steps 1 and 2.
4. Now that the device is plugged in, the wireless activation may take up to 10 to 15 minutes. Please leave the device plugged in for at least 10 to 15 minutes to confirm that the activation was successful.
5. Once the Yellow and Red LEDs are SOLID and the Green LED is slowly flashing - the device is successfully activated. (Synced)

NOTE: Data may not appear on your account until you go for a drive.

6. Log into your CarLink Application and navigate to the
   Here you can view the most recent location your vehicle.

NOTE: If you do not see data on your account, unplug your device and repeat steps 1-6.

The Device LED's will rapidly blink when checking license & network. In all other instances they will flash as follows:

LED	Function	Proper Activation	Blinking Slowly	Blinking Rapidly
RED	Power	Solid Light	N/A	N/A
YELLOW	Cellular	Solid Light	No GPS or Wireless Connection	NO Wireless Connection
GREEN	OBD	Blinking Light	Proper Activation	N/A

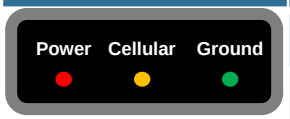
For more information, including FAQs, please visit www.CarLinkUSA.com
For technical assistance, please call 1-800-300-4550

Syncing Your Device

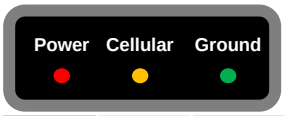
Below is a chart to show you the different states of your device. When you first plug in your device, it will need to go through each state before it is capable of tracking and reporting data. If you unplug your device, the syncing process must be repeated.

LED KEY:			
S = SOLID	SB = SLOW BLINK	FB = Fast Blink	N = No Light

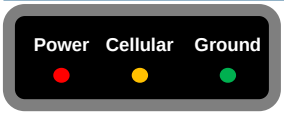
00:00

LED	Disconnected	Time Plugged in: 0 Seconds	
	Power: NO	Synced: NO	Data/GPS: NO
	Installed: NO		
N N N	Engine: OFF		

LED	Checking for License	Time Plugged in: 1-90 Seconds	
	Power: YES	Synced: NO	Data/GPS: NO
	Installed: YES		
FB FB FB	Engine: Running		

LED	Checking for Network	Time Plugged in: 1-2 Minutes	
	Power: YES	Synced: NO	Data/GPS: Possible
	Installed: YES		?
S FB SB	Engine: Running		

LED	Syncing	Time Plugged in: 2-5 Minutes	
	Power: YES	Synced: NO	Data/GPS: Possible
	Installed: YES		?
S SB SB	Engine: Running		

LED	Synced	Time Plugged in: 5-10 Minutes	
	Power: YES	Synced: YES	Data/GPS: YES
	Installed: YES		
S S SB	Engine: Running		

~10:00

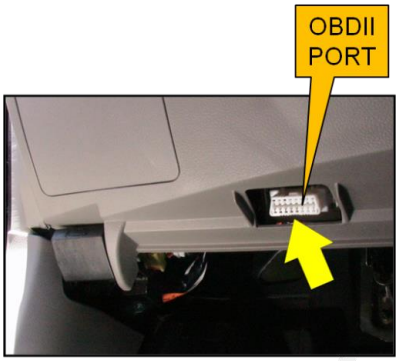
Your Device

The Device LED’s will rapidly blink during license verification. In all other instances they will flash as follows:

LED	Function	Proper Activation	Blinking Slowly	Blinking Rapidly
RED	Power	Solid Light	N/A	N/A
YELLOW	Cellular	Solid Light	No GPS or Wireless Connection	NO Wireless Connection
GREEN	OBD	Blinking Light	Proper Activation	N/A

For more information, including FAQs, please visit www.CarLinkUSA.com
For technical assistance, please call 1-800-300-4550

Car Link plugs directly into the vehicles OBDII port under the dash which is located within 3 feet of the driver's seat – *NO tools are required to access.*



For certain applications, the Car Link module may interfere with driver's knees or the customer may want to hide the module. For those instances a "Y-harness" may be purchased as an additional accessory from the online store: **www.shopvoxx.com**

For customer or technical support please call Audiovox Car Link support:
1-800-300-4550

9am – 9pm (Eastern) Mon – Friday
10am – 2pm (Eastern) Sat

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** requires the Zoomsafer app to be downloaded Support on Android 2.3.3 and iOS 6.01

Android is a trademark of Google Inc. Use of this trademark is subject to Google Permissions.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Radiation Exposure Statement:
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.